



Nevada Southern Detention Center Pahrump, Nevada

Procedures for Sending Money

Money Orders and Cashier Checks can be mailed to:

CCA Inmate Trust
PO BOX 933488
Atlanta, Georgia 30377-3488

Please include the detainee's first & last name, detainee number and facility: NEVSO on the envelope.

Money can be sent via Western Union by the following methods:

Internet: Westernunion.com/corrections

Telephone: 1-800-634-3422

Western Union Kiosk Walk-Up

The following information will be needed if using Western Union

Pay to: Corrections Corp of America

Code City: Trustcca

State: TN

Senders account #: Inmate Number + Last Name (ex: 12345678SMITH)

Emergency Notifications

All emergency notifications are to be sent directly to the facility Warden.

Visitation Frequently Asked Questions

Who can visit? Anyone can visit that has not been detained at this facility. Visitors must be appropriately dressed and have proper identification.

How do I get approved for visitation? Because all general visits are non-contact and conducted by tv monitor, everyone is approved to visit as long as they have not been detained at this facility.

How do minors get approved to visit? All minors are approved to visit. Minors under the age of 18 must be accompanied by their parent or guardian.

How long does the application process take? No application needed.

How will I know if I've been approved? Everyone is approved to visit as long as they have not been detained at this facility.

What are the days and times of visitation? The week starts on Sunday and runs thru Saturday. Detainees are allowed only one (1) visit per week (excluding clergy visits).

Thursday and Friday 3pm – 8pm. Saturdays and Sundays 8am-3pm.

All visits are on first come basis.

How long can I visit? Visits are one (1) hour. Detainees can request an extended visit for visitors traveling from out of the state (verification will be required). Extended visits must be approved prior to the visit.

Where do I park when I arrive at the facility? Nevada Southern Detention Center provides ample visitor parking spaces including multiple handicap stalls within the main parking lot. Please refrain from parking in specially marked parking places.

Waiting in the parking lot for someone who is visiting is prohibited.

Vehicles parked are required to be locked and secured.

Will I be searched? Upon entering the facility all visitors are required to clear a metal detector by removing all contents from pockets your shoes, belts, hats, or jackets and place all the items in a gray container. Upon completion, the detention officer will give you the clearance to pass the metal detector. If the metal detector is activated a secondary metal detecting wand will be utilized.

Visitors are allowed the keep on their person \$20 or less of cash and car keys everything else must remain in your vehicle.

What is the dress code for visitation? Proper attire is mandatory, Clothing items deemed too tight or revealing will not be allowed. No halter-tops, tank tops, cropped or midriff-revealing tops, low cut, form fitting, fishnet shirts, or see through fabrics will be allowed. Spandex or other form-fitting pants are not acceptable. Pants below the knee or Capri pants will be allowed, shorts just above the knee are also acceptable however anything shorter may not be worn in the facility. Casual dresses and skirts, jean skirts, and mid-length split skirts that hang below the knee are acceptable. Miniskirts, spaghetti strapped dresses, and sundresses are not allowed. All visitors must be wearing under-garments, and all females must wear bras, no suggestive clothing is permitted.

Clothing depicting gang, racial, degrading photos and/or words are not allowed.

What type of identification do I need to be allowed into the facility? Any current state or federally issued identification that has a photo on it. Approved forms of identification include, driver's license and passport.

What items am I allowed to bring to visitation? You may bring in your photo identification, car keys, cash of \$20 or less. If you have an infant you may bring in two (2) bottles. Bottles must be plastic, glass is not permitted. A diaper and a package of wet wipes.

Is there public transportation available to the facility? The only public transportation to the facility is the local taxi service, Integrity Taxi, their phone number is 775-751-1111.

Visitor Rules and Dress Code

Visitors cannot bring in purses, diaper bags, briefcases, shopping bags, umbrellas, hats, overcoats, bulky sweaters, lunch boxes, ice chests, etc. All personal belongings brought into the facility are searched and, if contraband is found, then the visitor will be dealt with in accordance with the facility policy and the laws of the State of Nevada. Diapers for babies and small children can be stored in a visitor locker, which is located in the lobby. Two plastic baby bottles are allowed. Additional items for an extended visit may be approved on a case-by-case basis.

Proper dress is required the following clothing is NOT allowed: halter-tops, tank tops, cropped or midriff/revealing tops; low cut, form fitting, and fishnet shirts; any see-through fabrics or spandex; shorts (including any pant) that is higher than just above the knee; miniskirts; any type of suggestive clothing, top coats, bulky sweaters, or jackets. All women must wear a bra.

Decisions about what is proper dress are at the discretion of the shift supervisor or higher authority.

