Prison Rape Elimination Act (PREA) Audit Report Community Confinement Facilities			
	🗌 Interim	🛛 Final	
	Date of Report	April 13, 2020	
Auditor Information			
Name:         Jillian Shane         Email:         AandScorrections@yahoo.com		ns@yahoo.com	
Company Name: A & S Co	orrectional Consulting		
Mailing Address: PO BOX 15376		City, State, Zip: Rio Rancho, NM 87174	
Telephone:         Click or tap here to enter text.		Date of Facility Visit: January 13-14, 2020	
Agency Information			
Name of Agency:		Governing Authority or Parent Agency (If Applicable):	
CoreCivic		Click or tap here to enter text.	
		City, State, Zip: Brentwoo	od, Tennessee 37027
Mailing Address: 5501 Virginia Way Suite 110 C		City, State, Zip: Brentwood	, Tennessee 37027
The Agency Is:	Military	Private for Profit	Private not for Profit
Municipal	County	State	Federal
Agency Website with PREA Inf	Agency Website with PREA Information: www.corecivic.com/the-prison-rape-elimination-act-of-2003-pre		ination-act-of-2003-prea
Agency Chief Executive Officer			
Name: Damon Hininger			
Email: Damon.Hininger@CoreCivic.com		Telephone: 615-263-33	00
Agency-Wide PREA Coordinator			
Name: Eric Pierson			
Email: Eric.Pierson@CoreCivic.com		Telephone: 615-263-69	15
PREA Coordinator Reports to: Steven Conry, VP, Operations Administration		Number of Compliance Managers who report to the PREA Coordinator: 65 (indirect)	

Facility Information					
Name of Facility: Boston Avenue					
Physical Address: 2727 Boston Avenue         City, State, Zip:         San Diego, California 92113		fornia 92113			
Mailing Address (if different from above):       City, State, Zip:       Click or tap here to enter text.         Click or tap here to enter text.       City, State, Zip:       Click or tap here to enter text.		enter text.			
The Facility Is:	Military	Σ	3	Private for Profit	Private not for Profit
Municipal	County	Γ		State	Federal
Facility Website with PREA Inform	mation: www.corecivi	ic.com/the-	prise	on-rape-elimination-act-	of-2003-prea
Has the facility been accredited v	vithin the past 3 years?	☐ Yes	$\times$	No	
If the facility has been accredited the facility has not been accredit			acci	rediting organization(s)	- select all that apply (N/A if
Other (please name or describe	: Click or tap here to e	nter text.			
$\boxtimes$ N/A					
If the facility has completed any internal or external audits other than those that resulted in accreditation, please describe: California Department of Health Services, California Department of Corrections and Rehabilitation (CRRC)					
Facility Director					
Name: Monica Sanchez					
Email: monica.sanchez@	corecivic.com	Telephon	e:	619-232-1066 ext	. 202
Facility PREA Compliance Manager					
Name: Monica Sanchez					
Email: monica.sanchez@	corecivic.com	Telephon	e:	619-232-1066 ex	rt. 202
Facility Health Service Administrator 🖾 N/A					
Name: Click or tap here to er	iter text.				
<b>Email:</b> Click or tap here to er	iter text.	Telephon	e:	Click or tap here to er	nter text.

Facility Characteristics		
Designated Facility Capacity:	120	
Current Population of Facility:	94	
Average daily population for the past 12 months:	114.15	
Has the facility been over capacity at any point in the past 12 months?	□ Yes	
Which population(s) does the facility hold?	☐ Females	
Age range of population:	18-85	
Average length of stay or time under supervision	152.44 days	
Facility security levels/resident custody levels minimum		
Number of residents admitted to facility during the pas	t 12 months	248
Number of residents admitted to facility during the past 12 months whose length of stay in the facility was for 72 hours or more:		248
Number of residents admitted to facility during the past 12 months whose length of stay in the facility was for <i>30 days or more:</i>		37
Does the audited facility hold residents for one or more other agencies (e.g. a State correctional agency, U.S. Marshals Service, Bureau of Prisons, U.S. Immigration and Customs Enforcement)?		
Select all other agencies for which the audited facility holds residents: Select all that apply (N/A if the audited facility does not hold residents for any other agency or agencies):	<ul> <li>Federal Bureau of Prisons</li> <li>U.S. Marshals Service</li> <li>U.S. Immigration and Customs Enforcement</li> <li>Bureau of Indian Affairs</li> <li>U.S. Military branch</li> <li>State or Territorial correctional agency</li> <li>County correctional or detention agency</li> <li>Judicial district correctional or detention facility</li> <li>City or municipal correctional or detention facility (e.g. police lockup or city jail)</li> <li>Private corrections or detention provider</li> </ul>	
	Other - please name or describe: Click or tap here to enter text. N/A	
Number of staff currently employed by the facility who may have contact with residents:		32
Number of staff hired by the facility during the past 12 months who may have contact with residents:		20

Number of contracts in the past 12 months for services with contractors who may have contact with residents:	1	
Number of individual contractors who have contact with residents, currently authorized to enter the facility:	1	
Number of volunteers who have contact with residents, currently authorized to enter the facility:	14	
Physical Plant		
Number of buildings:		
Auditors should count all buildings that are part of the facility, whether residents are formally allowed to enter them or not. In situations where temporary structures have been erected (e.g., tents) the auditor should use their discretion to determine whether to include the structure in the overall count of buildings. As a general rule, if a temporary structure is regularly or routinely used to hold or house residents, or if the temporary structure is used to house or support operational functions for more than a short period of time (e.g., an emergency situation), it should be included in the overall count of buildings.	2	
Number of resident housing units:		
Enter 0 if the facility does not have discrete housing units. DOJ PREA Working Group FAQ on the definition of a housing unit: How is a "housing unit" defined for the purposes of the PREA Standards? The question has been raised in particular as it relates to facilities that have adjacent or interconnected units. The most common concept of a housing unit is architectural. The generally agreed-upon definition is a space that is enclosed by physical barriers accessed through one or more doors of various types, including commercial-grade swing doors, steel sliding doors, interlocking sally port doors, etc. In addition to the primary entrance and exit, additional doors are often included to meet life safety codes. The unit contains sleeping space, sanitary facilities (including toilets, lavatories, and showers), and a dayroom or leisure space in differing configurations. Many facilities are designed with modules or pods clustered around a control room. This multiple-pod design provides the facility with certain staff efficiencies and economies of scale. At the same time, the design affords the flexibility to separately house residents of differing security levels, or who are grouped by some other operational or service scheme. Generally, the control room is enclosed by security glass, and in some cases, this allows residents to see into neighboring pods. However, observation from one unit to another is usually limited by angled site lines. In some cases, the facility has prevented this entirely by installing one-way glass. Both the architectural design and functional use of these multiple pods indicate that they are managed as distinct housing units.	2	
Number of single resident cells, rooms, or other enclosures:	Not applicable	
Number of multiple occupancy cells, rooms, or other enclosures:	Not applicable	
Number of open bay/dorm housing units:	2	
Does the facility have a video monitoring system, electronic surveillance system, or other monitoring technology (e.g. cameras, etc.)?	Yes No	
Has the facility installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology in the past 12 months?	☐ Yes	
	·	

Medical and Mental Health Services and Forensic Medical Exams		
Are medical services provided on-site?	□ Yes ⊠ No	
Are mental health services provided on-site?	🗌 Yes 🛛 No	
Where are sexual assault forensic medical exams provided? Select all that apply. <ul> <li>On-site</li> <li>Local hospital/clinic</li> <li>Rape Crisis Center</li> <li>Other (please name or destrict)</li> </ul>		be: Click or tap here to enter text.)
	Investigations	
Cri	minal Investigations	r
Number of investigators employed by the agency and/or facility who are responsible for conducting CRIMINAL investigations into allegations of sexual abuse or sexual harassment:		0
When the facility received allegations of sexual abuse or sexual harassment (whether staff-on-resident or resident-on-resident), CRIMINAL INVESTIGATIONS are conducted by: Select all that apply.		<ul> <li>Facility investigators</li> <li>Agency investigators</li> <li>An external investigative entity</li> </ul>
Select all external entities responsible for CRIMINAL INVESTIGATIONS: Select all that apply (N/A if no external entities are responsible for criminal investigations)	<ul> <li>Local police department</li> <li>Local sheriff's department</li> <li>State police</li> <li>A U.S. Department of Justice component</li> <li>Other (please name or describe: Click or tap here to enter text.)</li> <li>N/A</li> </ul>	
Admir	istrative Investigations	
Number of investigators employed by the agency and/or facility who are responsible for conducting ADMINISTRATIVE investigations into allegations of sexual abuse or sexual harassment?		2
When the facility receives allegations of sexual abuse or sexual harassment (whether staff-on-resident or resident-on-resident), ADMINISTRATIVE INVESTIGATIONS are conducted by: Select all that apply		<ul> <li>Facility investigators</li> <li>Agency investigators</li> <li>An external investigative entity</li> </ul>
Select all external entities responsible for ADMINISTRATIVE INVESTIGATIONS: Select all that apply (N/A if no external entities are responsible for administrative investigations)   Local police department  Local sheriff's department  State police  A U.S. Department of Justice component  Other (please name or describe: Click or tap h		

## **Audit Findings**

### **Audit Narrative**

The auditor's description of the audit methodology should include a detailed description of the following processes during the pre-onsite audit, onsite audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor's process for the site review.

The Prison Rape Elimination Act (PREA) audit process began in November 2019 for the CoreCivic, Boston Avenue Facility in San Diego California by Jillian Shane, a United States Department of Justice Certified Auditor for adult facilities.

The pre-audit preparations included a thorough review of all documentation and materials that were sent to the auditor, to include the Pre-Audit Questionnaire (PAQ), files for each standards, policies, procedures, samples of documents, forms, posters, brochures/pamphlets, handbooks, videos, training curriculums, charts and numerous other PREA related materials used to demonstrate compliance. The Auditor and the PREA team both at the facility and at the CoreCivic corporate office were ongoing for the weeks prior to and after the on-site portion of the audit.

The auditor sent an introductory email to the Facility PREA Compliance Manager (PCM) on November 20, 2019 which stated:

### Good morning Ms. Sanchez

I would like to start by saying hello and that I am looking forward to the audit visit of your facility. As I begin to review documentation that will be sent to me I will send a few emails for clarification or asking for documents that I know I will want/need to ensure compliance. As I ask for documents, I may ask for you to email to me or some I may ask you to print and having waiting for me when I arrive. Also, please label with what I asked, as I will forget, if they are sent in multiple emails or if they are waiting for me there.

The six week prior mark is the week of December 3, 2019. This is when the notices will need to be posted. I sent Mr. Pierson the PO Box to use on the flier. As you post, can you please send me a list of all areas where this is posted and pictures of the postings.

As the Director, are you and your Executive management going to want to do in-briefs and outbriefs daily? I know many facilities differ so I just wanted to check.

Also, please have the following information available during the on-site PREA Audit:

- \* Roster of staff working during all shifts (will interview random staff on all three shifts)
- \* Two Inmate rosters (random inmate interviews and file reviews)
- \* ALL PREA allegations in the past 12 months
- \* List of all inmates that are disabled and limited English proficient
- \* List of all inmates that are Transgender/Intersex inmates; gay/bisexual
- \* List of all inmates that are Inmates in segregated housing (for risk of sexual victimization) if applicable
- \* List of all inmates that are Inmates who reported a sexual abuse (please have the outcome handy so auditors are aware of situation prior to interview)
- \* List of all inmates that are Inmates who disclosed sexual victimization during risk screening

I will need to interview the following individuals. You may set up interviews for any time while I am onsite, or provide me with a list of those who fit this role who will be onsite during the audit. If someone is not available, please coordinate a time to conduct a telephonic interview prior to the audit. We will need a private areas to conduct staff and inmate interviews, where other staff and inmates cannot overhear the conversations.

### Staff:

- \* Superintendent/Warden
- \* PREA Compliance Manager
- \* Medical staff
- \* Mental health staff
- \* Human Resources
- \* Volunteers AND contractors who have contact with inmates
- \* Investigative staff
- \* Staff who perform screening for risk of victimization and abusiveness
- \* Staff who supervise inmates in segregated housing
- \* Staff on the Incident Review Team
- \* Designated staff member charged with monitoring for retaliation
- \* First responders, both security and non-security
- \* Intake staff

### Inmate:

- \* Disabled and limited English proficient
- \* Transgender/Intersex inmates; gay/bisexual
- \* Inmates in segregated housing (for risk of sexual victimization) if applicable
- \* Inmates who reported a sexual abuse (please have the outcome handy so auditors are aware of situation prior to interview)
- \* Inmates who disclosed sexual victimization during risk screening

I will need the name of a mental health services provider who can provide crisis intervention if necessary during inmate interviews. We will also need a staff member (if any) who will be

available to provide translation services during interviews with limited English proficient inmates.

Again, thank you and I look forward to working with you.

On November 27, 2019, the PCM forwarded the auditor twelve (12) pictures of the audit announcement posting, in English and Spanish. These were posted in the following areas:

Upstairs Dorm Upstairs TV room Trailer Conference room Employee Break Room Upstairs Administrative Office Downstairs Quiet Room Front Lobby- Foyer Trailer Resource Lab Dining Room Downstairs Dorm Downstairs Dorm Downstairs TV Room

The Notice stated:

\*\*\*NOTICE\*\*\*SCHEDULED PREA AUDIT

Boston Avenue is voluntarily seeking certification for the PRISON RAPE ELIMINATION ACT (PREA) by demonstrating its compliance with nationally established standards. A standards compliance audit of this agency will be conducted from JANUARY 13, 2020 through JANUARY 14, 2020. Information relevant to this agency's compliance with standards should be submitted in writing to the person and address listed below, at least 10 working days prior to the audit.

JILLIAN SHANE PO BOX 15376 RIO RANCHO, NM 87174

CONFIDENTIALITY: All correspondence and disclosures during interviews with the designated auditor are confidential and will not be disclosed unless required by law. There are exceptions when confidentiality must be legally broken. Exceptions include, but are not limited to the following: if the person is in immediate danger to her/himself or others (e.g. suicide or homicide); allegations of suspected child abuse, neglect or maltreatment; in legal proceedings where information has been subpoenaed by a court of appropriate jurisdiction.

Audit files were sent to the auditor, electronically through a secured passcode protected online system on December 2, 2019. The files were reviewed by the auditor, information added to the report, and any questions or requests for additional information were sent to the PCM and Agency PREA Coordinator who were each extremely responsive.

The auditor arrived on-site at Boston Avenue on Monday January 13, 2020 at 0745 hours. Upon entry, an entrance meeting was held with the follow staff in attendance:

Facility Director
CoreCivic, Senior Director, PREA (PREA Coordinator)
PREA Certified Auditor
Operations Supervisor
Programs Supervisor
Treatment Manager
CoreCivic, Managing Director

Introductions were made and the staff in attendance reviewed the process that would occur for the next two days at the facility. After the meeting, the Director, PREA Coordinator and Auditor walked all areas inside the facility and on the exterior of all areas within the fenced/gated area.

The auditor viewed the audit positing in all areas that the facility indicated it was, to include:

Upstairs Dorm Upstairs TV room Trailer Conference room Employee Break Room Upstairs Administrative Office Downstairs Quiet Room Front Lobby- Foyer Trailer Resource Lab Dining Room Downstairs Dorm Downstairs Dormitory Downstairs TV Room

In addition, in each of these areas, the auditor also noticed PREA information on posters and brochures with an ease of viewing for the population, the ability to see from offender telephones should they wish to call and in areas out of viewing in the event that an offender wished to write down an address or phone number. Information was also seen in areas where visitors would be able to view and where visitation occurs.

A locked and confidential mailbox was also viewed, with which only the Director has a key and is checked on a nearly daily basis.

All areas of the facility appeared to be clean and well kept.

During the tour, a doorway labeled 'exit' was missing the door and hinges. This led to a second emergency stairway to the top floor and an outside door. Both doors are secured and alarmed and a camera can see those who enter. The facility had, prior to the audit, submitted

a work order to have the door replaced, and this was provided to the auditor, to prevent the possible blind spot of the stairwell.

The facility does have twenty-four (24) hour video surveillance with sixty-three (63) cameras located throughout the property. Monitors for these cameras are located inside the security office and can only be viewed by staff in live mode. The Director and Captain can review the cameras recorded footage which goes back approximately ninety (90) days. After the tour, all camera angles were reviewed and compared with the facility plans and knowledge of the layout from the tour. No blind spots were identified and all shower and dress areas had sufficient coverage for privacy for the population while providing for security and safety for staff.

Toilet and shower areas had no cameras inside and had curtains which allowed for enough viewing for safety and also privacy for the population. Cameras were in the bedding areas of the dorms and locker areas. The auditor inquired with staff and offenders about changing clothes in this areas. All stated and the offender handbook as well states "you may not be in any state of undress outside of the restroom".

The Auditor was provided rosters (and advised that there when there were none available for particular characteristics) for the following:

- \* Roster of staff working during all shifts (will interview random staff on all three shifts)
- \* Two Inmate rosters (random inmate interviews and file reviews)
- \* ALL PREA allegations in the past 12 months
- \* List of all inmates that are disabled and limited English proficient
- \* List of all inmates that are Transgender/Intersex inmates; gay/bisexual
- \* List of all inmates that are Inmates in segregated housing (for risk of sexual victimization) if applicable
- \* List of all inmates that are Inmates who reported a sexual abuse (please have the outcome handy so auditors are aware of situation prior to interview)
- \* List of all inmates that are Inmates who disclosed sexual victimization during risk screening

These lists were used to select the resident files to be reviewed and interviewed as well as the staff files and interviews. Details of the staff and inmates interviews and files reviews are documented below as they pertain to each standard.

In this report, the words 'inmate', 'resident', 'participant' and 'detainee' may be used interchangeably. This is due to the differences in languages between this program, the PREA standards themselves, policy, and the various referenced materials.

### **Facility Characteristics**

The auditor's description of the audited facility should include details about the facility type, demographics and size of the inmate, resident or detainee population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of

housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.

Boston Avenue is a community confinement facility located at 2777 Boston Avenue in San Diego, California. CoreCivic purchased Boston Avenue from Correctional Alternatives, LLC in July of 2016 and began operations of the facility on August 24, 2016, when the first participants arrived. The facility operates under a contract with the California Department of Corrections and Rehabilitation (CDCR) and houses male inmates. The program at Boston Avenue is a voluntary Male Community Reentry Program (MCRP), which provides participants with housing, meals, drug and alcohol counseling programs and referrals to community resources for successful reentry into the community. Substance abuse treatment is offered off-site to the participants, who are all required to wear GPS monitoring devices.

The facility has a designated capacity for 120 participants with the population on the first day of the audit being 118 participants. The age range of the population is from 18-85 years of age and the average length of stay in the past year being 152 days. The Boston Avenue facility is a large, two story warehouse building with controlled and limited access through the front entrance of the facility. The main entrance is controlled by staff monitoring twenty-four hours per day and the various exits around the building are alarmed to alert staff in the event the door is opened. When entering the building, a security office is set to the left where all participants and visitors sign in/out. Opposite of the security office is a desk area where a CDCR staff is assigned. Pat searches are performed, in view of the cameras and urinalysis (UA) testing is performed in a restroom located behind the search area.

