



Frequently Asked Questions Regarding COVID-19

1. Has visitation at my loved one's facility been suspended?

In an effort to prevent the spread of coronavirus, many of our Government Partners have decided to halt visitations temporarily until the significant risk has passed. We have provided a list to each facility's updated visitation policy [here](#).

2. How can I stay in contact with my friend or family member if visitation is suspended?

Telephone calls will not be affected by changes in visitation policy. Review the facility visitation policy [here](#) to learn what is and is not permitted at this time.

3. Are facilities on lockdown due to coronavirus?

No. Facilities are not locked down at this time due to coronavirus.

4. Do the individuals at CoreCivic facilities have access to hand washing or sanitization supplies?

Yes. Soap, sanitizer, washing facilities, and other supplies are available for staff and inmates/detainees/residents to use often.

5. How is CoreCivic working to prevent the spread of COVID-19?

We are continuously educating staff and those in our care about the best preventive measure, which take into consideration guidance from the CDC, state and local health authorities, and our government partners. Additionally, we have increased the disinfecting of high touch areas in our facilities and are adhering to updated visitation policies mandated by our government partners. We continue to monitor the situation and will adjust as necessary to protect the wellbeing of everyone in our care.

6. How will CoreCivic address coronavirus in a facility?

Each of our facilities has a comprehensive plan in place to address coronavirus which includes processes to: detect and track disease, collect, analyze and report data on individuals exhibiting signs of illness; and separate the sick from the well. All of our facilities are actively promoting the following recommended prevention habits: regular hand hygiene, respiratory etiquette (coughing or sneezing into a sleeve or tissue), and avoiding touching one's mouth, nose, or eyes. Our health services administrators cooperate fully with local and state health departments and our protocols mirror local, state and federal recommendations.