Reglas de Visita y Código de Vestir

Los visitantes no pueden traer monederos, bolsas de pañales, maletines, bolsas, paraguas, sombreros, abrigos, suéteres voluminosos, loncheras, hieleras etc. Todos los objetos personales introducidos en las instalaciones son registrados y, si se le encuentra contrabando el visitante será tratado de acuerdo con la política de las instalaciones y las leyes del Estado de Nevada. Pañales para bebés de niños pequeños pueden ser guardados en uno de los armarios de visitantes, que se encuentran en la entrada. Se permiten dos biberones de plástico. Artículos adicionales para una visita prolongada pueden ser aprobados caso-por- caso.

Vestido apropiado es necesario. La ropa que se lista NO está permitida: blusas con cuello de cintas, camisetas sin mangas, camisetas con diagramas reveladores; playeras cortas, playeras de corte bajo, talladas, camisetas de mayas/redes; telas transparentes o lycra; pantalones cortos (incluyendo cualquier pantalón) aquellos que estén arriba de la rodilla; minifaldas; cualquier ropa insinuante; gabardinas/sacos largos; suéteres voluminosos o chaquetas. Todas las mujeres deben usar sostén.

Las decisiones acerca de lo que es el vestido adecuado están a discreción del supervisor de turno o de una autoridad superior.

ADDITIONAL PROCEDURES FOR ICE:

- A. DRESS CODE, SEE 16-2A VISITATION GUIDELINES – DRESS CODE, WHICH IS POSTED IN THE VISITATION WAITING AREA AND AVAILABLE TO VISITORS UPON REQUEST.
- B. RULES AND HOURS (16-2B) ARE POSTED IN THE VISITOR WAITING AREA, HOUSING UNITS, AND IN THE INMATE/DETAINEE HANDBOOK (ENGLISH/SPANISH). ADDITIONALLY, THE INFORMATION IS AVAILABLE VIA TELEPHONE, BY CALLING THE FACILITY.
- C. ALL VISITORS MUST SIGN THE VISITORS SIGN-IN SHEET AND PRODUCE APPROPRIATE IDENTIFICATION PRIOR TO THE VISIT. ALL VISITORS WILL BE LOGGED INTO THE OMS-E ELECTRONIC SYSTEM THAT INCLUDES THE FOLLOWING INFORMATION:
- NAME & NUMBER OF INMATE/DETAINEE VISITED;
 - VISITORS NAME AND ADDRESS;
 - VISITORS IMMIGRATION STATUS;
 - VISITORS RELATIONSHIP TO THE INMATE/DETAINEE; AND
 - THE DATE, TIME IN AND TIME OUT.
- D. A MINIMUM OF SIXTY (60) MINUTE VISITS ARE APPROVED. THE VISITING TIME MAY BE SHORTENED IF THE VISITOR ARRIVES LATE OR THE FACILITY SAFETY AND SECURITY CONCERNS ARISE. WHEN COMPELLING CIRCUMSTANCES OR INDIVIDUAL NEEDS WARRANT, SPECIAL CONSIDERATION WILL BE GIVEN ON A CASE-BY-CASE BASIS, AS AUTHORIZED BY THE FACILITY ADMINISTRATOR/WARDEN TO EXTEND OR ACCOMMODATE ANY UNFORESEEN CIRCUMSTANCES, SUCH AS THE NUMBER OF VISITORS EXCEEDING VISITING ROOM CAPACITY AND/OR FAMILY THAT TRAVELS A SIGNIFICANT DISTANCE.
- E. TWO (2) ADULTS AND TWO (2) CHILDREN WILL BE ALLOWED TO VISIT. CHILDREN UNDER EIGHTEEN (18) MUST BE ACCOMPANIED BY A PARENT OR GUARDIAN. A SECURE STORAGE SPACE IS AVAILABLE FOR SAFEKEEPING VISITOR PERSONAL BELONGINGS DURING VISITS.
- F. VISITORS AND THEIR VEHICLES ARE SUBJECT TO SEARCH.