The facility is surrounded by a fence that averages eight (8) feet in height with access at the front, rear and side of the facility. Parking is located on the left side of the building with overflow parking spaces in the front of the building. A trailer that is adjacent to the main building offers office space, a resource lab with computers and a program/conference room. An outside courtyard is located inside the fenced perimeter between the main building and trailer. This area consists of tables, and vending machines for participant/visitor usage. The outside rear area of the facility has a workout area designed for participant use.

Inside the main building there is open bay sleeping areas on both the first and second floor. The lower floor dormitory has seventy-two (72) beds and the upper dormitory has forty-eight (48) beds. Adjacent to the sleeping areas on both levels is a TV room and a quiet room. Restrooms in both sleeping areas have showers with privacy shower curtains, toilets stalls with solid doors, and sinks.

The majority of staff offices are located on the second floor, separate from the living areas. There are offices on the lower floor for the Monitors and Parole Agents. The laundry room, dining area, and kitchen are also located on the first floor. Pay telephones are located on both floors for participant use. PREA information was observed in common and living areas as well as program areas throughout the facility.

CoreCivic's Purpose, Mission and Values states:

Our Purpose: Help government better the public good.

Our Mission: We help government better the public good through:

CoreCivic Safety – we operate safe, secure facilities that provide high-quality services and effective reentry programs that enhance public safety. CoreCivic Community – we deliver proven and innovative practices in settings that help people obtain employment, successfully reintegrate into society and keep communities safe. CoreCivic Properties – we offer innovative and flexible real estate solutions that provide value to government and the people they serve.

Our Values:

P: pride R: respect I: integrity D: duty E: excellence

The previous PREA Audit was conducted with a facility visit of February 21-22, 2017 and a final report date of May 11, 2017. This audit report was reviewed by this current auditor prior to the on-site visit.

Prior to the visit, the auditor also reviewed the Agency Mission Statement, the completed Resident Handbook for Boston Avenue, daily population reports, a schematic layout of the facility, and the auditor researched for any and all articles that could be found online.

## **Summary of Audit Findings**

The summary should include the number and list of standards exceeded, number of standards met, and number and list of standards not met.

**Auditor Note:** No standard should be found to be "Not Applicable" or "NA". A compliance determination must be made for each standard.

Standards Exceeded	
Number of Standards Exceeded: List of Standards Exceeded:	1 115.233
Standards Met	
Number of Standards Met:	38
Standards Not Met	
Number of Standards Not Met: List of Standards Not Met:	0 NA

## PREVENTION PLANNING

# Standard 115.211: Zero tolerance of sexual abuse and sexual harassment; PREA coordinator

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.211 (a)

### 115.211 (b)

- Has the agency employed or designated an agency-wide PREA Coordinator? ⊠ Yes □ No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy? ⊠ Yes □ No
- Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities?
   ☑ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

In the initial file and documentation set that was provided to the auditor for review, the following documents were included: Community Corrections PREA Standards Compliance Checklist, Policy 14-02 CC, Organizational Chart for CoreCivic Correctional Programs Division, Job

Description of the Senior Director, PREA Programs and Compliance, HR Email Announcing PREA Audit & Compliance Senior Director, Email introducing the Director of PREA Compliance and Investigations, and CoreCivic Summary of Current Job Performance Characteristics for Senior Director of PREA Programs and Compliance.

(a): Policy 14-02-CC, *Sexual Abuse Prevention and Response* states in section 14-2 CC.1 that CoreCivic has mandated zero-tolerance towards all forms of sexual abuse and sexual harassment. Policy further states that such conduct is prohibited by the policy and will not be tolerated, to include inmate/resident-on-inmate/resident sexual abuse or sexual harassment and employee-on-inmate/resident sexual abuse or sexual harassment.

Policy 14-02-CC, *Sexual Abuse Prevention and Response* further details and outlines the CoreCivic's approach to preventing, detecting and responding to sexual abuse and sexual harassment. These sections of policy include, but are not limited to Reporting for staff, inmate/resident reporting, training, background checks, staffing, supervision and monitoring, Sexual Abuse Response Team (SART), inmate/resident screening and education, response procedures, and investigations.

(b): CoreCivic employs the position of Senior Director, PREA Programs and Compliance. A Director of PREA Compliance and Investigations reports to the Senior Director. The Senior Director reports to the Executive Vice President and President of Operations at the FSC.

Policy 14-02-CC states that the Facility Support Center (FSC) is an upper-level management FSC employee designated to develop, implement, and oversee CoreCivic's companywide efforts to comply with the PREA National Standards and the company's Sexual Abuse Response and Prevention Program. He/she must provide supervisory oversight to all CoreCivic facilities ensuring coordination in the prevention, detection, intervention, investigation, and discipline/prosecution of sexual abuse as specified in this policy.

An interview was conducted with both the PREA Coordinator (PC) for the Agency and the PREA Compliance Manager (PCM) for the facility. Each were extremely knowledgeable about their roles and responsibilities, the standards, the policy and the things that occur in operations for Boston Avenue. Each indicated that they feel that they have proper authority and time to complete their duties which could also be seen by the response from staff, the documents reviewed and the processes in place.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Organizational Chart for CoreCivic Correctional Programs Division Job Description of the Senior Director, PREA Programs and Compliance HR Email Announcing PREA Audit & Compliance Senior Director Email introducing the Director of PREA Compliance and Investigations CoreCivic Summary of Current Job Performance Characteristics for Senior Director of PREA Programs and Compliance Interview of PREA Coordinator for CoreCivic (Senior Director) Interview of PREA Compliance Manager for Boston Avenue

# Standard 115.212: Contracting with other entities for the confinement of residents

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.212 (a)

 If this agency is public and it contracts for the confinement of its residents with private agencies or other entities including other government agencies, has the agency included the entity's obligation to comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) ⊠ Yes □ No □ NA

### 115.212 (b)

 Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) Ves No NA

### 115.212 (c)

- If the agency has entered into a contract with an entity that fails to comply with the PREA standards, did the agency do so only in emergency circumstances after making all reasonable attempts to find a PREA compliant private agency or other entity to confine residents? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No □ NA
- In such a case, does the agency document its unsuccessful attempts to find an entity in compliance with the standards? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.) □ Yes □ No ⊠ NA

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

CoreCivic is a private provider and does not contract with other agencies for the confinement of participants; therefore, this standard does not apply.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Interview with Vice President of Operations Administration, CoreCivic

### Standard 115.213: Supervision and monitoring

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.213 (a)

- Does the facility have a documented staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?
- ☑ Yes □ No In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The physical layout of each facility?
   ☑ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The composition of the resident population? ⊠ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The prevalence of substantiated and unsubstantiated incidents of sexual abuse? ⊠ Yes □ No
- In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any other relevant factors? ⊠ Yes □ No

### 115.213 (b)

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### 115.213 (c)

- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the staffing plan established pursuant to paragraph (a) of this section? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to prevailing staffing patterns? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies? ⊠ Yes □ No
- In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the resources the facility has available to commit to ensure adequate staffing levels? ⊠ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states in section D, Staffing, that: FSC (Facility Support Center) will develop, in coordination with the facility, a staffing plan that provides for adequate levels of staffing to protect inmates/residents against sexual abuse. The location of video monitoring systems will be considered when determining adequate levels of staff.

The policy continues on to state that in calculating staff levels and determining the need for video monitoring, the following factors shall be taken into consideration:

- 1. The physical layout of each facility;
- 2. The composition of the inmates/resident population;

- 3. The prevalence of substantiated and unsubstantiated incidents of sexual abuse; and
- 4. Any other relevant factors.

The 2018 and 2019 14-02 CC-I documented staffing plan was provided to the auditor and reviewed. It considered and discussed that the facility provides for adequate levels of staffing and, where applicable, video monitoring is used, to protect residents against sexual abuse. This plan took into consideration the physical layout of the facility, the composition of the resident population, the prevalence of substantiated and unsubstantiated incidents of sexual abuse, and allows for the facility to discuss any other relevant factors.

On the PAQ, the facility indicated that the average daily number of residents is 114.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states in section D, Staffing, that: the facility shall make its best effort to comply, on a regular basis, with the approved PREA staffing plan and shall document all deviations. Deviations shall be documented and notification made on the 5-1B Notice to Administration via the Incident Reporting Database (IRD).

The Shift Supervisor is responsible for reviewing the PREA Staffing Plan in conjunction with the daily shirt roster. If a position identified on the Staff Plan is vacated for a shift, the Shift Supervisor shall notify the PREA Compliance Manager of the deviation. The PREA Compliance Manager (PCM) shall:

- 1. Document and describe the deviation on the 5-1B Notice to Administration via the IRD, along with a thorough justification for the deviations; and
- 2. Notify the FSC PREA Coordinator of the deviation within seven (7) calendar days; to include a description of any corrective actions that were taken to resolve the deviation.

During the audit review period, there were no incidents where the facility deviated from the staffing plan. There is, however, a form and a practice of documenting this should it occur. While on site, supervisors and the PCM indicated that they were aware of the requirements and process to document and report this.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states in section D, Staffing, in the section titles Annual PREA Staffing Plan Assessment states that whenever necessary, but no less frequently than once each year, for each CoreCivic facility, an annual PREA staffing plan assessment will be completed. In conjunction with the PREA Coordinator, the Administrator/Director and the PCM will complete the 14-2CC-I Annual PREA Staffing Plan Assessment. Upon completions, the 14-2 CC-I Annual Staffing Plan Assessment will be forwarded to the FSC PREA Compliance Coordinator.

The CDCR Scope of Work, under agreement number C5606354, Exhibit A, Male Community Reentry Program states that the contractor shall develop and maintain a staff plan which addresses their ability to maintain full staffing levels of all program components, the recruitment and selection process for new hires, and the ability to staff the program at the level necessary to meet contractual obligations. The staffing plan must also address contingencies for staffing shortage or other operational emergencies. The staffing plan shall be maintained throughout the term of this contract and updated annually, unless more frequent updates are requested by DRP. Revisions to the staffing plan shall be made whenever a change in staffing demand occurs, subject to the approval of DRP.

The Statement of Work also stated that the staffing plan shall be submitted to DRP prior to the execution of the Agreement and made available upon CDCR's request. The staffing plan shall be in accordance with established staffing ratios.

In consultation with the respective Vice President, Operations, the FSC PREA Coordinator shall assess, determine, and document whether adjustments are needed to:

- 1. Prevailing staffing patters;
- 2. The staffing plan established pursuant to this section;
- 3. The facility deployment of video monitoring systems and other monitoring technologies; and
- 4. The resources the facility has available to commit to ensure adherence to the staffing plan.

The facility provided and the auditor reviewed the 2018 and 2019 14-02 CC-I Staffing Plan review and saw that the facility assessed, determined, and documented whether adjustments are needed to the staffing plan, whether adjustments are needed to prevailing staffing patterns, whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies, and whether adjustments are needed to the resources the facility has available to commit in order to ensure adequate staffing levels.

During the twelve (12) months preceding this audit, there have been no deviations from the staffing plan.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CDCR Statement of Work 14-2 CC-I, Annual PREA Staff Plan Assessment for 2019 Supervisory interviews PCM interview Tour of physical plant Review of camera placement and viewing

### Standard 115.215: Limits to cross-gender viewing and searches

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.215 (a)

 Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?
 Xes 
 No

### 115.215 (b)

- Does the facility always refrain from conducting cross-gender pat-down searches of female residents, except in exigent circumstances? (N/A if the facility does not have female residents.)
   ☑ Yes □ No □ NA
- Does the facility always refrain from restricting female residents' access to regularly available programming or other outside opportunities in order to comply with this provision? (N/A if the facility does not have female residents.) □ Yes □ No □ NA

### 115.215 (c)

- Does the facility document all cross-gender strip searches and cross-gender visual body cavity searches? ⊠ Yes □ No
- Does the facility document all cross-gender pat-down searches of female residents? (N/A if the facility does not have female residents). □ Yes □ No ⊠ NA

### 115.215 (d)

- Does the facility have policies that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility have procedures that enables residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing? ⊠ Yes □ No

### 115.215 (e)

■ Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status? Zestart Yestart No

If a resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner?  $\boxtimes$  Yes  $\square$  No

### 115.215 (f)

 $\square$ 

- Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?  $\boxtimes$  Yes  $\square$  No
- Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?  $\boxtimes$  Yes  $\Box$  No

### **Auditor Overall Compliance Determination**

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- **Exceeds Standard** (Substantially exceeds requirement of standards)
- $\mathbf{X}$ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
  - **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC, Sexual Abuse Prevention and Response states that cross gender inmate/resident strip searches shall not be conducted except in exigent circumstances (that is, temporary unforeseen circumstances that require immediate action in order to combat a threat to security or institutional order) or when performed by medical practitioners.

(b) Policy 14-02 CC, Sexual Abuse Prevention and Response states that cross-gender inmate/resident frisk/pat searches of female inmates/residents by male employees is prohibited except in exigent circumstances (that is, temporary unforeseen circumstances that require immediate action in order to combat a threat to security or institutional order).

Boston Avenue does not house female inmates.

(c) Policy 14-02 CC, Sexual Abuse Prevention and Response states that whenever a crossgender pat search of a female inmate/resident or a cross gender strip search of any

inmate/resident does occur, the search shall be documented on the 5-1B Notice to Administration (NTA).

The facility provided the auditor with a blank sample log to illustrate what staff would log these searches. It has a column for each the inmate's name, inmate number, space to indicate whether or not he was pat searched, space to indicate whether or not the inmate cooperated, staff initials, date, time, and authorization space.

Boston Avenue does not house female inmates.

(d) Policy 14-02 CC, Sexual Abuse Prevention and Response states that inmates/resident may shower, perform bodily functions, and change clothing without non-medical staff of the opposite gender viewing their breasts, buttock, or genitalia, except in exigent circumstances (that is, temporary unforeseen circumstances that require immediate action in order to combat a threat to security or institutional order) or when such viewing is incidental to routine living quarter checks.

Policy continues on to state that employees of the opposite gender must announce their presence when entering an area where inmates/resident are likely to be showering, performing bodily function or changing clothing.

While doing the tour of the housing areas and while being on-site for the two days, female staff were constantly heard completing these announcements and each resident that was interviewed stated that this occurs regularly. The residents also stated that they appreciate these as they are given the opportunity to cover themselves, if they are changing.

(e) Policy 14-02 CC, Sexual Abuse Prevention and Response states that searches or physical examination of a transgender or intersex inmate/resident for the sole purpose of determining the inmates/residents genital status is prohibited. If the inmate/residents genital status is unknown, it may be determined during conversations with the inmate/resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner.

Policy also stated that pat and strip searches of transgender/intersex inmates/residents will be completed by a staff member of the same sex for which the inmate/resident has been classified by the customer/partner agency. Making accommodations, if necessary, to search individuals according to gender identity would not violate the prohibitions on cross-gender searches. Searches of breasts will be completed using the back and/or side of the hand.

(f) Correctional Alternatives, a division of CoreCivic, Policy 9-116, Searches and Search *Procedures* states all participants shall be pat searched upon their arrival/return to the facility. The searches will be immediately logged onto the Daily Participant Log (DPL). Other times, a participant may be searches are on a random basis or when the participant is suspected of having contraband (either entering or leaving the facility). A 'pat-down' search' of a participant may be conducted any time on a no notice basis.

Further, this policy states that a strip search may only be performed at the direction of the Director/Program Manager/Unit Manager or his/her designee, and must be done with two members of the same sex present. Full written documentation as to why a strip search was done, any contraband found, and the other information pertaining to the search must be completed.

Procedure in this policy states that upon notifying a participant of a pat down, staff will ask the subject to empty his/her pockets. Participants shall be required to take off any additional layer of clothing, ie: jackets, sweaters, shoes, etc. Staff should ask the participant extend their arms out at their side with their palms open. Staff performing the pat down should keep a consistent pattern. When staff members search breast and/or crotch areas, it is imperative that they are consistent in their searches to avoid allegations. The staff members hand conducting the breast and crotch area should be kept open and in a sliding form. No groping or cupping of the breast or crotch should occur. Instead, the staff members hand should continue facing down, straight and away from the breast or crotch itself.

The CoreCivic Training Facilitators Guide for Search Procedures was reviewed by the auditor. In this guide, and referenced on slide six, the guide states that searches of transgender or intersex inmates/resident should be conducted in accordance with the inmate's gender identity and by asking the individual to identify the staff with whom they would feel most comfortable conducting the search. Inmates/residents who are suspected of changing their identity and/or search preferences to evade security screening procedures should be reported to supervisory personnel. Staff should never conduct a 'dual gender' pat search, ie: where the staff of one gender searches the top half of the inmate and the staff of the opposite gender searches the bottom half of the inmate.

The guide also states that cross gender searches and searches of transgender and intersex inmate should be conducted in a professional and respectful manner and in the least intrusive manner possible, consistent with security needs. Finally, pat searches of transgender visitors should be conducted in accordance with the gender identity of the visitor.

Policy states that pat-downs shall be conducted by a staff member of the same sex only. A female staff to a female participant and male staff to a male participant.

Policy is being updated in 2020 to mirror the policy to the trainer guide, as that language is clearer. The FSC PREA Coordinator provided the auditor a draft of this policy to review.

All staff that were interviewed indicated that they have been trained on all things relating to searches, but they only do pat-downs occasionally and would never completed a strip search, only CDCR staff would completed these, with cause.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response

Policy 11-6 Searches and Search Procedures Lesson Plan for Searches MCRP Cross Gender Pat Search Log Training Acknowledgement Sheets for all 29 staff assigned

# Standard 115.216: Residents with disabilities and residents who are limited English proficient

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.216 (a)

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other? (if "other," please explain in overall determination notes.) ⊠ Yes □ No
- Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing? ⊠ Yes □ No

- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities? ⊠ Yes □ No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Are blind or have low vision? ⊠ Yes □ No

### 115.216 (b)

- Does the agency take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to residents who are limited English proficient? ⊠ Yes □ No
- Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?
   ☑ Yes □ No

### 115.216 (c)

Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.264, or the investigation of the resident's allegations?
 ☑ Yes □ No

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does

not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that Inmates/residents will be provided education in formats accessible to all inmates/residents, including those who are limited English proficient, deaf, visually impaired, or otherwise disabled, as well as inmates/residents who have limited reading skills.

All documents translated for inmate use and education had an average of a grade level of grade 10.8 for reading comprehension.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that in the event an inmate/resident has difficulty understanding provided information and/or procedures outlines in this policy, employees must ensure that such information is effectively communicated to such inmates/residents on an individual basis. Auxiliary aids that are reasonable, effective and appropriate to the needs of the inmate/residents shall be provided when simple written or oral communication is not effective.

For those inmates/residents who are limited English proficient with Spanish as a primary language, a flier entitled "Sexual Assault Awareness and Prevention" is available in both English and Spanish. This flier is educational and outlines the PREA education requirements to the inmate population.

The video, called *PREA: What you need to know*, is available in English, Spanish and Hmong.

A contract between Language Lines Services, Inc. and CoreCivic of Tennessee, LLC. was provided to and reviewed by the auditor. The contract provides for over-the-phone services for translation, and was last executed on February 17, 2019. It provides for interpretation services in over 200 languages.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that inmates/residents will not be relied upon to provide interpretation services, act as readers, or provide other types of communication assistance, except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate'/residents safety, the performance of first-responder duties, or the investigation of the inmates/residents allegations.

The CDCR Scope of work, Agreement number C5606354, Exhibit A states that the contractor shall make accessible interpreter services for MCRP participants during normal program hours. Interpreter services may be provided, at minimum, via telephone.

In the past twelve (12) months, the facility indicated that there was no instances where resident interpreters, readers or other types of resident assistants have been used and it was not the case that an extended delay in obtaining another interpreter could compromise the resident's safety.

An interview with CoreCivic Vice President, Operations Administration was conducted and he indicated that the CoreCivic corporate office provides assistance to facilities that enable them to locate potential vendors and/or agencies that would provide support services for inmates/residents with disabilities. The agency maintains a comprehensive contract with the Language Line and some when have an MOU with organizations in the local communicates to provide translation services when needed. TTY phones are provided and arrangements are also made to assist those inmates/residents who are blind.

During the resident interviews, a resident indicated that he spoke Tagalog. Although he did not require the use of a translator, I discussed this standard with him and we decided to see if we could utilize the service of the Language Line. We immediately called in the staff member who was assisting the audit and asked to use the line. The staff member immediately retrieved the form, called the line and within two minutes we had a Tagalog speaker on the phone. I asked the resident to translate to the interpreter what we were doing as a test and after they spoke for a couple of minutes, we ended the call. The interpreter spoke to the auditor in English and thanked me.

The facility showed the auditor a large print set of education documents and the resident handbook, for those with limited vision; a TTY phone is available for those with hearing impairments and staff will assist those wo may have developmental disabilities or the inability to comprehend.

At the time of the audit, there were no residents who were blind, with low vision, deaf or with cognitive deficits.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CDCR Statement of Work Sexual Assault Awareness and Prevention Brochure (English and Spanish) Handbook Language Line contract and flier Video PREA: What you need to know Interview with Resident with use of the Language Line Email to staff on Language Line usage Interview with CoreCivic Vice President, Operations Administration Handbook for those with limited vision Use of Language Line with Resident Random Staff Interviews

## Standard 115.217: Hiring and promotion decisions

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.217 (a)

- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☑ Yes □ No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?
   ☑ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No

### 115.217 (b)

- Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone who may have contact with residents? ⊠ Yes □ No

### 115.217 (c)

- Before hiring new employees who may have contact with residents, does the agency: Perform a criminal background records check? ⊠ Yes □ No
- Before hiring new employees who may have contact with residents, does the agency, consistent with Federal State, and local law: Make its best efforts to contact all prior institutional employers

for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse?  $\boxtimes$  Yes  $\square$  No

### 115.217 (d)

### 115.217 (e)

 Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees? ⊠ Yes □ No

### 115.217 (f)

- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions? ⊠ Yes □ No
- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees? ⊠ Yes □ No
- Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct? ⊠ Yes □ No

### 115.217 (g)

 Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination? ⊠ Yes □ No

### 115.217 (h)

 Does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.) ⊠ Yes □ No □ NA

### **Auditor Overall Compliance Determination**



- **Exceeds Standard** (Substantially exceeds requirement of standards)
- $\boxtimes$ 
  - **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
  - **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that to the extent permitted by law, CoreCivic will decline to hire or promote anyone who may have contact with inmates/residents and decline to enlist the services of any contractor who may have contact with inmates/residents who:

has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 USC 1997);
 has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, coercion or if the victim did not consent or was unable to consent or refuse; and
 has been civilly or administratively adjudicated to have engaged in the activity as outlined above.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states any incident of sexual harassment shall be considered in determining whether to hire or promote any individual, or to enlist the services of any contractor, who may have contact with inmates/residents.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that before hiring new employees who may have contact with inmates/residents, CoreCivic shall:

1. perform a criminal background records check; and

2. consistent with federal, state and local law make its best effort to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse as defined by this policy. The 3-20-2A Verification of Employment form shall be used to solicit such prior employment information.

Form 3-20-2B *PREA* Questionnaire for Prior Institutional Employers was reviewed. It is signed by all prospective hires and is a release of information to be sent to all prior institutions that the person may have worked at. HR staff interviewed walked the auditor through their process of this form and the use of the information in consideration during the hiring process.

The authorization for security clearance form states 'I understand omission of any item may result in not receiving full consideration for employment'. This form is signed by every applicant.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that CoreCivic in partnership with their oversight agencies shall also perform a criminal backgrounds records

check before enlisting the services of any unescorted contractor who may have contacts with inmates/residents.

(e) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that CoreCivic in partnership with their oversight agencies, shall conduct criminal background records checks at least every five (5) years of current employees and unescorted contractors who may have contact with inmates/residents or have in place a system for otherwise capturing such information.

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states that all applicants and employees who may have direct contact with inmates/residents shall be asked about previous misconduct, as outlined above, in written applications and in any interviews or written self-evaluations conducted as part of reviews of current employees.

Form 14-2H-CC is a self-declaration of Sexual Abuse/Sexual Harassment signed by each new applicant, employee promotion or transfer or for an unescorted contractor.

The from entitled 'self-declaration of sexual abuse/sexual harassment' states that "you certify your understanding that if you provide false or fraudulent information you could be disqualified from further consideration for employment or, if falsity is discovered after you have become employees, terminated from employment". This form is signed by each applicant, employee and unescorted contractor.

(g) Policy 14-02 CC Sexual Abuse Prevention and Response states that to the extent permitted by law, CoreCivic may decline to hire or promote and may terminate employment based on material omissions regarding such misconduct, or the provision of materially false information. The 14-2 CC-H form shall also service as verification of an employee's fulfillment of his/her continuing affirmative duty to disclose any sexual misconduct as described in this policy, and as outlined above.

Form 14-2CC-H is a self-declaration of Sexual Abuse/Sexual Harassment signed by each new applicant, employee promotion or transfer or for an unescorted contractor.

The authorization for security clearance form states 'I understand omission of any item may result in not receiving full consideration for employment'. This form is signed by every applicant.

(h) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that unless prohibited by law, CoreCivic shall provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work.

Upon arrival to the facility, management provided the auditor with a list of all current staff members, which listed their name, title and date of hire, as well as calendars for the various positions/shifts that covered the time the auditor would be onsite. In total, there was twenty-nine (29) employees for the facility.

The auditor randomly selected nine (9) staff from this list with five being hired within the past twelve (12) months. The auditor reviewed the clearance date for each staff member (which is completed and provided by CDCR) for the completion of the background check, the self-declaration forms, the prior institutional background check form, and the date of hire for each of the staff members selected. In addition, the one (10) contracted staff members file was reviewed for the same. For each of the files reviewed, all elements and provisions were in compliance in that:

- 1. Background checks were completed prior to hiring;
- 2. Background checks will be completed every five years (longer staff selected did have multiple checks in their files);
- 3. Self-declaration forms are completed prior to hiring and completed for each staff member annually and when promoted;
- 4. Prior institutional forms are being completed, when applicable (those reviewed did not have prior institutional experience outside of CoreCivic;
- 5. Employees have and sign that they acknowledge their affirmative duty to disclose.

CDCR performs criminal background checks every three (3) years, which exceeds the requirement of this standard and the agency policy.

The facility and the HR staff interviewed indicated that they have not had any instances where they used the prior institutional form in the past year.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CDCR Statement of Work New Hire Paperwork Samples 14-02 H Form Employee Background Request Self-Disclosure / Declarations form Final Approval Background investigation Disclosure and Authorization form Authorization for Security Clearance Provisional Clearance Letters Interviews with two HR Staff Members Interview with PCM and PC

## Standard 115.218: Upgrades to facilities and technologies

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.218 (a)

### 115.218 (b)

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) The facility indicated to the auditor that during the past twelve months, there have been no substantial expansions or modifications to the facility.

Policy 14-02 CC Sexual Abuse Prevention and Response states that when designing or acquiring any new facility and in planning any substantial expansion or modification of existing facilities, CoreCivic will consider the effect of the design, acquisition, expansion, or modification on the company's ability to protect inmates from sexual abuse. Such considerations shall be documented on form 7-1B PREA Physical Plant Considerations.

A blank copy of form 7-1B PREA Physical Plant Considerations was reviewed by the auditor. The form prompts the reviewer to consider the elements of the standard and document concerns or considerations. (b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that when installing or updating a video monitoring system, electronic surveillance system, or other monitoring technology, CoreCivic will consider how much technology may enhance the ability to protect inmates/resident from sexual abuse. Such considerations shall be documented on form 7-1B PREA Physical Plant Considerations.

A blank copy of form 7-1B PREA Physical Plant Considerations was reviewed by the auditor. The form prompts the reviewer to consider the elements of the standard and document concerns or considerations.

The facility indicated to the auditor that during the past twelve (12) months, there have been no substantial expansions or modifications to the technology.

The CoreCivic Vice Present of Operations Administration states that CoreCivic employs architects and other professionals who through experience, research and consulting have knowledge of the issues and needs presented by PREA. On new builds and renovations the design staff will consult with the PREA coordinator for recommendation and work to ensure that PREA is addressed. Real estate and design staff receive information from the field on privacy concerns in areas such as showers, restrooms, and any areas where inmates/residents may be in a state of undress. Blind spots are identified that can be corrected through video surveillance coverage. During acquisitions, the staff making the site visits develop a preliminary assessment and the PREA coordinator is involved in the review of physical plant issues. At existing facilities, a form 7-1B (PREA Physical Plant Considerations) will be completed to ensure PREA is considered when initiating a renovation/new construction.

In addition, the VP states that cameras are used to support direct/indirect staff supervision. Better quality systems have been installed and consideration to optimal coverage is addressed at the time of these upgrades. Camera placement also takes into consideration the privacy needs for cross gender viewing in areas like restrooms and shower areas. Technology is also discussed with the facility during the PREA Staffing Plan assessment that is reviewed each year by facility staff and the FSC PREA coordinator.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Policy 7-01B Form for plant physical assessment and improvement Interview with PC Interview with PCM Facility Walk through Interview with Agency Head

## **RESPONSIVE PLANNING**

## Standard 115.221: Evidence protocol and forensic medical examinations

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.221 (a)

 If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)
 ☑ Yes □ No □ NA

### 115.221 (b)

- Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA
- Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

### 115.221 (c)

- Has the agency documented its efforts to provide SAFEs or SANEs? ⊠ Yes □ No

### 115.221 (d)

 Does the agency attempt to make available to the victim a victim advocate from a rape crisis center? ⊠ Yes □ No

- If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member? (N/A if agency *always* makes a victim advocate from a rape crisis center available to victims.) ⊠ Yes □ No □ NA
- Has the agency documented its efforts to secure services from rape crisis centers?
   ☑ Yes □ No

## 115.221 (e)

- As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews? ⊠ Yes □ No
- As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals? ⊠ Yes □ No

#### 115.221 (f)

If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating agency follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

#### 115.221 (g)

• Auditor is not required to audit this provision.

#### 115.221 (h)

 If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (N/A if agency *always* makes a victim advocate from a rape crisis center available to victims.) ⊠ Yes □ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. In this MOU, it states that the investigation agency will follow the protocols, including collection of evidence, as established by local law enforcement standards.

(b) The protocol outlined by the facility and in documentation has been adapted from and is based on the most recent edition of the US Department of Justice's Office on Violence Against Woman publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents".

(c) A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. This MOU states that the facility will provide any necessary detainee victim/suspect transportation (eg: transportation for purpose of a SANE exam or outside medical treatment), to include appropriate security.

During the twelve (12) month period prior to this audit, there were no incidents reported of sexual abuse at the facility.

(d) A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. This MOU states that the facility will offer detainee victims the right to have a victim advocate present during any stage of the investigation. In the event an outside victim advocate is not available, Facility will provide a qualified staff member to serve as the victim advocate.

CoreCivic Policy 14-02 CC Sexual Abuse Prevention and Response states that if a rape crisis center is not available to provide victim advocate services, the PCM will make available a qualified staff member from a community based organization.

A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and Center for Community Solutions (CCS) was reviewed and states that CCS will provide emotional support that is confidential related to sexual abuse.

During the twelve (12) month period prior to this audit, there were no incidents reported of sexual abuse at the facility

(e) CoreCivic Policy 14-02 CC *Sexual Abuse Prevention and Response* states that as requested by the victim, either the victim advocate, or a qualified facility staff person shall accompany and support the victim through the forensic medical examination process and

investigatory interviews and shall provide emotional support, crisis intervention, information and referrals.

A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. This MOU stated that the facility agrees to assist and cooperate with investigating Agency in completing the investigation, at the request of the agency's investigating officers.

A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and Center for Community Solutions (CCS) was reviewed and states that CCS will, if requested by the victim, allow a victim advocate to accompany and support the victim through the forensic medical examination process and investigator interviews, and provide emotional support, crisis intervention, information and referrals.

During the twelve (12) month period prior to this audit, there were no incidents reported of sexual abuse at the facility.

(f) A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. This MOU stated that the facility agrees to assist and cooperate with investigating Agency in completing the investigation, at the request of the agency's investigating officers.

(g) The facility noted to the auditor that this provision is not applicable at this facility, as the San Diego Police Department are designated to conduct sexual abuse investigations.

A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. The MOU states that upon receipt of a referral from Facility in accordance with other provisions, investigating agency will coordinate and conduct a criminal investigation in accordance with the requirements of 28 CFR 115.21 paragraphs (a)- €, which are incorporated in the MOU.

(h) A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. The MOU states that upon receipt of a referral from Facility in accordance with other provisions, investigating agency will coordinate and conduct a criminal investigation in accordance with the requirements of 28 CFR 115.21 paragraphs (a) - (e), which are incorporated in the MOU. In addition, it states that the facility agrees to assist Investigating Agency in obtaining the required training as outlines in 28 CFR 115.34, at no cost to Investigating Agency.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Investigation Outline and Protocol A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department A draft Memorandum of Understanding between Center for Community Solutions and CoreCivic Pamphlet Advocacy Information for Survivor of Sexual Assault SART Pamphlet Uniform Evidence Protocol A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents Interview with hospital SANE staff Interview with PCM Interview with Captain Interview with PC

# Standard 115.222: Policies to ensure referrals of allegations for investigations

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.222 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse? ⊠ Yes □ No

#### 115.222 (b)

- Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior? ⊠ Yes □ No
- Has the agency published such policy on its website or, if it does not have one, made the policy available through other means? ⊠ Yes □ No
- Does the agency document all such referrals? ⊠ Yes □ No

#### 115.222 (c)

#### 115.222 (d)

Auditor is not required to audit this provision.

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#### 115.222 (e)

Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the Administrator/Director shall ensure that an administrative investigation and a referral for a criminal investigation, where appropriate, are completed for all allegations of sexual abuse and sexual harassment.

The Statement of Work with the CDCR states on Exhibit A that the Contractor shall conduct and complete investigations into allegations of Contractor staff misconduct, facility disturbances, safety and/or security incidents, and similar events, and provide the CDCR with ongoing and final oral and written status report(s) as requested. The Contractor shall cooperate fully with any State investigation(s) and facilitate the full cooperation of all Contractor staff with such investigation and audits pursuant to this agreement. The Contractor shall provide written reports and documentation of such investigations and audits upon request by the Deputy Director of DRP.

The State of California CDCR Operations Manual further states, on page 475, in Section 54040.12 that:

 All allegations of sexual violence, sexual staff misconduct, and sexual harassment shall be investigated and the findings documented in writing. No standard higher than the preponderance of the evidence is to be used when determining whether allegations of sexual abuse or sexual harassment are sustained. In addition, all allegations require completion of the Survey of Sexual Violence form. Except in limited circumstances, investigators shall not rely solely on inmate interpreters, readers, or other types of inmate assistance during a sexual violence, staff sexual misconduct or sexual harassment investigation. The departure of the alleged suspect or victim from the employment or control of CDCR shall not provide a basis for terminating an investigation.

2. Allegations of staff on offender sexual misconduct or staff sexual harassment will be immediately reported to the hiring authority via the watch commander.

During the past twelve (12) months, the facility has indicated, on the PAQ, that there have been no allegations of sexual abuse or sexual harassment received; thus zero administrative investigations and zero referrals for criminal investigation.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the PCM, Administrator/Director, or Administrative Duty Officer will ensure that the following is completed:

1. The PCM, Administrator/Director or designee shall immediately report all allegations of rape, sexual assault, or employee on inmate/resident sexual misconduct to state or local law enforcement agencies for criminal investigation if the allegation would be considered a criminal act under federal, state or local law. Policy also states that at the facility, the Director or Administrative Duty designee will notify the oversight agency representative. Any additional reporting will be at the discretion of the oversight agency representative. CoreCivic notifies local law enforcement.

2. Ensure that an investigation is initiated and documented; however, investigations into allegations of sexual abuse must be investigated by an employee who has received training in the investigation of sexual abuse cases.

This information is readily available on the CoreCivic Prison Rape Elimination website with links to policy and the standards.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that whenever feasible, the facility shall enter into an MOU with the outside investigating agency or entity outlining the roles and responsibilities of both the facility and the investigating entity in performing sexual abuse investigations. Before developing or attempting to enter into an MOU, the facility shall contact the FSC Assistant General Counsel, Vendor Contracts. CoreCivic shall maintain copies of agreements or documentation showing attempts to enter into such agreements.

The State of California CDCR Operations Manual further states, on page 475, in Section 54040.12 that:

1. All allegations of sexual violence, sexual staff misconduct, and sexual harassment shall be investigated and the findings documented in writing. No standard higher than the preponderance of the evidence is to be used when determining whether allegations of sexual abuse or sexual harassment are sustained. In addition, all allegations require completion of the Survey of Sexual Violence form. Except in limited circumstances, investigators shall not rely solely on inmate interpreters, readers, or other types of inmate assistance during a sexual violence, staff sexual

misconduct or sexual harassment investigation. The departure of the alleged suspect or victim from the employment or control of CDCR shall not provide a basis for terminating an investigation.

- 2. Allegations of staff on offender sexual misconduct or staff sexual harassment will be immediately reported to the hiring authority via the watch commander.
- Section 540404.12.1 and 54040.12.2 outline the response requirements for Investigations of Sexual Violence or Staff Sexual Misconduct – less than 72 hours post incident and the response requirements for Investigations of Sexual Violence or Staff Sexual Misconduct – more than 72 hours post incident.

A Memorandum of Understanding on Sexual Abuse Investigations between CoreCivic and the San Diego Police Department which was executed in 2016. The MOU states that upon receipt of a referral from Facility in accordance with other provisions, investigating agency will coordinate and conduct a criminal investigation in accordance with the requirements of 28 CFR 115.21 paragraphs (a) - (e), which are incorporated in the MOU. In addition, it states that the facility agrees to assist Investigating Agency in obtaining the required training as outlines in 28 CFR 115.34, at no cost to Investigating Agency.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that potentially criminal allegations of sexual assault or sexual abuse will be investigated by an external law enforcement agency or the investigative component of the partner agency, in these instances, unless directed otherwise by the partner agency or a law enforcement agency with the jurisdiction, the facility investigator will conduct an investigation of all PREA allegations. When directed not to investigate the event or potentially criminal component of the incident, the facility has a duty to administratively investigate the complaint and arrive at a finding in accordance with the preponderance of the evidence standard.