PROCEDIMIENTOS ADICIONALES PARA ICE:

- A. CODIGO DE VESTIDO, VEA 16-2A GUIAS DE VISITA – CODIGO DE VESTIDO, EL CUAL SE PUBLICA EN EL AREA DE ESPERA DE LAS VISITAS Y ESTA DISPONIBLE A LOS VISITANTES SEGÚN LO REQUIERAN.
- B. EL REGLAMENTO Y HORAS (16-2B) ESTAN PUBLICADAS EN EL AREA DE ESPERA DE LAS VISITAS, UNIDADES DE VIVIENDA Y EN EL MANUAL DEL RESIDENTE/DETENIDO (INGLES/ESPAÑOL). ADICIONALMENTE LA INFORMACION ESTA DISPONIBLE VIA TELEFONICA LLAMANDO AL ESTABLECIMIENTO.
- C. TODOS LOS VISITANTES DEBEN FIRMAR LA HOJA DE CONTROL DE VISITAS. TODAS LAS VISITAS SERAN INGRESADAS AL SISTEMA ELECTRONICO OMS-E QUE INCLUYE LA SIGUIENTE INFORMACION:
- NOMBRE Y NUMERO DEL RESIDENTE/DETENIDO AL QUE SE VISITA;
 - NOMBRE Y DIRECCION DEL VISITANTE;
 - ESTADO DE INMIGRACION DEL VISITANTE;
 - RELACION FAMILIAR DEL VISITANTE CON EL RESIDENTE/DETENIDO; Y
 - LA FECHA, TIEMPO DE INGRESO Y TIEMPO DE SALIDA.
- D. UN MINIMO DE SESENTA (60) MINUTOS DE VISITA SON APROBADOS. EL TIEMPO DE VISITA PODRIA ACORTARSE SI EL VISITANTE SE PRESENTA TARDE O SI SURGEN SITUACIONES CONCERNIENTES A LA SEGURIDAD DEL ESTABLECIMIENTO O NECESIDADES DE ORDEN INDIVIDUAL QUE REQUIERAN ESPECIAL CONSIDERACION CASO POR CASO, SEGÚN SEA AUTORIZADO POR EL ADMINISTRADOR/DIRECTOR DEL ESTABLECIMIENTO PARA EXTENDER O ACOMODAR CUALQUIERA DE ESTAS CIRCUNSTANCIAS QUE HALLAN SURGIDO, TALES COMO: SE HA EXCEDIDO EL NUMERO DE VISITANTES EN EL AREA DE VISITAS DE ACUERDO A SU CAPACIDAD Y/O LA FAMILIA HA VIAJADO UNA DISTANCIA SIGNIFICATIVA.
- E. DOS (2) ADULTOS Y DOS (2) NIÑOS. SON PERMITIDOS DURANTE LA VISITA. NIÑOS MENORES DE DIECIOCHO (18) AÑOS DEBEN SER ACOMPAÑADOS POR SU FAMILIAR O GUARDIAN. UN COMPARTIMIENTO DE SEGURIDAD ESTA DISPONIBLE A LOS VISITANTES PARA QUE PUEDAN GUARDAR SUS PERTENENCIAS DURANTE LA VISITA.
- F. LOS VISITANTES Y SUS VEHICULOS ESTAN SUJETOS A REGISTROS.

Lockbox Instructions/Instrucciones de la caja de seguridad

Dear Family and Friends,

1. Obtain money orders and/ or cashier's checks made payable to the person to whom you are sending the funds. Please remember that personal checks and cash are **not** accepted.
2. Mail money orders and/ or cashier's checks in an envelope addressed and return addressed exactly like the sample below. If any of the information on the envelope or money order is missing, funds may be delayed being deposited. Please write senders name and address clearly on the money order and cashier's check if possible.
3. **DO NOT** include any correspondence such as letters, cards, pictures, and/or packages with a money order and/or cashier's check. Nothing sent to this address will be forwarded to me or returned to you. All other correspondence should continue to be sent to me at the facility address.

Querida familia y amigos,

1. Obtenga giros postales y / o cheques de caja pagaderos directamente a la persona a la que le envía los fondos. Recuerde que no se aceptan cheques personales ni efectivo.
2. Envíe giros postales y / o cheques de caja en un sobre con la dirección y devolución exactamente como el ejemplo a continuación. Si falta parte de la información en el sobre o giro postal, los fondos podrán retrasarse para ser depositados.
3. NO incluya ninguna correspondencia como cartas, tarjetas, fotografías y / o paquetes con un giro postal y / o cheque de caja. Nada de lo enviado a esta dirección será enviado a mí ni tampoco será devuelto a usted. El resto de la correspondencia debe seguir enviándose a la dirección de las instalaciones

First and Last name

Return address



CORECIVIC

Inmate Last name, First name, Commissary Number

Facility:

P.O. BOX 16545

Atlanta, GA 30321-0545

How to Add Money to a Commissary Account

Through our app, online, in-person, or by phone.

Pay using the Western Union App or at www.WesternUnion.com.

- A. **Login** to the **Western Union app** or go to www.westernunion.com and click on the menu in the top right-hand corner.
- B. Click **"Send Money to an Inmate"** or **"Pay Inmate"**.
- C. You will be prompted for the following information:
 Correction Facility Name (**Corrections Corp. of America**)
 Inmate's first and last name
 Commissary Number (**BOP Number will NOT work**)
- D. Continue to enter your **credit¹ or debit card** number.
- E. Follow the prompts to **complete the transaction**.
- F. You will be given a **unique identifier (MTCN) to confirm the payment**.