The auditor requested any samples since the previous audit, since there were not any in the past twelve (12) months. The facility provided the auditor with an incident report and subsequent referral to the San Diego Police for a matter that was alleged to have occurred. The incident packet was reviewed and demonstrated that the facility immediately notified police (although they did not have a date of occurrence but knew it occurred sometime before the facility was made aware), communications and cooperation continued with the outside authorities, and the facility completed their administrative review once the criminal portion was completed.

During an interview with the CoreCivic Vice President, Operations Administration, he stated that it is policy to refer all allegations of sexual abuse that are criminal in nature to law enforcement agencies with the legal authority to conduct criminal investigations. All administrative investigations are conducted by CoreCivic investigators who have received the specialized PREA training and/or law enforcement officials. In addition, the VP stated that all allegations are reported in the CoreCivic Incident Reporting Database (IRD) system which triggers an investigation. This system requires multiple levels of administrative oversight and

review. All allegations that could result, if substantiated, in criminal violations are referred to the appropriate law enforcement officials (or by contracted partner investigative entity). Our staff work with the outside law enforcement, upon request.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CDCR State of Work Department of Corrections Operations Manual (DOM) Chapter 5, Article 44 CoreCivic PREA Statement MOU San Diego Police Department Incident Report and San Diego Police Report Interview with Specialized Staff Interview with PREA Compliance Manager Interview with PREA Coordinator Interview with CoreCivic Vice President, Operations Administration

# TRAINING AND EDUCATION

# Standard 115.231: Employee training

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.231 (a)

- Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment? ⊠ Yes □ No

- Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?
   Xes 
   No

#### 115.231 (b)

- Is such training tailored to the gender of the residents at the employee's facility? ⊠ Yes □ No
- Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? ⊠ Yes □ No

### 115.231 (c)

- Have all current employees who may have contact with residents received such training?
   ☑ Yes □ No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures? ⊠ Yes □ No
- In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies? ⊠ Yes □ No

#### 115.231 (d)

 Does the agency document, through employee signature or electronic verification, that employees understand the training they have received? ⊠ Yes □ No

#### Auditor Overall Compliance Determination



- **Exceeds Standard** (Substantially exceeds requirement of standards)
- $\boxtimes$
- **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that CoreCivic has mandated zero-tolerance towards all forms of sexual abuse and sexual harassment. In addition, it states that all CoreCivic facility employees shall receive training on CoreCivic's zero-tolerance policy for sexual abuse and sexual harassment. Such training shall be tailored to the gender of the inmates/residents at the facility and at a minimum, all employees shall received pre-services and annual in-services training on the PREA National Standards and other applicable state or local laws imposing criminal liability for the sexual abuse of a person held in custody.

Further, policy states that employees will be trained on:

- 1. PREA National Standards and other applicable state or local laws imposing criminal liability for the sexual abuse of a person held in custody;
- 2. An employee's duty to report any occurrence of sexual harassment or sexual abuse;
- 3. How to fulfill employee responsibilities for sexual abuse/sexual harassment prevention, detection, reporting, and response in accordance with this policy;
- 4. The right of inmates/resident to be free from sexual abuse and sexual harassment;
- 5. The right of inmates/residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment;
- 6. The dynamics of sexual abuse and sexual harassment in confinement;
- 7. Locations, situations, and circumstances in which sexual abuse may occur;
- 8. The common reaction of sexual abuse and sexual harassment victims;
- 9. Signs of victimization;
- 10. How to detect and respond to signs of threatened or actual sexual abuse;
- 11. How to avoid inappropriate relationships with inmates/residents;
- 12. How to communicate effectively and professionally with inmates/resident, including LGBTI and Gender Non-Conforming inmates/residents; and
- 13. How to comply with laws relevant to mandatory reporting of sexual abuse to outside authorities.

The CoreCivic PREA Overview class and participant Guide was reviewed. The guide included all elements listed above, in the standard and in policy.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that all CoreCivic facility employees shall receive training on CoreCivic's zero-tolerance policy for sexual abuse and sexual harassment. Such training shall be tailored to the gender of the inmates/residents at

the facility and at a minimum, all employees shall receive pre-services and annual in-services training on the PREA National Standards and other applicable state or local laws imposing criminal liability for the sexual abuse of a person held in custody.

Policy also states that employees transferring to a facility that houses a population whose gender is different from their previously assigned facility shall receive additional training specific to the population of the newly assigned gender.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that all CoreCivic facility employees shall receive training on CoreCivic's zero-tolerance policy for sexual abuse and sexual harassment. Such training shall be tailored to the gender of the inmates/residents at the facility and at a minimum, all employees shall receive pre-services and annual in-services training on the PREA National Standards and other applicable state or local laws imposing criminal liability for the sexual abuse of a person held in custody.

The facility provided the auditor with an employee roster dated October 9, 2019 and each of the twenty-nine employee's most recent (within the past year) training and policy acknowledgment for PREA. The training acknowledgement section, which is signed and dated by employee, stated: I have listened to the instructors, viewed all video presentations, read all handouts, and I understand the training that I have received. I understand that as an employee, volunteer/contractor it is my responsibility to abide by policy and procedures as directed in the training. If I have questions about the training material presented, or policy/procedures, I am aware that it is my responsibility to seek clarification from the class instructor, to my supervisor, the Learning and Development Manager, or the PCM.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that employees shall be required to confirm, by either electronic or manual signature, their understanding of the received training. Signed documentation will be maintained in the employees training file.

Upon arrival to the facility, management provided the auditor with a list of all current staff members, which listed their name, title and date of hire, as well as calendars for the various positions/shifts that covered the time the auditor would be onsite. In total, there was twenty-nine (29) employees for the facility.

The auditor randomly selected nine (9) staff from this list with five being hired within the past twelve months. The auditor asked the facility for documentation and reviewed the complete training file and list of classes taken by date and all training acknowledgments that were signed. Of these files, all were incompliance in that:

- 1. Staff were trained on the aforementioned elements include in provisions of this standard;
- 2. Staff signed an acknowledgment that they understood the training that they received;
- 3. Staff were trained prior to their start date and contact with the population;
- 4. Those employees that have been at the facility for over one year, receive this training and sign the acknowledgment annually.

Lastly, Policy 4-1 CC, *Staff Development and Training* states that Orientation and/or Custody training shall be scheduled so that all training is completed before the staff member may work with residents.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Policy 4-1 CC, Staff Development and Training Training Policy PREA Overview, Participant Guide for Training CoreCivic PREA Policy Acknowledgment and/or Training Acknowledgment Staff Roster Staff Training Printout Random Staff interviews HR Files Training Files Discussion with training and HR staff Interview with PCM Interviews with all specialized staff

# Standard 115.232: Volunteer and contractor training

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.232 (a)

 Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures? ⊠ Yes □ No

#### 115.232 (b)

Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)? ⊠ Yes □ No

#### 115.232 (c)

■ Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received? Z Yes D No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that all volunteers/contractors who have contact with inmates/residents shall receive training on their responsibilities pertaining to sexual abuse and sexual harassment prevention, detection, reporting and response as outlined in this policy.

Each volunteer receives a manual that of which page fourteen (14) covers sexual abuse and sexual harassment, policy 14-2CC. The PowerPoint was provided to the auditor to review and includes: the various definitions of acts from PREA and Policy 14-2 cc, sexual abuse awareness, zero-tolerance policy, safety, PREA requirements, reporting by inmates, and reporting to staff. They also receive the handout entitled *break the silence of abuse, speak up, speak out.* Lastly, they watch the video called *PREA: What you need to know.* 

The facility advised the auditor that there are currently no contract staff or contractors at the facility. There is fourteen volunteers who have contact with residents, as per the PAQ.

Each volunteer signs the 14-2 A CoreCivic PREA Policy Acknowledgement and/or Training Acknowledgment Form. The training acknowledgement section, which is signed and dated by employee, states: I have listened to the instructors, viewed all video presentations, read all handouts, and I understand the training that I have received. I understand that as an employee, volunteer/contractor it is my responsibility to abide by policy and procedures as directed in the training. If I have questions about the training material presented, or policy/procedures I am aware that it is my responsibly to seek clarification from the class instructor, to my supervisor, the Learning and Development Manager, or the PCM. Twelve signed samples of this form were provided to/reviewed by the auditor.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the level and type of training provided to volunteers/contractors shall be based on the services they provide and level of contact they have with inmates/residents. All volunteers/contractors who have contact

with inmates/residents shall be notified of CoreCivic's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents.

The facility advised the auditor that there are currently no contract staff or contractors at the facility.

Each volunteer signs the 14-2 A CoreCivic PREA Policy Acknowledgement and/or Training Acknowledgment Form. The training acknowledgement section, which is signed and dated by employee, states: I have listened to the instructors, viewed all video presentations, read all handouts, and I understand the training that I have received. I understand that as an employee, volunteer/contractor it is my responsibility to abide by policy and procedures as directed in the training. If I have questions about the training material presented, or policy/procedures I am aware that it is my responsibly to seek clarification from the class instructor, to my supervisor, the Learning and Development Manager, or the PCM. Twelve signed samples of this form were provided to/reviewed by the auditor.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that volunteers/contractors shall be required to confirm, by either electronic or manual signature, their understanding of the received training. Signed documentation will be maintained in the volunteer or contractor's file.

The facility advised the auditor that there are currently no contract staff or contractors at the facility.

Each volunteer signs the 14-2 A CoreCivic PREA Policy Acknowledgement and/or Training Acknowledgment Form. The training acknowledgement section, which is signed and dated by employee, states: I have listened to the instructors, viewed all video presentations, read all handouts, and I understand the training that I have received. I understand that as an employee, volunteer/contractor it is my responsibility to abide by policy and procedures as directed in the training. If I have questions about the training material presented, or policy/procedures I am aware that it is my responsibly to seek clarification from the class instructor, to my supervisor, the Learning and Development Manager, or the PCM. Twelve signed samples of this form were provided to/reviewed by the auditor.

While onsite, the front desk officer for two shifts was asked about the clearances and who was permitted onsite. They showed the auditor the binder for volunteers to sign in and out of the facility and the list of the programs offered to the population. This binder and list, however, was by organization and class, and not by person name. The auditor recommended that the approved volunteers list with the actual name of the person be added and updated as needed so that the staff can verify the person's identity, as having been trained and cleared to enter and to have contact with the population.

Facility management was extremely responsive and immediately added the list to the binder, agreed to update as changes to it occurred, and sent a memo to all staff which stated:

The following people are cleared and have attended the Volunteer Orientation and Training session to come into CoreCivic, Males Community Reentry Program for volunteer service. Please have them sign in and verify their identity before entering. Anyone not on this list has not been cleared and cannot enter the facility unless notified. They can contact me directly for more information on volunteering.

In addition, the list mentioned in the memo was provided to the auditor upon entry into the facility. The auditor selected five (5) names at random from the list of the thirteen (13) volunteers. Of these, the auditor reviewed their start date, their education/training and receipt of PREA information dates and the date that their background check was completed. All training and background checks were completed prior to having any contact with the offender population. The signed acknowledgement was reviewed and included by the volunteers.

Currently, the facility has one contracted staff member working at the facility as a counselor. The auditor reviewed this person's start date, their education/training and receipt of PREA information dates and the date that their background check was completed as well as their signed acknowledgement of the training received. All training and background checks were completed prior to having any contact with the offender population.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Volunteer Manual Volunteer Application Form Self-declaration of Sexual Abuse/Sexual Harassment Volunteer Acknowledgement of PREA training Volunteer List with Organization and start date Live Scan Background Clearance Documentation for selected volunteers and contractors Volunteer Right to Know form, signed by volunteers Interview with Director Interview with Volunteer Coordinator (Program Supervisor) Interview with Volunteer Inquiry with Front Desk Staff Volunteer Binder at front desk Contract staff file

# Standard 115.233: Resident education

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.233 (a)

- During intake, do residents receive information explaining: The agency's zero-tolerance policy regarding sexual abuse and sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: How to report incidents or suspicions of sexual abuse or sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: Their rights to be free from sexual abuse and sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining: Their rights to be free from retaliation for reporting such incidents? ⊠ Yes □ No
- During intake, do residents receive information regarding agency policies and procedures for responding to such incidents? ⊠ Yes □ No

#### 115.233 (b)

#### 115.233 (c)

- Does the agency provide resident education in formats accessible to all residents, including those who: Are limited English proficient? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are deaf? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are visually impaired? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Are otherwise disabled? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents, including those who: Have limited reading skills? ⊠ Yes □ No

#### 115.233 (d)

Does the agency maintain documentation of resident participation in these education sessions?
 ☑ Yes □ No

#### 115.233 (e)

 In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states upon arrival at the facility, all inmates/residents shall be provided written information regarding sexual abuse prevention and reporting. Refresher information will be provided to inmates/residents whenever they are transferred to another facility. Inmates/residents shall receive comprehensive educational information about the following topics related to this policy:

- 1. CoreCivic's zero tolerance policy regarding sexual abuse and sexual harassment;
- 2. How to safely report incidents, threats or suspicion of sexual abuse or sexual harassment;
- 3. An inmates/residents right to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents; and
- 4. Policy and procedures regarding sexual abuse prevention/intervention.

Further, policy 14-02 CC states that inmates/residents will be provided education in formats accessible to all inmates/residents, including those who are limited English proficient, deaf, visually impaired, or otherwise disabled, as well as inmates/residents who have limited reading skills.

During the past twelve (12) months, there has been 248 inmates/residents admitted to the facility who have reviewed and received the education materials.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states upon arrival at the facility, all inmates/residents shall be provided written information regarding sexual abuse prevention and reporting. Refresher information will be provided to inmates/residents whenever they are transferred to another facility. Inmates/residents shall receive comprehensive educational information about the following topics related to this policy:

- 5. CoreCivic's zero tolerance policy regarding sexual abuse and sexual harassment;
- 6. How to safely report incidents, threats or suspicion of sexual abuse or sexual harassment;
- 7. An inmate/residents right to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents; and

Policy and procedures regarding sexual abuse prevention/intervention

No residents in the past twelve (12) months transferred from a different community confinement facility.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states upon arrival at the facility, all inmates/residents shall be provided written information regarding sexual abuse prevention and reporting. Refresher information will be provided to inmates/residents whenever they are transferred to another facility. Inmates/residents shall receive comprehensive educational information about the following topics related to this policy:

- 8. CoreCivic's zero tolerance policy regarding sexual abuse and sexual harassment;
- 9. How to safely report incidents, threats or suspicion of sexual abuse or sexual harassment;
- 10. An inmate/residents right to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents; and
- 11. Policy and procedures regarding sexual abuse prevention/intervention

Further, policy 14-02 CC states that inmates/residents will be provided education in formats accessible to all inmates/residents, including those who are limited English proficient, deaf, visually impaired, or otherwise disabled, as well as inmates/residents who have limited reading skills.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the facility shall maintain documentation of inmate/resident participation in educational sessions pertaining to sexual abuse and sexual harassment.

(e) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that in addition to providing such education, the facility shall ensure that key information is continuously and readily available or visible to inmates/residents through posters, inmate/resident handbooks, or other written formats.

The inmate handbook was reviewed and the following is the excerpt as it relates to PREA and the various subsections of this standard:

Preventing Sexual Abuse/Assault

The Prison Rape Elimination Act (PREA) of 2003 is a federal law that prohibits and seeks to eliminate sexual assaults and sexual misconduct in correctional institutions and community corrections settings.

- MCRP has a zero tolerance policy regarding sexual abuse and sexual harassment. While you are a participant in the MCRP, no one has the right to pressure you to engage in sexual acts. You do not have to tolerate sexual abusive behavior or pressure to engage in unwanted sexual behavior.
- If you are afraid or feel threatened or pressured to engage in unwanted sexual behaviors, discuss your concern with staff, your Counselor, the Treatment Manager, or the Facility Director and Program Manager CC111who are the PREA Compliance Managers. Any participant who is the victim of a sexual abuse and/or sexual assault is advised to notify any staff member immediately.
- If you become a victim of a sexual assault or sexually abusive behavior, you should report it immediately to staff that will offer you protection from the assailant and refer you for a medical examination and clinical assessment. It is important that you tell a staff member if you have been sexually assaulted. You can tell your Counselor the Treatment Manager, the Monitor Staff, and any other staff member. You may also directly report allegations to:
  - Facility Director 619-232-1066, extension 202
  - Hotline: 800-656-4673

For additional agency phone numbers please refer to the PREA posters in the MCRP.

• Participants do not have the ability to give consent under the PREA law.

Prohibited acts of sexual abuse and sexual assault include:

Participant-on-Participant Sexual Abuse/Assault/Misconduct: one or more participants engaging in, or attempting to engage in a sexual act with another participant or the use of threats, intimidations, inappropriate touching, or other sexual actions and/or communication by one or more participants aimed at coercing and/or pressuring another participant to engage in a sexual act is strictly prohibited and could be considered a criminal act. Sexual acts/contacts between participants, even when no objections are raised, are also prohibited acts. The MCRP is committed to investigating, disciplining and referring any criminal matters to SDPD/District Attorney for prosecution regarding any participants that engage in any criminal behavior at the facility. Any sexual act may result in disciplinary actions/criminal charges/removal to closer custody. Staff-on-Participant Sexual Abuse/Assault/Misconduct/Sexual Fondling. The touching of the private body parts of another person's (including the genitalia, anus, groin, breast, inner thigh, or buttocks) for the purpose of sexual gratification.

Sexual Misconduct (staff only). The use of indecent language, gestures, or sexually oriented visual surveillance for the purpose of sexual gratification.

 Note: Sexual acts or contacts between a participant and a staff member, even when no objections are raised by either party, are always forbidden and illegal. Accordingly, except in cases where staff is clearly the victim of participant sexually abusive behavior, sexual behavior between staff and participants is always the staff member's responsibility. The MCRP is committed to investigating, disciplining and prosecuting staff that engage in such behavior. If an alleged sexual assault is believed to have occurred, immediate protection from the alleged assailant is available.

Sexual Assault with an Object: The use of any hand, finger, object, or other instrument to penetrate, however slightly, the genital or anal opening of the body of another person.

 Note: This does not apply to custodial or medical personnel engaging in evidence or legitimate medical treatment, or to health care providers performing body cavity searches in order to maintain security and safety within the facility.

Rape: The carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person forcibly or against that persons will; The carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person forcibly or against that persons will, where the victim is incapable of giving consent because of his/her youth, or his/her temporary or permanent mental or physical incapacity; or the carnal knowledge, oral sodomy, or sexual assault with an object or sexual assault with an object or sexual fondling of a person because of his/her youth, or his/her temporary or permanent mental or physical incapacity; or the carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person achieved through the exploitation of the fear or threat of physical violence or bodily injury.

Carnal Knowledge: contact between the penis and vulva or the penis and the anus, including penetration of any sort, however slight.

Oral Sodomy: Contact between the mouth and the penis, the mouth and the vulva, or the mouth and the anus.

If you are attacked/assaulted...remember, your main concern must always be your SAFETY. No one can tell you whether you should fight back, submit or resist, IT DEPENDS ON YOU AND THE SITUATION. Keep assessing the situation as it is happening. If one strategy doesn't work, try another. Possible options are: negotiated, stalling for time, distracting the assailant and fleeing to a safe place, verbal assertiveness, screaming to attract attention, or physical resistance. Your best defense, however is to be prepared, know your options ahead of time. You're (sic) safety may depend on your ability to stay cool and calm. If you are a victim of sexual assault, go to a safe space immediately and call the police, sheriff, a rape crisis center, doctor, friend, or relative. The sooner you make the report the greater the chances that the attacker will be caught.

• Note: If you are at the facility, notify the Facility Director or his/her designee and the Program Manager CCIII immediately. If you are not at the facility call 619-232-1066 and notify staff of your situation and whereabouts.

Staff shall make every effort to maintain confidentiality and be sensitive, supportive and non-judgmental regarding the incident. The Director/Program Manager, CCIII/Treatment Manager shall immediately be informed to ensure the proper steps are taken. The Director/Program Manager/CCIII/Treatment Manager will contact the applicable oversight agency immediately to ensure that a medical examination and counseling by a clinical psychologist be completed within twenty-four (24) hours of the incident. DO not wash, change clothes or clean up in any way until after talking to the police and going to the hospital. You could destroy valuable evidence for court use.

Remember, you are the victim. You have nothing to feel guilty or ashamed about. You may want to contact a treatment or crisis center to help you deal with the consequences of the assault.

- San Diego County Mental Health: 24 hr Access and Crisis line; 1-888-724-7240
- SART: 6255 Mission Gorge Road, San Diego, CA 619-285-6429
- Center for Community Solutions Rape Crisis Center Coastal: 4508 Mission Bay Drive, San Diego, CA 858-272-5777.
- San Diego Domestic Violence and Sexual Abuse: 24 hour crisis line; 888-385-4657

If you have any questions about the information provided here, please talk to a staff member.

Upon arriving at the facility, the auditor was provided with the roster for that day, which included 118 residents. From this list, the auditor randomly selected eleven (11) names/files and one file from the specialized inmate roster, to be reviewed. This was a representation of ten (10) percent of the population.

In each of the twelve (12) files reviewed, residents were provided written and verbal education materials on the same day of their intake into the facility. In addition, and above the standard requirements, the residents go through a comprehensive 'training' or education session, usually within one week of entry, and are provided more information and training on this topic. Through the facility, there is also literature, posters and signs educating the population on their rights and responsibilities.

In each of the twelve (12) files reviewed, the resident signs a Participant Right to Know form which acknowledged that they received PREA training and a pamphlet. Lastly, each resident

signed an acknowledgment from for receipt of the inmate handbook, which has all of above mentioned information contained within.

Each random and specialized resident who was interviewed recalled the training, how to report and all elements of the provisions of the standard. In addition, each resident stated that they feel they could report and staff would be responsive and keep in confidential.

The training and documentation for inmates could be seen throughout the facility and was thorough and above and beyond the requirements of the standard. Further, each inmate was well versed in the requirements, and much more.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Participant Handbook Sexual Assault Awareness Brochure (English and Spanish) PREA DVD PREA Poster PREA Acknowledgment Resident Interviews (random and specialized) Resident Files Facility Walkthrough Interview with Intake Staff Interview with Counselors Interview with PCM

# Standard 115.234: Specialized training: Investigations

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.234 (a)

In addition to the general training provided to all employees pursuant to §115.231, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators receive training in conducting such investigations in confinement settings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).)

 $\boxtimes$  Yes  $\hfill\square$  No  $\hfill\square$  NA

## (a)115.234 (b)

 Does this specialized training include: Techniques for interviewing sexual abuse victims? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA

- Does this specialized training include: Proper use of Miranda and Garrity warnings? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA

# 115.234 (c)

Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? (N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).)
 Yes 
 No 
 NA

### 115.234 (d)

• Auditor is not required to audit this provision.

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that in addition to the general training provided to all employees and to the extent that CoreCivic conducts sexual abuse investigations, investigators shall receive training in conducting sexual abuse investigations in confinement settings. The PCM shall ensure that more than one (1) person at the facility receives training as a sexual abuse investigator. This will ensure that a trained investigator is available as backup during employee absences (e.g.) leave, paid time off, sickness, offsite training, etc) from work.

The facility provided a Certificate of Completion for the two (2) assigned facility investigators. The certificate is from a training entitled *PREA: Investigating Sexual Abuse in a Confinement Setting* which was delivered online through the National Institute of Corrections. In addition, CoreCivic held a webinar training entitled "*PREA Update, Investigation Standards and Required Specialty Training*". Each of the staff members were also seem to have taken this class as well, as evidenced by the sign in attendance roster.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that specialized investigators training shall include techniques for interviewing sexual abuse victims, proper use of *Miranda* and *Garrity* warnings, sexual abuse evidence collections in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

Policy also states that documentation confirming that investigators have completed the required specialized training in conducting sexual abuse investigations shall be maintained in accordance with facility record retention policies.

The curriculum for each of the two trainings was provided and reviewed by the auditor (through CoreCivic and the National Institute of Corrections and each training included the requirements of the standard and Policy 14-02 CC: Techniques for interviewing sexual abuse victims, the proper use of Miranda and Garrity warnings, Sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

# (c) Policy 14-02 CC Sexual Abuse Prevention and Response

The facility provided a Certificate of Completion for the two (2) assigned facility investigators. The certificate is from a training entitled *PREA: Investigating Sexual Abuse in a Confinement Setting* which was delivered online through the National Institute of Corrections. In addition, CoreCivic held a webinar training entitle *PREA Update, Investigation Standards and Required Specialty Training.* Each of the staff members were also seem to have taken this class as well, as evidenced by the sign in attendance roster.

(d) Auditor is not required to audit this provision.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response PREA Investigator Training Attendance Rosters Email on Training Requirements PowerPoint titled PREA Update Investigation Standards and Required Specialty Training Training Certificates for each investigator assigned at this facility Training History Records

# Standard 115.235: Specialized training: Medical and mental health care

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.235 (a)

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)
   Yes □ No ⊠ NA
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) □ Yes □ No ⊠ NA
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)
   Yes 
   No 
   NA

# 115.235 (b)

If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.)
 Yes 
 No 
 NA

# 115.235 (c)

 Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) □ Yes □ No ⊠ NA

#### 115.235 (d)

- Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners employed by the agency.) □ Yes □ No ⊠ NA
- Do medical and mental health care practitioners contracted by and volunteering for the agency also receive training mandated for contractors and volunteers by §115.232? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners contracted by or volunteering for the agency.) □ Yes □ No ⊠ NA

## Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

# Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that in addition to the general training provided to all employees, all full and part-time Qualified Health Care Professionals and Qualified Mental Health Professions, who work regularly in the facility, shall receive specialized medical training as outlined below:

- How to detect and assess signs of sexual abuse and sexual harassment;
- How to preserve physical evidence of sexual abuse;
- How to respond effectively and professionally to victims of sexual abuse and sexual harassments; and
- How and to whom to report allegations of sexual abuse and sexual harassment.

The facility, however, advised the auditor that there is no medical or mental health staff assigned to this facility.

(b) The facility advised the auditor that there is no medical or mental health staff assigned to this facility.

(c) The facility advised the auditor that there is no medical or mental health staff assigned to this facility.

(d) The facility advised the auditor that there is no medical or mental health staff assigned to this facility.

The PREA Compliance Manager stated that residents in need of mental health care will be reviewed to the Parole Outpatient Clinic (POC) and for medical needs, they will utilize the CDCR contract with La Maestra Clinic who comes on-site every Tuesday to provide services in person via a mobile clinic. In the event of an emergency or other specialized needs not covered by the Clinic, residents are able to travel to Alvarado Hospital which services the state population. They may also visit a location of their choosing if they have private insurance.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response

# SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS

# Standard 115.241: Screening for risk of victimization and abusiveness

# All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

# 115.241 (a)

- Are all residents assessed during an intake screening for their risk of being sexually abused by other residents or sexually abusive toward other residents? ⊠ Yes □ No

# 115.241 (b)

Do intake screenings ordinarily take place within 72 hours of arrival at the facility?
 ☑ Yes □ No

# 115.241 (c)

Are all PREA screening assessments conducted using an objective screening instrument?
 ☑ Yes □ No

# 115.241 (d)

- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has a mental, physical, or developmental disability? ☑ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The physical build of the resident? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously been incarcerated?
   ☑ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident's criminal history is exclusively nonviolent?
   Xes 
   No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI)? ⊠ Yes □ No
- Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously experienced sexual victimization? ⊠ Yes □ No

#### 115.241 (e)

- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior acts of sexual abuse? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior convictions for violent offenses? ⊠ Yes □ No
- In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: history of prior institutional violence or sexual abuse?
   ☑ Yes □ No

#### 115.241 (f)

 Within a set time period not more than 30 days from the resident's arrival at the facility, does the facility reassess the resident's risk of victimization or abusiveness based upon any additional, relevant information received by the facility since the intake screening? □ Yes □ No

#### 115.241 (g)

- Does the facility reassess a resident's risk level when warranted due to a: Referral?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Request?
   ☑ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Incident of sexual abuse? ⊠ Yes □ No
- Does the facility reassess a resident's risk level when warranted due to a: Receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness?
   Xes 
   No

#### 115.241 (h)

Is it the case that residents are not ever disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked pursuant to paragraphs (d)(1), (d)(7), (d)(8), or (d)(9) of this section? ⊠ Yes □ No

#### 115.241 (i)

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does

not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that upon admission to the facility, and upon transfer to another facility inmates/residents shall be screened by staff to perform the initial intake screening process in order to obtain information relevant to housing, cell, work, education and program assignments with the goal of keeping separate those inmates/residents at high risk of being sexually victimized from those at high risk of being sexually abusive. The screening shall identify past victims and/or predators and assess vulnerability to sexual abuse victimization.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that during each intake process the operations supervisor/designee will print a copy of the PREA alert roster for active inmates/residents. The PREA alert roster will be placed in a special housing binder in the supervisor's office in the monitor department. This roster will be reviewed prior to initial or subsequent housing/bed assignments.

Policy also states that staff shall complete the interview portion of the screening within twentyfour (24) hours of arrival at the facility.

In the past twelve (12) months, a total of 248 residents have went through the intake process at the facility and have been screened for risk of victimization or abusiveness within the 72 hours upon intake.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that victims will be housed in the lower dorm and the predators will be housed in the upper dorm. In case of a physical disability victims/predators will be housed in accordance with their disability to the best of our ability.

Policy continues on to state that a list of those inmates/residents who are identified through a screening as a victim, potential victim, predator or potential predator shall be maintained and updated as necessary by the operations manager/designee. The list shall be made available to any staff involved in the housing of inmates /residents. Those inmates at high risk of being sexually victimized shall be separated from those at high risk of being sexual predators, to the best of our ability.

Screenings will be completed, according to policy, and documented using the 14-2 CC-B., Sexual Abuse Screening Tool, with referrals to Case Management staff for further evaluation and screening as necessary, unless the facility management contract requires otherwise.

(d) Form 14-2B, Assessment Questionnaire Information includes prompts as to:

- Whether the resident has a mental, physical, or developmental disability;
- The age of the resident;
- The physical build of the resident;
- Whether the resident has previously been incarcerated;

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- Whether the resident's criminal history is exclusively nonviolent;
- Whether the resident has prior convictions for sex offenses against an adult or child;
- Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender non-conforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI;
- Whether the resident has previously experienced sexual victimization; and
- The resident's own perception of vulnerability.

(e) Form 14-2B, Assessment Questionnaire Information includes prompts as to:

- Any prior acts of sexual abuse;
- When known to the agency: prior convictions for violent offenses; and
- History of prior institutional violence or sexual abuse.

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states that a reassessment of the inmate/residents risk level of victimization or abusiveness will be conducted by the appropriate Case Manager or a staff member designated by the Administrator/Director. The reassessment shall occur within thirty (30) days of the inmates/residents arrival at the facility. The reassessment will include any additional relevant information received by the facility since the initial intake screening.

(g) Policy 14-02 CC Sexual Abuse Prevention and Response states that a reassessment of the inmate/residents risk level of victimization or abusiveness will be conducted by the appropriate Case Manager or a staff member designated by the Administrator/Director. The reassessment shall occur when warranted due to a referral, request, incident of sexual abuse, or receipt of additional information that may impact the inmate/resident's risk of victimization or abusiveness.

(h) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that inmates/residents may not be disciplined for refusing to answer, or for not disclosing complete information, in response to questions asked pursuant to the following:

- Whether the inmate/resident has a mental, physical, or developmental disability;
- Whether the inmate/resident is, or is perceived to be, LGBTI or General Non-Conforming;
- Whether the inmate/resident has previously experienced sexual victimization; or
- The inmates/residents own perception of vulnerability.

The facility advised the auditor that disciplinary action will not be taken for any participant who refused to answer these questions.

(i) Policy 14-02 CC Sexual Abuse Prevention and Response states that appropriate controls shall be implemented within the facility regarding the dissemination of responses to questions asked pursuant to screening for risk of victimization and abusiveness in order to ensure that sensitive information is not exploited by employees or other inmates/residents to the inmate/resident's detriment.

Upon arriving at the facility, the auditor was provided with the roster for that day, which included 118 residents. From this list, the auditor randomly selected eleven (11) names/files and one file from the specialized inmate roster, to be reviewed. This was a representation of ten (10) percent of the population. The auditor reviewed and was provided the residents intake date into Boston Avenue, the initial screening documentation and the follow up (30 day) screening. Of those reviewed, four (4) of the follow-up or thirty day assessments were not completed in the required time frame, and thus one-third (1/3) were non-compliant.

To immediately address this issue, the Director of the facility held a training with all the counselors at the facility, those who conduct the thirty day screening, on January 14, 2020. All eight (8) staff were in attendance in this training. The following minutes were forwarded to the auditor:

### Meeting Minutes – MCRP Treatment Department

Date: Wednesday - 01/15/2020

Location: 2<sup>nd</sup> Floor Quiet Room

Time: 1400-1500

# <u>Attendance</u>

Mr. Foster-Treatment Manager Ms. Sanchez – Director Mr. Rhea -Treatment Counselor Ms. Beans-Treatment Counselor Ms. White- Treatment Counselor Mr. Bagwell- Treatment Counselor Ms. Williams-Treatment Counselor Ms. Edison – Treatment Counselor

#### Agenda Items

#### **PREA AUDIT - Completed.**

• Per Ms. Sanchez – Starting 01/16/2020 Initial PREA assessments will need to be in your files immediately and on the 21<sup>st</sup> the reassessment NEEDS to be done. This is the new policy. All staff have been made aware and were present on

01/15/2020 (All staff were present.) Mr. Foster TX manager is responsible to check all new participant files by the 25<sup>th</sup> day to ensure that all assessments have been done within the 21 day period. These efforts will now be in place to verify compliance.

- Per the Law- and contract compliance both the INITIAL and 30 DAY hard copies of PREA must be in ALL Participant files. (this is a mandate) Ms. Sanchez will be spot checking.
- Suggestions were given by staff present to help with tracking such as desk calendars. They were approved and have been ordered.

This standard was placed into a review period due to the percentage of files that were found in non-compliance. The facility Director, in addition to re-training staff, created a spreadsheet that detailed:

Offender Name Offender Intake Date Initial Screening Thirty-day follow up assessment

The spreadsheet started with all intakes beginning January 1, 2020 to track the dates. Supporting documentation for each inmate was also attached, on a bi-weekly basis, to demonstrate that staff are completing these timely and in compliance with the standard and policy. From January 1, 2020 through March 20, all intakes that were conducted had the initial and follow-up assessment completed in a timely manner. All were sent to the auditor, biweekly, to review and compliance was seen on each one.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Policy 14-02 CC B Screening Tool (electronic and password protected) ORAS 30 day re-assess example Direction for Completion of the Sexual Abuse Screening Tool Training/Activity Attendance Roster Assessment Questionnaire/Information Screening Tool from resident files Intake Tracker

# Standard 115.242: Use of screening information

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## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.242 (a)

- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments? ⊠ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments? ⊠ Yes □ No
- Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments? Sime Yes Description No

#### 115.242 (b)

 Does the agency make individualized determinations about how to ensure the safety of each resident? ⊠ Yes □ No

#### 115.242 (c)

- When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)? ⊠ Yes □ No
- When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems? ⊠ Yes □ No

#### 115.242 (d)

 Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments? ⊠ Yes □ No

#### 115.242 (e)

 Are transgender and intersex residents given the opportunity to shower separately from other residents? ⊠ Yes □ No

#### 115.242 (f)

- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: lesbian, gay, and bisexual residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.) ⊠ Yes □ No □ NA
- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: transgender residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.) ⊠ Yes □ No □ NA
- Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: intersex residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)
   Yes □ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that upon admission to the facility, and upon transfer to another facility inmates/residents shall be screened by staff to perform he initial intake screening process in order to obtain information relevant to housing, cell, work, education and program assignments with the goal of keeping separate those inmates/residents at high risk of being sexually victimized from those at high risk of being sexually abusive. The screening shall identify past victims and/or predators and assess vulnerability to sexual abuse victimization.

Policy also states that upon admission to the facility and prior to assigning housing, monitoring staff will perform the initial intake screening screenings will be completed and documented using the 14-2 CC-B, sexual Abuse Screening Tool in OMSE.

(b) Each resident is screened privately and their housing programing and work assignments are determined on an individual basis.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that in deciding whether to house a transgender or intersex inmate/resident in a male housing unit/area or a female housing unit/area, or when making other housing and programming assignments for such inmates/residents, the facility shall consider the transgender or intersex inmate/resident's own views with respect to his/her own safety and shall consider on a case-by-case basis whether such a placement would ensure the inmate/resident's health and safety. Consideration should also be given as to whether the placement would present management or security problems.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that in deciding whether to house a transgender or intersex inmate/resident in a male housing unit/area or a female housing unit/area, or when making other housing and programming assignments for such inmates/residents, the facility shall consider the transgender or intersex inmate/resident's own views with respect to his/her own safety and shall consider on a case-by-case basis whether such a placement would ensure the inmate/resident's health and safety. Consideration should also be given as to whether the placement would present management or security problems.

(e) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that Transgender and intersex inmates/residents shall be given the opportunity to shower separately from other inmates/residents.

(f) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the establishment of a unit or pod solely dedicated to the housing of LGBTI and/or Gender Non-Conforming inmates/residents is strictly prohibited unless required by consent decree, legal settlement, or legal judgment for the purpose of protecting that inmate/resident.

Staff interviewed (intake staff and counselors) who complete these screenings all indicated that once an offender has a score, they will determine housing and programming accordingly. The staff printed and provided the auditor an Alert Type Screen from the tracking system which tracks those who scored as potential victims and those who scored as potential perpetrators.