Pay in-person at thousands of retail locations.

- A. You can **add money to a commissary account** with **cash** or **debit** (at most locations) at any **Western Union Bill Pay Agent** location **nationwide**.
- B. **Western Union** Agent locations are found in places you may already shop, like **The Kroger Co. Family of Stores, Walgreens, Walmart**, and various **local convenience stores**.
- C. **Find** a **Western Union** Agent location at <https://www.westernunion.com/us/en/find-locations.html>.
- D. To complete your transaction, please have the following information ready:
 Correction Facility Name (**Corrections Corp. of America**)
 Inmate's first and last name
 Commissary Number (**BOP Number will NOT work**)

Pay by telephone 24/7 by calling 1-800-634-3422.

- A. Use a **telephone** to dial 1-800-634-3422. You can call in **24/7**.
- B. Please **give** the customer service agent **the following information**:
 Correction Facility Name (**Corrections Corp. of America**)
 Inmate's first and last name
 Commissary Number (**BOP Number will NOT work**)
- C. Give the customer service agent your **credit¹ or debit card** number.
- D. The customer service agent will process the payment and give you a **unique identifier (MTCN) to confirm the payment**.

¹Card Issuer cash advance fee and associated interest charges may apply. Use debit card to avoid these charges. NMLS# 906983 and/or Western Union International Services, LLC NMLS# 906985, which are licensed as Money Transmitters by the New York State Department of Financial Services. See terms and conditions for details.



Scan to pay an inmate at WesternUnion.com



Scan to find the nearest Western Union

Facility Name: Corrections Corp. of America

Inmate's Full Name: _____

Commissary Number: _____

Cómo Enviar Dinero a la Cuenta de Economato de un Recluso

A través de nuestra aplicación, en línea, en persona o por teléfono.

Paga utilizando la aplicación de Western Union o en www.westernunion.com

- A. Desde un **teléfono**, marca 1-800-634-3422. Puedes llamar las **24 horas del día, los siete días de la semana**.
- B. **Proporciona** al representante de atención al cliente la **siguiente información**:
 Nombre de la institución penitenciaria (**Corrections Corp. of America**)
 Nombre y apellido del recluso
 Número del cuenta de economato (**El número de BOP no funcionará**)
- C. Proporciona al representante de atención al cliente el número de tu **tarjeta de crédito¹ o débito**.
- D. El representante de atención al cliente procesará el pago y te dará un **número único de identificación (MTCN, por sus siglas en inglés) para confirmar el pago**.

Paga en persona en miles de agencias.

- A. Puedes **enviar dinero a la cuenta de economato de un recluso** con **efectivo o tarjeta de débito** (en la mayoría de las agencias) en cualquier **agencia de Western Union que ofrezca el servicio de pago de facturas** a nivel nacional.
- B. Las agencias de **Western Union** se encuentran en **lugares** en los que tal vez ya haces tus compras como **La Familia de Tiendas Kroger Co., Walgreens, Walmart** y varias **tiendas de conveniencia locales**.
- C. **Localiza** una agencia de **Western Union** en <https://www.westernunion.com/us/en/find-locations.html>.
- D. Para completar la transacción, ten a la mano la siguiente información:
 Nombre de la institución penitenciaria (**Corrections Corp. of America**)
 Nombre y apellido del recluso
 Número del cuenta de economato (**El número de BOP no funcionará**)

Paga por teléfono las 24/7 llamando al 1-800-634-3422.

- A. Desde un **teléfono**, marca 1-800-634-3422. Puedes llamar las **24 horas del día, los siete días de la semana**.
- B. **Proporciona** al representante de atención al cliente la **siguiente información**:
 Nombre de la institución penitenciaria (**Corrections Corp. of America**)
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1El emisor de la tarjeta podría cobrar una comisión por adelanto de efectivo y aplicar cargos por los intereses asociados a la transacción. Utiliza una tarjeta de débito para evitar estos cargos. NMLS# 906983 y/o de Western Union International Services, LLC NMLS# 906985, transmisores de dinero autorizados por el Departamento de Servicios Financieros del Estado de Nueva York. Para obtener más información, consulta los términos y condiciones.



Escanea para enviar dinero a un recluso a través de WesternUnion.com



Escanea para localizar la agencia de Western Union más cercana

WesternUnion WU

Facility Name: Corrections Corp. of America

Inmate's Full Name: _____

Commissary Number: _____