The potential victims are potential perpetrators at this facility (there was only potential victims and victims currently) are housed on separate floors and tracked before placement. Each staff member interviewed was well aware of this process and demonstrated it to the auditor. In addition, due to the program and criteria to enter this facility, their numbers of aggressors are usually non-existent. The program areas and nature of the facility allows for viewing and interaction at all times with staff and the population but staff are aware of these individuals at all times.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response 14-02 CCB Sexual Abuse Screening Tool Transgender Inmate input on Housing Sample

# REPORTING

# Standard 115.251: Resident reporting

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.251 (a)

- Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment? Ves Doe
- Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents? ☑ Yes □ No

#### 115.251 (b)

- Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency? ⊠ Yes □ No
- Does that private entity or office allow the resident to remain anonymous upon request?
   ☑ Yes □ No

#### 115.251 (c)

- Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties? ⊠ Yes □ No
- Do staff members promptly document any verbal reports of sexual abuse and sexual harassment? ⊠ Yes □ No

#### 115.251 (d)

 Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

## Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that inmate/residents shall be encouraged to immediately report pressure, threats, or instances of sexual abuse or sexual harassment, as well as possible retaliation by other inmates/residents or employees for reporting sexual abuse or sexual harassment, and staff neglect or violation of responsibilities that may have contributed to such incidents. Inmate/residents who are victims of sexual abuse have the option to report and incident to a designated employee other than an immediate point-of-contact line officer by using any of the following methods:

- 1. Calling the facility's twenty-four (24) hour toll-free notification telephone number;
- 2. Verbally telling any employee;
- 3. Forwarding a letter, sealed and marked 'confidential', to the Administrator/Director or any other employee;
- 4. Calling or writing someone outside the facility who can notify facility staff;
- 5. Forwarding a letter to the FSC PREA Coordinator at the following address: 10 Burton Hills Boulevard
  - Nashville, TN 37215

- San Diego County Domestic Violence and Sexual abuse 24-hour crisis line: 888-385-4657
- 8. National Sexual Abuse Hotline: 800-656-4673

On December 22, 2019, a letter was sent by the auditor to the PREA Coordinator for CoreCivic at the address listed in number five above, which stated:

December 22, 2019

Jillian Shane A & S Correctional Consulting

PREA Coordinator Facility Support Center CoreCivic

PREA Coordinator:

I am an auditor for the Department of Justice, PREA, and I am in the process of preparing for audit of the Boston Avenue Facility. I am testing the reporting system as provided in CoreCivic Policy 14-2CC for the Prison Rape Elimination Act with the above address. Can you please route this letter as a test, through the process so I can see how it works.

Thanks,

Jillian Shane Certified DOJ PREA Auditor A & S Correctional Consulting

The PREA Coordinator did not immediately advise that this was received. The auditor reached out to inquire during the week of January 27, 2020. It was discovered that this was sent to the old CoreCivic address, as that is what was in the resident handbook. The PREA Coordinator advised the Director to change immediately. On February 3, the Director advised and provided copies that all addresses were updated in all educational materials and copies were sent to the auditor.

The CoreCivic website states:

Anyone can report an allegation or suspected incident of sexual abuse or sexual harassment; including inmates, staff, or third parties. This can include allegations that may have occurred at

another correctional facility. At a CoreCivic facility, there are multiple options to file a reports; including but not limited to:

- Contact the National Sexual Abuse Hotline at 1-800-656-4673
- Send a letter to the warden of the facility at the address provided on our facility profiles
- Inmates may notify any staff member either verbally or in writing o they may call the PREA hotline numbers posted at their facilities.
- Staff may report allegations via their chain of command or anonymously through the employee hotline numbers provided.
- Staff and third parties may contact the CoreCivic's Ethics and Compliance Hotline: 1-866-757-4448 or e-mail <u>http://www.corecivic.ethicspoint.com/</u>

On December 22, 2019, a letter was sent to the Warden/Facility Director for Boston Avenue, following the address and process detailed above on the public web. The letter stated:

December 22, 2019

Jillian Shane A & S Correctional Consulting

Warden Boston Avenue 2727 Boston Avenue San Diego, CA 92113

Warden/Director:

I am an auditor for the Department of Justice, PREA, and I am in the process of preparing for audit of the Boston Avenue Facility. I am testing the reporting system as provided in CoreCivic Policy 14-2CC and the public website for the Prison Rape Elimination Act with the above address. Can you please route this letter as a test, through the process so I can see how it works.

Thanks,

Jillian Shane Certified DOJ PREA Auditor A & S Correctional Consulting

The facility Director and PCM emailed the auditor that the letter was received on January 3, 2020.

The auditor also filed a test report through the EthicsPoint System online at

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https://secure.ethicspoint.com/domain/en/report\_company.asp?clientid=45517&locationid=287 82851&override=yes&agreement=no&companyname=CoreCivic This was filed on December 22, 2019. Within twenty minutes of being filed online, the Director of Ethics and compliance wrote the following email response while forwarding it to the facility:

#### Heather & Monica,

Please see the attached. This report came in as a PREA allegation for Boston Avenue. Jillian Shane is performing an audit for the facility and wanted to see the process that Ethics would undertake with a PREA allegation.

Jillian – for your reference, Ethics would forward a PREA allegation, with as much detail as possible to the Director of PREA (Heather Baltz), Facility Director (Monica Sanchez), with a copy to the Operations Managing Director (Bessy Glaske). This is typical protocol, provided none of the individuals are named as participants in the allegation.

Thank you.

Bryan

The Participant Handbook, dated February 28, 2018 states on page 28 states:

The Prison Rape Elimination Act (PREA) of 2003 is a federal law that prohibits and seeks to eliminate sexual assaults and sexual misconduct in correctional institutions and community corrections settings.

- MCRP has a zero tolerance policy regarding sexual abuse and sexual harassment. While you are a participant in the MCRP, no one has the right to pressure you to engage in sexual acts.
- If you are afraid or feel threatened or pressured to engage in sexual behaviors, discuss your concern with staff, your Counselor, the Treatment Manager, or the Facility Director and Program Manager CCIII who are the PREA Compliance Managers. Any participant who is the victim of a sexual abuse and/or assault is advised to notify any staff member immediately.
- If you become a victim of a sexual assault or sexually abusive behavior, you should report it immediately to staff that will offer you protection from the assailant and refer you for a medical examination and clinical assessment.
- You may also directly report allegations to:
  - Facility Director 619-232-1066 extensions 202
  - o Hotline: 800-646-4673

For additional agency phone numbers please refer to the PREA posters in the MCRP.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states inmate/residents who are victims of sexual abuse have the option to report and incident to a designated employee other than an immediate point-of-contact line officer by using any of the following methods:

- 1. Calling the facility's twenty-four (24) hour toll-free notification telephone number;
- 2. Verbally telling any employee;
- 3. Forwarding a letter, sealed and marked 'confidential', to the Administrator/Director or any other employee;
- 4. Calling or writing someone outside the facility who can notify facility staff;
- 5. Forwarding a letter to the FSC REA Coordinator at the following address: 10 Burton Hills Boulevard

Nashville, TN 37215

- 6. CDCR Onsite Staff
- San Diego County Domestic Violence and Sexual abuse 24-hour crisis line: 888-385-4657
- 8. National Sexual Abuse Hotline: 800-656-4673

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states inmate/residents who are victims of sexual abuse have the option to report an incident to a designated employee other than an immediate point-of-contact line officer by using any of the following methods:

- 1. Calling the facility's twenty-four (24) hour toll-free notification telephone number;
- 2. Verbally telling any employee;
- 3. Forwarding a letter, sealed and marked 'confidential', to the Administrator/Director or any other employee;
- 4. Calling or writing someone outside the facility who can notify facility staff;
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Nashville, TN 37215

- 6. CDCR Onsite Staff
- San Diego County Domestic Violence and Sexual abuse 24-hour crisis line: 888-385-4657
- 8. National Sexual Abuse Hotline: 800-656-4673

Policy also states that employees must take all allegations of sexual abuse and harassment seriously, including verbal, anonymous, and third-party reports, and treat them as if the allegation is credible. Staff shall promptly document any verbal reports. All reports of sexual abuse and sexual harassment will be reported to the PREA Compliance Manager/Investigator.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that employees may privately report sexual abuse and sexual harassment of inmates/residents by forwarding a letter, sealed, and marked 'confidential, to the facility Administrator/Director, or contact the CoreCivic ethics and compliance hotline.

The CoreCivic public website states:

Anyone can report an allegation or suspected incident of sexual abuse or sexual harassment; including inmates, staff, or third parties. This can include allegations that may have occurred at

another correctional facility. At a CoreCivic facility, there are multiple options to file a reports; including but not limited to:

- Contact the National Sexual Abuse Hotline at 1-800-656-4673
- Send a letter to the warden of the facility at the address provided on our facility profiles
- Inmates may notify any staff member either verbally or in writing o they may call the PREA hotline numbers posted at their facilities.
- Staff may report allegations via their chain of command or anonymously through the employee hotline numbers provided.
- Staff and third parties may contact the CoreCivic's Ethics and Compliance Hotline: 1-866-757-4448 or e-mail <u>http://www.corecivic.ethicspoint.com/</u>

The auditor also filed a test report through the EthicsPoint System online at <u>https://secure.ethicspoint.com/domain/en/report\_company.asp?clientid=45517&locationid=287</u> <u>82851&override=yes&agreement=no&companyname=CoreCivic</u> This was filed on December 22, 2019. Within twenty minutes of being filed online, the Director of Ethics and compliance wrote the following email response while forwarding it to the facility:

Heather & Monica,

Please see the attached. This report came in as a PREA allegation for Boston Avenue. Jillian Shane is performing an audit for the facility and wanted to see the process that Ethics would undertake with a PREA allegation.

Jillian – for your reference, Ethics would forward a PREA allegation, with as much detail as possible to the Director of PREA (Heather Baltz), Facility Director (Monica Sanchez), with a copy to the Operations Managing Director (Bessy Glaske). This is typical protocol, provided none of the individuals are named as participants in the allegation.

Thank you.

Bryan

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CoreCivic Website Participant (Inmate) Handbook First Responder card/staff reminders Sexual Assault Awareness and Prevention pamphlet (English and Spanish) PREA poster

# Standard 115.252: Exhaustion of administrative remedies

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.252 (a)

 Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. ⊠ Yes □ No

#### 115.252 (b)

- Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (c)

- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (d)

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time (the maximum allowable extension of time to respond is 70 days per 115.252(d)(3)), does the agency notify the resident in writing of any such

extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.)  $\boxtimes$  Yes  $\square$  No  $\square$  NA

 At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (e)

- If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)
   ☑ Yes □ No □ NA

#### 115.252 (f)

- Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.).
   Xes 

   No
   NA
- After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)
   Yes 

   NA
- Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### 115.252 (g)

If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

#### Auditor Overall Compliance Determination

- Exceeds Standard (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise mandated by contract, alleged incidents will not be processed through the facilities inmate/resident grievance process. Should a report be submitted and received as an inmate/resident grievance, whether inadvertently or due to contracting agency requirements, it will be immediately be referred to the facility Investigator or Administrative Duty Officer.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise mandated by contract, alleged incidents will not be processed through the facilities inmate/resident grievance process. Should a report be submitted and received as an inmate/resident grievance, whether inadvertently or due to contracting agency requirements, it will be immediately be referred to the facility Investigator or Administrative Duty Officer.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise mandated by contract, alleged incidents will not be processed through the facilities inmate/resident grievance process. Should a report be submitted and received as an inmate/resident grievance, whether inadvertently or due to contracting agency requirements, it will be immediately be referred to the facility Investigator or Administrative Duty Officer.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise mandated by contract, alleged incidents will not be processed through the facilities inmate/resident grievance process. Should a report be submitted and received as an inmate/resident grievance, whether inadvertently or due to contracting agency requirements, it will be immediately be referred to the facility Investigator or Administrative Duty Officer.

On the PAQ, staff indicated that there were no grievances filed alleging sexual abuse in the past twelve months.

(e) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise mandated by contract, alleged incidents will not be processed through the facilities inmate/resident grievance process. Should a report be submitted and received as an inmate/resident grievance, whether inadvertently or due to contracting agency requirements, it will be immediately be referred to the facility Investigator or Administrative Duty Officer.

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Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Resident Handbook Grievance Log Resident confidential Mailboxes

# Standard 115.253: Resident access to outside confidential support services

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.253 (a)

PREA Audit Report, V5

- Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations? ⊠ Yes □ No

#### 115.253 (b)

#### 115.253 (c)

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse? ⊠ Yes □ No
- Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that inmates/residents shall be provided access to outside victim advocates for emotional support services related to sexual abuse by giving inmates/residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, state or national victim advocacy or rape crisis organizations. Such information shall be included in the facilities inmate/residents

handbook. The facility shall enable reasonable communication between inmate/residents and these organizations and agencies, in as confidential a manner as possible.

The flyer entitled Sexual Assault Awareness and Prevention: Break the Silence of Abuse Speak up Speak out provides residents with addresses and phone numbers for the Sexual Assault Response Team (SART) in San Diego; Center for Community Solutions Rape Crisis Center-Costal; Battered Woman YWCA; San Diego County Mental Health 24-hour Access and Crisis Line; San Diego County Domestic Violence and Sexual Abuse 24-hour Crisis line and Center for Woman Studies and Services.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that inmates/residents shall be informed, prior to giving them access, of the extent to which such communications shall be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.

The proposed MOU with Center for Community Solutions and CoreCivic states that CCS will provide residents calling the hotline with information on the extent to which communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that CoreCivic shall maintain or attempt to enter Memorandums of Understanding (MOU) or other agreements with community services providers that are able to provide inmates/residents with confidential emotional support services related to sexual abuse.

An MOU was reviewed between Center for Community Solutions and CoreCivic of Tennessee. This MOU was has not been executed and the Director of Boston Avenue provided the auditor with numerous emails demonstrating her attempts to enter into this agreement.

The proposed MOU stated that CCS will provide residents calling the hotline with information on the extent to which communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.

The auditor called and left messages for the Center for Community Solutions on January 16, 2020 and January 23, 2020, with no response.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response MOU with Center for Community Solutions and CoreCivic Sexual Assault Advocacy pamphlet Director's memo, Re: Victim Counseling Resources Email attempts for MOU

# Standard 115.254: Third-party reporting

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.254 (a)

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that each facility shall establish a method to receive third-party reports of sexual abuse and sexual harassment and shall post this information on the facility PREA link.

The CoreCivic public website states:

Anyone can report an allegation or suspected incident of sexual abuse or sexual harassment; including inmates, staff, or third parties. This can include allegations that may have occurred at another correctional facility. At a CoreCivic facility, there are multiple options to file a reports; including but not limited to:

- Contact the National Sexual Abuse Hotline at 1-800-656-4673.
- Send a letter to the warden of the facility at the address provided on our facility profiles

- Inmates may notify any staff member either verbally or in writing o they may call the PREA hotline numbers posted at their facilities.
- Staff may report allegations via their chain of command or anonymously through the employee hotline numbers provided.
- Staff and third parties may contact the CoreCivic's Ethics and Compliance Hotline: 1-866-757-4448 or e-mail <u>http://www.corecivic.ethicspoint.com/</u>

The auditor also filed a test report through the EthicsPoint System online at <u>https://secure.ethicspoint.com/domain/en/report\_company.asp?clientid=45517&locationid=287</u>82851&override=yes&agreement=no&companyname=CoreCivic This was filed on December 22, 2019. Within twenty minutes of being filed online, the Director of Ethics and compliance wrote the following email response while forwarding it to the facility:

## Heather & Monica,

Please see the attached. This report came in as a PREA allegation for Boston Avenue. Jillian Shane is performing an audit for the facility and wanted to see the process that Ethics would undertake with a PREA allegation.

Jillian – for your reference, Ethics would forward a PREA allegation, with as much detail as possible to the Director of PREA (Heather Baltz), Facility Director (Monica Sanchez), with a copy to the Operations Managing Director (Bessy Glaske). This is typical protocol, provided none of the individuals are named as participants in the allegation.

Thank you.

Bryan

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CoreCivic PREA Website Guest Sign in log sample Note: There have been no outside third party PREA reports to date.

# **OFFICIAL RESPONSE FOLLOWING A RESIDENT REPORT**

# Standard 115.261: Staff and agency reporting duties

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.261 (a)

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency? ☑ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment? ⊠ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?
   Xes 
   No

#### 115.261 (b)

 Apart from reporting to designated supervisors or officials, do staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions? ⊠ Yes □ No

#### 115.261 (c)

- Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section?
   ☑ Yes □ No
- Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services? ⊠ Yes □ No

#### 115.261 (d)

 If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws? ⊠ Yes □ No

#### 115.261 (e)

 Does the facility report all allegations of sexual abuse and sexual harassment, including thirdparty and anonymous reports, to the facility's designated investigators? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that any employee neglect or violation of responsibilities that may have contributed to an incident or retaliation is required to be reported immediately by all employees.

All staff have signed an acknowledgment of this provision, on the 14-2A form, CoreCivic PREA Policy Acknowledgment and/or Training Acknowledgement. Thirty (30) Staff are currently assigned to facility and twenty-seven (27) samples were provided. While onsite, it was determined that one was a duplicate and the remaining two were provided, therefore all staff acknowledgments were reviewed.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that apart from reporting to designated supervisors or officials, employees shall not reveal any information related to a sexual abuse report to anyone other than to the extent necessary, and as specified in this policy, to make treatment, investigation, and other security and management decisions. When it is learned that an inmate/resident is subject to a substantial risk of imminent sexual abuse, immediate action shall be taken to protect the inmate/resident.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that unless otherwise precluded by federal, state or local law, medical and mental health professionals shall be required to follow reporting procedures as outlined in policy. At the initiation of providing medical care, both medical and mental health professionals will inform inmate/resident of their professional duty to report and the limitations of confidentiality.

The facility does not employ any medical or mental health staff.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that employees may privately report sexual abuse and sexual harassment of inmates/residents by forwarding a

letter, sealed and marked 'confidential' to the facility Administrator/Director or contact the CoreCivic ethics and compliance hotline.

Further, policy states that if the alleged victim is under the age of eighteen (18) or considered a vulnerable adult under a state or local vulnerable person's statute, the allegation shall be reported to the designated state or local services agency under applicable mandatory reporting laws.

This facility does not house any participant under the age of eighteen years old or any one considered to be a 'vulnerable adult'.

(e) Policy 14-02 CC Sexual Abuse Prevention and Response states that all reports of sexual abuse and sexual harassment will be reported to the PREA Compliance Manager/Investigator. Employees having contact with the alleged victim should behave in a manner that is sensitive, supportive and non-judgmental.

The facility has had no reports of allegations of sexual abuse or sexual harassment, including third party and anonymous reports in the past twelve (12) months.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Staff Rosters Staff Acknowledgement Sheets Notes/Memos Investigative Report with detailed first responder duties Interviews with Random Staff Interviews with Specialized Staff

# Standard 115.262: Agency protection duties

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.262 (a)

#### Auditor Overall Compliance Determination



Exceeds Standard (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Policy 14-02 CC Sexual Abuse Prevention and Response states that when it is learned that an inmate/resident is subject to a substantial risk of imminent sexual abuse, immediate action shall be taken to protect the inmate/resident.

In the past twelve (12) months, there were no instances the agency or facility determined that a resident was subject to a substantial risk of imminent sexual abuse.

During an interview with CoreCivic Vice President, Operations Administration, he stated that staff take immediate action to protect the inmate by removing the inmate form the area and/or individuals where risks may be stemming from and an investigation is immediately initiated.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Interview with CoreCivic Vice President, Operations Administration Sample Report Interview with PC Interview with Random Staff Interviews with Random Staff

# Standard 115.263: Reporting to other confinement facilities

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.263 (a)

 Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred? ⊠ Yes □ No

#### 115.263 (b)

#### 115.263 (c)

• Does the agency document that it has provided such notification?  $\square$  Yes  $\square$  No

#### 115.263 (d)

 Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

- (a) Policy 14-02 CC Sexual Abuse Prevention and Response states that if the allegation involves events that took place while the alleged victim was not in CoreCivic custody (e.g. while housed at another provider's facility), the following actions shall be taken:
  - 1. The Administrator/Director that received the allegation shall contact the facility head or appropriate office of the facility where the alleged abuse took place as soon as possible, but no later than seventy-two (72) hours after receiving the allegation.

The facility Director stated that there have been no allegations received that a resident was sexually abused while confined at another facility.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that if the allegation involves events that took place while the alleged victim was not in CoreCivic custody (e.g. while housed at another provider's facility), the following actions shall be taken:

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- 1. Determine whether the allegation was reported and investigated.
  - a. If the allegation was reported and investigated by the appropriate officials, the facility shall documents the allegation, the name and title of the person contacted, and that the allegation has already been address. Under this circumstance, further investigation and notification need not occur.
  - b. If the allegation was not reported or not investigated, a copy of the statement of the inmate/resident shall be forwarded to the appropriate official at the location where the incident was reported to have occurred.

Policy further states that all such contacts and notification shall be documented on the 5-1B Notice to Administration; including any details learned from contact with the site where the alleged abuse took place, and the facilities response to the allegation.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that if an allegation is received from another facility, the Administrator/Director will ensure the allegation is investigated.

The facility Director stated that no allegations have been received from other facilities in the past twelve (12) months.

During an interview with the CoreCivic Vice President, Operations Administration, he stated referrals to and from other facilities occurs most often at the facility level rather than at the corporate office level. The information is received by the Warden at the facility. However, any staff who received the information know to report it to the Warden, for appropriate action. It then gets added into our incident system and the PREA protocols are initiated. If the allegation was alleged to have occurred at another facility, the facility Warden receiving the information would notify the Warden at the other facility within 72 hours. If the allegation received was that an incident of sexual abuse allegedly occurred within the CoreCivic facility both the partner agency and the investigative entity responsible for criminal investigations would be notified. He also stated that the most common examples are allegations inmates make during their intake process. The CoreCivic staff obtain as much information as possible from the inmate and provide this to Warden at the other facility as part of the notification.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Interview with CoreCivic Vice President, Operations Administration

# Standard 115.264: Staff first responder duties

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.264 (a)

- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?
   ☑ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence? ⊠ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
  member to respond to the report required to: Request that the alleged victim not take any
  actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth,
  changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred
  within a time period that still allows for the collection of physical evidence? ⊠ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
  member to respond to the report required to: Ensure that the alleged abuser does not take any
  actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth,
  changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred
  within a time period that still allows for the collection of physical evidence? ⊠ Yes □ No

#### 115.264 (b)

 If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

- (a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states in the Response Procedures Sections that any employee who discovers or learns of sexual abuse, or an allegation of sexual abuse, shall ensure that the following actions are accomplished:
  - a. The alleged victim is kept safe, has no contact with the alleged perpetrator and is immediately escorted to a private area.
  - b. While in the private area, and if the abuse occurred within a time frame that allows for the collection of physical evidence, employees shall, to the best of their ability, request that that the victim does not wash, shower, remove clothing use the restroom facilities, eat drink, smoke or brush his/her teeth. The highest ranking authority on-site is immediately notified and will further ensure to protect the safety of the victim and the integrity of the crime scene and any investigation.

All staff have signed an acknowledgment of this provision, on the 14-2A form, CoreCivic PREA Policy Acknowledgment and/or Training Acknowledgement. The acknowledgment for all twenty-nine (29) staff were reviewed by the auditor and in compliance.

In the past twelve (12) months, there have been zero allegation that a resident was sexually abused.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that if the first staff responder is not a security staff member, the responder shall be required to request that they alleged victim not take any actions that could destroy physical evidence, and notify security staff.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response First Responder Cards PREA Training Acknowledgments Note/Memo stating that the facility had no incidents reported in the past twelve (12 months) Policy Change Notice, 14-2CC Interviews with Random Staff Interview with PCM Sample Report

# Standard 115.265: Coordinated response

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.265 (a)

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that each facility will establish a SART which includes the following positions:

- o PREA Compliance Manager
- Security Representative

The SART responsibilities shall include the following:

- Responding to reported incidents of sexual abuse;
- Responding to victim assessment and support needs;
- Ensuring policy and procedures are enforced to enhance inmate/resident safety; and
- Participating in the development of practices and/or procedures that encourage prevention of sexual abuse and enhance compliance with PREA National Standards.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC *Sexual Abuse Prevention and Response* Directors Memo: SART Team members and back up personnel

# Standard 115.266: Preservation of ability to protect residents from contact with abusers

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.266 (a)

Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted? ⊠ Yes □ No

#### 115.266 (b)

• Auditor is not required to audit this provision.

#### **Auditor Overall Compliance Determination**

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that neither CoreCivic nor any other entity responsible for collective bargaining on CoreCivic's behalf shall enter into or renew any collective bargaining agreement or other agreement that limits the company's ability to remove alleged employee sexual abusers from contact with any inmates/residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted. Nothing in this requirement shall restrict entering into or renewal of agreements that govern:

 The conduct of the disciplinary process, as long as such agreements are not inconsistent with the provisions outlined above in Q.2.a-c. and a preponderance of the evidence in determining whether sexual abuse or sexual harassment are substantiated. • Whether a no-contact assignment that is imposed pending the outcome of an investigation shall be expunded from or retained in the employees personnel file following a determination that the allegation of sexual abuse is not substantiated.

During an interview with the CoreCivic Vice President, Operations Administration, he stated that CoreCivic as an agency has entered into and/or renewed collective bargaining agreements since August 20, 2012. The agreements permit CoreCivic to remove alleged staff sexual abusers from contact with an inmate pending an investigation of disciplinary action.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Interview with CoreCivic Vice President, Operations Administration

# Standard 115.267: Agency protection against retaliation

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.267 (a)

#### 115.267 (b)

■ Does the agency employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations? ⊠ Yes □ No

#### 115.267 (c)

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct

and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?  $\boxtimes$  Yes  $\square$  No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any resident disciplinary reports? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident housing changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident program changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor reassignments of staff? ⊠ Yes □ No

#### 115.267 (d)

In the case of residents, does such monitoring also include periodic status checks?
 ☑ Yes □ No

#### 115.267 (e)

 If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?
 ☑ Yes □ No

#### 115.267 (f)

Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination



**Exceeds Standard** (Substantially exceeds requirement of standards)

Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states under the section titled SART Member Responsibilities that the PREA Compliance Manager will review the facility's response to sexual abuse allegations, with the Administrator/Director or designee, to ensure the policy is implemented effectively and victim needs are addressed; serve as a primary liaison with local law enforcement or delegate this responsibility; ensure the completion of the Sexual Abuse Incident Check Sheet; and ensure that thirty/sixty/ninety (30/60/90) day monitoring is conducted by the designated staff, following a report of sexual abuse or sexual harassment, to protect against potential retaliation against inmates/residents or employees. This shall include periodic status checks of inmates/residents and review of relevant documentation. If an allegation is determined to be unfounded, retaliation monitoring will no longer be required.

(b) Due to the size and design of this facility, the Director and PCM stated that if there was a known perpetrator in a current incident, the facility would immediately contact the customer CDCR and have that individual removed from the program and facility. For maters here there is an allegation and it is being investigated, they may simply separate by floor, advise staff to observe and avoid programming together. Again, due to the nature of the program and its requirements, this could cause challenges that would result in the removal of the parties from the program.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that to ensure that thirty/sixty/ninety (30/60/90) day monitoring is conducted by the designated staff, following a report of sexual abuse or sexual harassment, to protect against potential retaliation against inmates/residents or employees. Policy further states that monitoring shall continue beyond ninety (90) days if the initial monitoring indicates a continuing need. The PCM shall ensure prompt action are taken to remedy any identified retaliation.

In the past twelve (12) months, there has been zero incidents of retaliation occurring at this facility, according to the PAQ.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that if a rape crisis center is not available to provide victim advocate services, the PCM will make available a qualified staff member from a community-based organization.

(e) Policy 14-02 CC Sexual Abuse Prevention and Response states the PCM will ensure any other individual who cooperate with an investigation and expresses fear of retaliation is protected from retaliation.

During an interview with the CoreCivic Vice President, Operations Administration, he stated that for both inmate inmates/residents and staff who have reported allegation of sexual abuse, we provide monitoring on a 30/60/90 day period, longer if needed, to ensure no retaliation has occurred. These reviews are documented on an attachment to our 14-2 policy. The review takes into consideration any actions which may be perceived as retaliatory whether it be housing and/or job assignments with inmates/residents and shift changes, evaluations etc for staff. These reviews also prohibit retaliation for any reason and we include this expectation in training with staff. Any violations are acted upon accordingly. For those who cooperate and express a fear of retaliation, our policies and practices prohibit retaliation for any reason and we include the expectation in training with staff. Any violations is and practices prohibit retaliation for any reason and we include the expectation in training with staff.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Blank form, PREA Retaliation report monitoring Memo, PCM will conduct all monitoring Interview with CoreCivic Vice President, Operations Administration Interview with Random Staff Interview with PCM

# INVESTIGATIONS

# Standard 115.271: Criminal and administrative agency investigations

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.271 (a)

- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a).) ⊠ Yes □ No □ NA

#### 115.271 (b)

Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations as required by 115.234? ⊠ Yes □ No

#### 115.271 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data? ⊠ Yes □ No
- Do investigators interview alleged victims, suspected perpetrators, and witnesses?
   ☑ Yes □ No
- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator? ⊠ Yes □ No

#### 115.271 (d)

When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution? ⊠ Yes □ No

#### 115.271 (e)

- Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?
   ☑ Yes □ No

#### 115.271 (f)

- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings? ⊠ Yes □ No

#### 115.271 (g)

 Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible? ⊠ Yes □ No

#### 115.271 (h)

Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?  $\boxtimes$  Yes  $\Box$  No

#### 115.271 (i)

Does the agency retain all written reports referenced in 115.271(f) and (g) for as long as the • alleged abuser is incarcerated or employed by the agency, plus five years?  $\boxtimes$  Yes  $\Box$  No

#### 115.271 (j)

Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?  $\boxtimes$  Yes  $\square$  No

#### 115.271 (k)

Auditor is not required to audit this provision.

#### 115.271 (I)

When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.221(a).)  $\boxtimes$  Yes  $\square$  No  $\square$  NA

#### **Auditor Overall Compliance Determination**



 $\square$ 

**Exceeds Standard** (Substantially exceeds requirement of standards)

 $\mathbf{X}$ Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (Requires Corrective Action)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that in addition to the general training provided to all employees and to the extent that CoreCivic conducts sexual abuse investigations, investigators shall receive training in conducting sexual abuse investigations in confinement settings. The PCM shall ensure that more than one (1) person at the facility receives training as a sexual abuse investigator. This will ensure that a trained investigator is available as backup during employee absences (e.g.) leave, paid time off, sickness, offsite training, etc.) from work.

The facility provided a Certificate of Completion for the two (2) assigned facility investigators. The certificate is from a training entitled *PREA: Investigating Sexual Abuse in a Confinement Setting* which was delivered online through the National Institute of Corrections. In addition, CoreCivic held a webinar training entitle *PREA Update, Investigation Standards and Required Specialty Training.* Each of the staff members also seem to have taken this class as well, as evidenced by the sign in attendance roster.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that specialized shall include techniques for interviewing sexual abuse victims, proper use of *Miranda* and *Garrity* warnings, sexual abuse evidence collections in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

Policy also states that documentation confirming that investigators have completed the required specialized training in conducting sexual abuse investigations shall be maintained in accordance with facility record retention policies.

The curriculum for each of the two trainings was provided and reviewed by the auditor (through CoreCivic and the National Institute of Corrections) and each training included the requirements of the standard and Policy 14-02 CC: Techniques for interviewing sexual abuse victims, the proper use of Miranda and Garrity warnings, Sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that specialized training shall include techniques for interviewing sexual abuse victims, proper use of *Miranda* and *Garrity* warnings, sexual abuse evidence collections in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

Policy also states that documentation confirming that investigators have completed the required specialized training in conducting sexual abuse investigations shall be maintained in accordance with facility record retention policies.

The curriculum for each of the two trainings was provided and reviewed by the auditor (through CoreCivic and the National Institute of Corrections) and each training included the requirements of the standard and Policy 14-02 CC: Techniques for interviewing sexual abuse victims, the proper use of Miranda and Garrity warnings, Sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

(e) Policy 14-02 CC Sexual Abuse Prevention and Response states

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states that investigators will detail in the report any testimonial evidence, reasoning behind credibility assessments, investigative findings and whether actions and/or failures of staff to ac contributed to the incident, including an explanation as to what determined the outcome.

(g) Boston Avenue does not conduct criminal investigations. Any criminal reports would be written by outside law enforcement.

(h) Boston Avenue does not conduct criminal investigations. Any criminal reports would be written by outside law enforcement and subsequently referred for prosecution by the law enforcement agency. CoreCivic and Boston Avenue will, however, cooperate in any way possible through this process.

(I) Policy 14-02 CC Sexual Abuse Prevention and Response states that whenever feasible, the facility shall enter into a written Memorandum of Understanding with the outside investigating agency or entity outlining the roles and responsibilities of both the facility and the investigating entity in performing sexual abuse investigations. Before developing or attempting to enter into an MOU, the facility shall contact the FSC Assistant General Counsel, Vendor Contract. CoreCivic shall maintain copies of agreements or documentation showing attempts to enter into such agreements. When outside agencies investigate sexual abuse, the facility shall cooperate with outside investigators and shall endeavor to remain informed about the progress of the investigation.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Investigations Training Investigations Records Investigation Samples

# Standard 115.272: Evidentiary standard for administrative investigations

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.272 (a)

 Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

		Exceeds Standard (Substantially exceeds requirement of standards)
	$\boxtimes$	<b>Meets Standard</b> (Substantial compliance; complies in all material ways with the standard for the relevant review period)
		Does Not Meet Standard (Requires Corrective Action)
Instructions for Overall Compliance Determination Narrative		

# The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states in any sexual abuse or sexual harassment investigation in which the facility is the primary investigating entity, the facility shall utilize the preponderance of the evidence standard for determining whether sexual abuse or sexual harassment has taken place.

A PowerPoint Training excerpt was shown to the auditor from the PREA Resource Center which stated "the criteria for administrative action are determined by individual agencies. However, the Standards required that agencies set the bar no higher than requiring the preponderance of the evidence to substantiate an allegation for administrative action, which would mean that more than 50% of the evidence supports the allegation.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Investigations Training curriculum from NCICS National PREA Resource Center Notification of Curriculum Utilization Investigation

# Standard 115.273: Reporting to residents

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.273 (a)

#### 115.273 (b)

If the agency did not conduct the investigation into a resident's allegation of sexual abuse in the agency's facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.) ⊠ Yes □ No □ NA

#### 115.273 (c)

- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility? ⊠ Yes □ No

#### 115.273 (d)

Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?
 ☑ Yes □ No

Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?
 ☑ Yes □ No

#### 115.273 (e)

■ Does the agency document all such notifications or attempted notifications? ⊠ Yes □ No

#### 115.273 (f)

• Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that following an investigation into an inmate/resident's allegation that he/she suffered sexual abuse at the facility, the inmate/resident shall be informed as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfunded. If the facility did not conduct the investigation, the relevant information shall be requested from the outside investigating agency or entity in order to inform he inmate/resident.

In the past twelve (12) months, there were zero investigation of alleged resident sexual abuse completed.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that following an investigation into an inmate/resident's allegation that he/she suffered sexual abuse at the facility, the inmate/resident shall be informed as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfunded. If the facility did not conduct the investigation, the relevant information shall be requested from the outside investigating agency or entity in order to inform he inmate/resident.

In the past twelve (12) months, there were zero investigation of alleged resident sexual abuse completed.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that following an inmate/resident's allegation that an employee has committed sexual abuse against the inmate/resident the facility shall subsequently inform the inmate/resident (unless the facility has determined that hey allegation in unfounded) whenever:

- (1) The employees no longer posted within the inmate/residents unit as a result of the finding of the investigation;
- (2) The employee is no longer employed at the facility;
- (3) The facility learns that the employee has been indicted on a charge related to sexual abuse within the facility; or
- (4) The facility learns that the employee has been convicted on a charge related to sexual abuse within the facility.

In the past twelve (12) months, according to the PAQ, there have been zero notifications to residents provided.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that following an inmate/residents allegation that he/she has been sexually abused by another inmate/resident, the facility shall subsequently inform the alleged victim whenever:

- 1. The facility learns that the alleged abuser has been indicted in a charge related to sexual abuse within the facility; or
- 2. The facility learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility.

In the past twelve (12) months, according to the PAQ, there have been zero notifications to residents provided.

(e) Policy 14-02 CC *Sexual Abuse Prevention and Response* states all inmates/resident notifications or attempted notifications shall be documented on the 14-2 CC-E Inmate/Resident Allegation Status Notification. The inmate/resident shall sign the 4-2 CC-E, verifying that such notification has been received. The signed 14-2 CC-e shall be filed in the inmate/resident's institutional file.

In the past twelve months, according to the PAQ, there have been zero notifications to residents provided.

(f) Policy 14-02 CC *Sexual Abuse Prevention and Response* states the facilities obligation to notify the inmate/resident as outlined in the section shall terminate if the inmate/resident is released from CoreCivic's custody.

In the past twelve (12) months, according to the PAQ, there have been zero notifications to residents provided.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Interview with PC Interview with PCM Interview with Director Sample/Blank copy of Inmate/Resident PREA Allegation Status Notification, 14-2E-CC

# DISCIPLINE

# Standard 115.276: Disciplinary sanctions for staff

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.276 (a)

#### 115.276 (b)

 Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse? ⊠ Yes □ No

#### 115.276 (c)

 Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories? ⊠ Yes □ No

#### 115.276 (d)

- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies unless the activity was clearly not criminal? ⊠ Yes □ No
- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that employees shall be subject to disciplinary sanctions up to and including termination for violating CoreCivic's sexual abuse or sexual harassment policies. Termination shall be the presumptive disciplinary sanction for employees who have engaged in sexual abuse.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that employees shall be subject to disciplinary sanctions up to and including termination for violating CoreCivic's sexual abuse or sexual harassment policies. Termination shall be the presumptive disciplinary sanction for employees who have engaged in sexual abuse.

In the past twelve (12) months, according to the PAQ, there have been zero staff members who have been terminated, disciplined or reported to law enforcement for violating agency sexual abuse or sexual harassment policies.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that disciplinary sanctions for violations of CoreCivic policies relating to sexual abuse or sexual harassment shall be commensurate with the nature and circumstances of the acts committed, the employee's disciplinary history, and the sanctions imposed for comparable offenses by other employees with similar histories.

In the past twelve (12) months, according to the PAQ, there have been zero staff members who have been terminated, disciplined or reported to law enforcement for violating agency sexual abuse or sexual harassment policies.

(d) ) Policy 14-02 CC Sexual Abuse Prevention and Response states that all terminations for violations of CoreCivic sexual abuse or sexual harassment policies, or resignations by employees who would have been terminated if not for their resignation, shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies.

In the past twelve (12) months, according to the PAQ, there have been zero staff members who have been terminated, disciplined or reported to law enforcement for violating agency sexual abuse or sexual harassment policies.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Code of Ethics Investigation with Staff discipline Reports to law enforcement

## Standard 115.277: Corrective action for contractors and volunteers

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.277 (a)

- Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents? ⊠ Yes □ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies? ⊠ Yes □ No

#### 115.277 (b)

In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that any volunteer or contractor who engages in sexual abuse shall be prohibited from contact with inmates/residents and shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies. Any other violation of CoreCivic sexual abuse or sexual harassment policies by a volunteer or contractor will result in further prohibitions.

In the past twelve (12) months, according to the PAQ, there have been zero contracted staff members embers who have been terminated or reported to law enforcement for violating agency sexual abuse or sexual harassment policies.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that any volunteer or contractor who engages in sexual abuse shall be prohibited from contact with inmates/residents and shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies. Any other violation of CoreCivic sexual abuse or sexual harassment policies by a volunteer or contractor will result in further prohibitions.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Note from facility: there have been no substantiated allegations of contractor or volunteer sexual abuse/harassment.

# Standard 115.278: Interventions and disciplinary sanctions for residents

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.278 (a)

 Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, are residents subject to disciplinary sanctions pursuant to a formal disciplinary process? ⊠ Yes □ No

#### 115.278 (b)

 Are sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories? ⊠ Yes □ No

#### 115.278 (c)

When determining what types of sanction, if any, should be imposed, does the disciplinary
process consider whether a resident's mental disabilities or mental illness contributed to his or
her behavior? ⊠ Yes □ No

#### 115.278 (d)

If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending resident to participate in such interventions as a condition of access to programming and other benefits? ⊠ Yes □ No

#### 115.278 (e)

#### 115.278 (f)

#### 115.278 (g)

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)



**Does Not Meet Standard** (*Requires Corrective Action*)

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states in the Disciplinary Procedures, substantiated incidents sections that inmates/residents shall be subject to disciplinary sanctions pursuant to a formal disciplinary process following an administrative finding that the inmate/resident engages in inmate/resident-on-inmate/resident abuse or following a criminal finding of guilt for inmate/resident-on-inmate/resident sexual abuse.

In the past twelve (12) months, there have been no administrative findings or criminal findings of guilt on resident-on-resident abuse that have occurred at this facility, according to the PAQ.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states in the Disciplinary Procedures, substantiated incidents sections that sanctions shall be commensurate with the nature and circumstances of the abuse committed, the inmate/resident's disciplinary history and the sanctions imposed for comparable offenses by other inmates/residents with similar histories.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states in the Disciplinary Procedures, substantiated incidents sections that the disciplinary process shall consider whether an inmate/residents mental disabilities or mental illness contributed to his/her behavior when determining what type of sanction, if any, should be imposed.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states in the Disciplinary Procedures that if the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, the facility shall consider whether to require the alleged perpetrator to participate in such interventions as a condition of access to programming or other benefits.

(e) Policy 14-02 CC Sexual Abuse Prevention and Response states in the Disciplinary Procedures, substantiated incidents sections that an inmate/resident may be disciplined for sexual conduct with an employee only upon finding that the employee did not consent to such contact.

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states in the Disciplinary Procedures, substantiated incidents sections that inmates/residents who deliberately allege false claims of sexual abuse can be disciplined. For the purposes of disciplinary action, a report of sexual abuse made in good faith based on a reasonable belief that the alleged contact occurred shall not constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation. (g) The facility advised the auditor that there are no explicit statements to this effect at this facility.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Memo/Note Staff interviews

# MEDICAL AND MENTAL CARE

# Standard 115.282: Access to emergency medical and mental health services

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.282 (a)

Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?
 Xes 
 No

#### 115.282 (b)

- Do security staff first responders immediately notify the appropriate medical and mental health practitioners? ⊠ Yes □ No

#### 115.282 (c)

 Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate? ⊠ Yes □ No

#### 115.282 (d)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

#### Auditor Overall Compliance Determination

	Exceeds Standard (Substantially exceeds requirement of standards)
$\boxtimes$	<b>Meets Standard</b> (Substantial compliance; complies in all material ways with the standard for the relevant review period)
	Does Not Meet Standard (Requires Corrective Action)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) A memo, dated November 4, 2019 was provided to the auditor, which stated from the Director: To all staff. Please be advised that any resident that presents an allegation of having been the victim of sexual abuse, is to be offered the opportunity to receive full medical and/or mental health treatment immediately. Please ensure that you communicate that this treatment will be offered at no cost to the resident, and that they also will have the opportunity to receive immediate access to advocacy services, also at no cost to them for initial assessment and related follow-up appointment.

In the event the resident accepts the offered medical treatment, they are to be sent out as a 911, to the hospital determined appropriate by responding medical personnel.

CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states that resident victims of sexual abuse shall receive timely, unimpeded access to emergency medical treatment and crisis interventions services, the nature and scope of which shall be determined by community medical and mental health practitioners according to their professional judgment.

(b) CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states if the facility does not have qualified medical or mental health practitioners on staff, security first responders shall take preliminary steps to protect the victim.

(c) CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states that resident victims of sexual abuse shall be offered timely information about and referral for timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care where medically appropriate.

(d) A memo, dated November 4, 2019 was provided to the auditor, which stated from the Director: To all staff. Please be advised that any resident that presents an allegation of having been the victim of sexual abuse, is to be offered the opportunity to receive full medical and/or mental health treatment immediately. Please ensure that you communicate that this treatment will be offered at no cost to the resident, and that they also will have the opportunity to receive immediate access to advocacy services, also at no cost to them for initial assessment and related follow-up appointment.

In the event the resident accepts the offered medical treatment, they are to be sent out as a 911, to the hospital determined appropriate by responding medical personnel.

CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states that treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Attempts for MOU for community services Directors Memo stating that emergency medical and/or mental health services related to PREA will be referred and/or 911 called Investigation sample

# Standard 115.283: Ongoing medical and mental health care for sexual abuse victims and abusers

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.283 (a)

 Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility? ⊠ Yes □ No

#### 115.283 (b)

■ Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody? X Yes D No

#### 115.283 (c)

 Does the facility provide such victims with medical and mental health services consistent with the community level of care? ⊠ Yes □ No

#### 115.283 (d)

 Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) □ Yes □ No ⊠ NA

#### 115.283 (e)

If pregnancy results from the conduct described in paragraph § 115.283(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.) □ Yes □ No ⊠ NA

#### 115.283 (f)

#### 115.283 (g)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Xes 
 No

#### 115.283 (h)

 Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the facility shall refer all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility for medical and mental health evaluation and treatment as appropriate.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the evaluation and treatment of such victims shall include, as appropriate, follow-up services, treatment pans, and when necessary, referrals for continued care following transfer to, or placement in, other facilities,. Or their release from custody.

(c) Policy 14-02 CC Sexual Abuse Prevention and Response states that the facility shall provide such victims with medical and mental health services consistent with the community level of care.

(d) Boston Avenue is all a male facility, this provision is not applicable.

CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states that resident victims of sexually abusive vaginal penetration while incarcerated shall be referred for pregnancy tests. If pregnancy results, shall victims shall receive timely and comprehensive information and access, to all lawful pregnancy-related medical services.

(e) Boston Avenue is all a male facility, this provision is not applicable.

CoreCivic and Boston Avenue Policy 14-2 *Sexual Abuse Prevention and Response* states that resident victims of sexually abusive vaginal penetration while incarcerated shall be referred for pregnancy tests. If pregnancy results, shall victims shall receive timely and comprehensive information and access, to all lawful pregnancy-related medical services.

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states that resident victims of sexual abuse while incarcerated shall be referred for tests for sexually transmitted infections as medically appropriate.

(g) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that treatment services shall be provided to the victim without financial cost and regardless of whether the victims' names the abuser or cooperates with any investigation arising out of the incident.

(h) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the facility shall attempt to refer all known resident-on-resident abusers for a mental health evaluation within sixty (60) days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners.

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Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Attempts at MOU with Center for Community Solutions Advocacy Pamphlet, English and Spanish Policy Change Notice

# DATA COLLECTION AND REVIEW

## Standard 115.286: Sexual abuse incident reviews

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.286 (a)

 Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded? ⊠ Yes □ No

#### 115.286 (b)

Does such review ordinarily occur within 30 days of the conclusion of the investigation?
 ☑ Yes □ No

#### 115.286 (c)

 Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners? ⊠ Yes □ No

#### 115.286 (d)

- Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse? ⊠ Yes □ No
- Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility? ☑ Yes □ No
- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse? Simes Yes Does No
- Does the review team: Assess the adequacy of staffing levels in that area during different shifts? ⊠ Yes □ No

#### 115.286 (e)

 Does the facility implement the recommendations for improvement, or document its reasons for not doing so? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states that the Administrator/Director will ensure that a post investigation review of a sexual abuse incident is conducted at the conclusion of every sexual abuse investigation, unless the allegation has been determined to be unfounded.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that an incident review team will review the incident within thirty (30) days of the conclusion of the investigation.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that in addition to the administrator/director, the incident review team shall include upper-level facility management, with input from line supervisors, investigators and medical or mental health practitioners.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that the incident review team shall:

1. Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse;

2. Consider whether the incident or allegation was motivated by race, ethnicity, gender identity, LGBTI and/or gender non-conforming identification, status or perceived status, or gang affiliation, or was motivated or otherwise caused by other group dynamics at the facility;

3. Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse;

4. Assess the adequacy of staffing levels in that area during different shifts; and

5. Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff.

Further, policy states that all findings and recommendations for improvement will be documented on the 14-2 CC-F Sexual Abuse Incident Review Report. Completed forms will be forwarded to the Administrator/Director, the PCM, and the FSC PREA Compliance Coordinator.

(e) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the facility shall implement the recommendations for improvement or shall document reasons for not doing so.

During the twelve (12) months preceding this audit, there were no substantiated or unsubstantiated investigations thus was no samples to review for Boston Avenue. The auditor did ask for any sample since the last audit to be provided. A Sexual Abuse or Assault Incident Review Form, Form 14-2F-CC, was provided with an incident report date of July 23, 2018. The auditor reviewed this from, and all elements of the standard were included and discussed by the team. This incident for this review occurred over one year prior. The facility and FSC management detailed some unique circumstances with this investigation. The auditor would like to remind the facility that in the future that the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners. The review ere only included the Director and two staff remotely, from FSC.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response Sexual Abuse or Assault Incident Review Form Interview with PREA Coordinator Interview with Incident Review Team Member Interview with PREA Compliance Manager Investigation Sample

# Standard 115.287: Data collection

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.287 (a)

#### 115.287 (b)

Does the agency aggregate the incident-based sexual abuse data at least annually?
 ☑ Yes □ No

#### 115.287 (c)

 Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice? ⊠ Yes □ No

#### 115.287 (d)

Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?
 Xes 
 No

#### 115.287 (e)

 Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.) ⊠ Yes □ No □ NA

#### 115.287 (f)

 Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)
 ☑ Yes □ No □ NA

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that each facility will ensure that incidents of sexual abuse are entered into the IRD as required by CoreCivic Policy 5-1 Incident Reporting and 1-2 CC-BB PREA 5-1 IRD Incident Reporting Definitions.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that at least annually, CoreCivic shall aggregate the incident-based sexual abuse data.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that the aggregated data will, at a minimum, include all categories of data necessary to respond to the Survey of Sexual Violence as directed by the Department of Justice.

(d) Policy 14-02 CC Sexual Abuse Prevention and Response states that all case records associated with claims of sexual abuse, including incident reports, investigative reports, inmate/resident information, case disposition, medical and counseling evaluation findings, and recommendations for post-release treatment and/or counseling shall be retained in accordance with the facility's record retention policies.

(f) Policy 14-02 CC Sexual Abuse Prevention and Response states that upon request, CoreCivic shall provide all data as outlined above in T.1.a.ii.-iii. from the previous calendar year to the Department of Justice no later than June 30.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CoreCivic 2018 Annual PREA Report 2013-2018 Annual Reports

# Standard 115.288: Data review for corrective action

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.288 (a)

- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas? ☑ Yes □ No
- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis?
   Xes 
   No
- Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole? ☑ Yes □ No

#### 115.288 (b)

 Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse ⊠ Yes □ No

#### 115.288 (c)

Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means? ⊠ Yes □ No

#### 115.288 (d)

 Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC Sexual Abuse Prevention and Response states the FSC PREA Coordinator shall review all aggregated sexual abuse data collected in order to assess and improve the effectiveness of its sexual abuse prevention, detections and response policies, practices and training, to include:

- Identifying problem areas;

- Taking corrective action on an ongoing basis; and

- Preparing an annual report of findings and corrective actions for each facility, as well as CoreCivic as a whole.

(b) Policy 14-02 CC *Sexual Abuse Prevention and Response* states such report shall include a comparison of the current year's data and corrective actions with those from prior years and shall provide an assessment of CoreCivic's progress in addressing sexual abuse.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states CoreCivic's report shall be approved by the company's Chief Corrections Officer and made readily available to the public through CoreCivic website.

(d) Policy 14-02 CC *Sexual Abuse Prevention and Response* states specific material may be redacted from the reports when publication would present a clear and specific threat to the safety and security of a facility, but the nature of the material redacted must be indicated.

During an interview with CoreCivic Vice President, Operations Administration, he stated he reviews and approves annual reports written as per this standard. Further, he stated that PREA data is reviewed on a daily, monthly, and annual basis. Incident data is provided daily to select FSC staff in a daily PREA report. Monthly and annually the data is reported as metrics in a format that can determine if there are trends at individual facilities or with inmate populations. Facilities can use the data to identify where sexual abuse may be occurring and whether changes to either physical plant, presence of staff/video coverage, or procedures would minimize the risks of incidents in those areas.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CoreCivic 2018 Annual PREA Report CoreCivic 2017 Annual PREA Report CoreCivic Public Website Interview with CoreCivic Vice President, Operations Administration

# Standard 115.289: Data storage, publication, and destruction

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.289 (a)

Does the agency ensure that data collected pursuant to § 115.287 are securely retained?
 ☑ Yes □ No

#### 115.289 (b)

 Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means? ☑ Yes □ No

#### 115.289 (c)

 Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available? ⊠ Yes □ No

#### 115.289 (d)

Does the agency maintain sexual abuse data collected pursuant to § 115.287 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise? ⊠ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

(a) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that data collected shall be stored and retained in accordance with the facility's record retention policies.

(b) Policy 14-02 CC Sexual Abuse Prevention and Response states that the FSC PREA Coordinator shall make all aggregated sexual abuse data available to the public at least annually through the CoreCivic website.

(c) Policy 14-02 CC *Sexual Abuse Prevention and Response* states that before making aggregated sexual abuse data publicly available, CoreCivic shall remove all personal identifiers.

(d) The records retention schedule, 1-15B-CC states that aggregated PREA Sexual Abuse data will be retained for 10 years.

Documents Reviewed, Interviews Conducted, and Observations that helped auditor reach finding:

Community Corrections PREA Standards Compliance Checklist Policy 14-02 CC Sexual Abuse Prevention and Response CoreCivic 2018 Annual PREA Report CoreCivic 2017 Annual PREA Report CoreCivic Public Website Records Retention Schedule

# AUDITING AND CORRECTIVE ACTION

# Standard 115.401: Frequency and scope of audits

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.401 (a)

During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (*Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.*) ⊠ Yes □ No

#### 115.401 (b)

- Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.) ⊠ Yes □ No
- If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is **not** the second year of the current audit cycle.) □ Yes □ No ⊠ NA

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If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is **not** the *third* year of the current audit cycle.) □ Yes □ No ⊠ NA

#### 115.401 (h)

Did the auditor have access to, and the ability to observe, all areas of the audited facility?
 ☑ Yes □ No

#### 115.401 (i)

#### 115.401 (m)

■ Was the auditor permitted to conduct private interviews with residents? ⊠ Yes □ No

#### 115.401 (n)

 Were residents permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel? □ Yes □ No

#### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

A discussion was held with the PREA Coordinator in regards to the audit cycle and the audits of all CoreCivic facilities. The PC stated For 115.401, I have attached provided the audit tracker for our company. It is extremely difficult to reach 1/3 since most of our community facilities are not under our "operational control" as defined by PREA Standards. Those are primarily facilities with state or county contracts. Some states have moved audit dates around

to ensure that the facilities are counted as their 1/3. CoreCivic just added two community facilities in Virginia that have BOP contracts and will be under our control. Basically the BOP community facilities are the only ones under our "operational control". The reviewed spreadsheet had tables to reflect every DOJ audit cycle. Lastly, the auditor was provided with a have a table for ALL facilities which shows actual and projected audit dates for every CCA and CoreCivic facility under operation since the inception of PREA. Lastly, the PC provided the auditor with tables which show ICE facilities that cannot be counted as part of the 1/3 in Prisons/Jails since ICE has its own Cycle Years.

# Standard 115.403: Audit contents and findings

## All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

## 115.403 (f)

The agency has published on its agency website, if it has one, or has otherwise made publicly available. The review period is for prior audits completed during the past three years PRECEDING THIS AGENCY AUDIT. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.) ⊠ Yes □ No □ NA

### Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

All information for CoreCivic PREA related topics is located at:

http://www.corecivic.com/the-prison-rape-elimination-act-of-2003-prea

This includes all prior audits, CoreCivic Polciies, reporting information for inmates/residents and their families and friends, the final standards, inmate and detainee rights, zero tolerance, investigations, and all previous agency reports form 2013-2018.

# AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any resident or staff member, except where the names of administrative personnel are specifically requested in the report template.

# **Auditor Instructions:**

Type your full name in the text box below for Auditor Signature. This will function as your official electronic signature. Auditors must deliver their final report to the PREA Resource Center as a searchable PDF format to ensure accessibility to people with disabilities. Save this report document into a PDF format prior to submission.<sup>1</sup> Auditors are not permitted to submit audit reports that have been scanned.<sup>2</sup> See the PREA Auditor Handbook for a full discussion of audit report formatting requirements.

# Click here to enter text.

Auditor Signature

Click here to enter text.

Date

<sup>&</sup>lt;sup>1</sup> See additional instructions here: <u>https://support.office.com/en-us/article/Save-or-convert-to-PDF-d85416c5-7d77-4fd6-a216-6f4bf7c7c110</u>.

<sup>&</sup>lt;sup>2</sup> See *PREA Auditor Handbook*, Version 1.0, August 2017; Pages 68-69. PREA Audit Report, V5 Page 132 of 132