Talton Private Messaging for Attorneys

Secure. End-to End Encrypted.
Privileged Communication – Anywhere, Anytime.

Talton's new Private Messaging solution gives licensed attorneys a powerful way to communicate directly with your detained clients, reducing the need for visits or phone calls.

Real-time confidential sharing of texts, photos, and PDF files – protected with military-grade encryption. Along with built-in eSignature, attorneys can streamline their communications, stay connected with clients, and protect sensitive legal conversations, at a fraction of the cost of traditional systems.

Why Use Talton Private Messaging?

- **Privileged & Protected:** Encrypted, server-level protected, and designed to meet legal standards for attorney-client communications.

- **Always Secure:** Messages cannot be intercepted or monitored, backed by rigorous end-to end technical and physical security.

- **Instant Access:** Message your client directly to their tablet app anytime, no facility visit or scheduling required.

- **Audit-Ready eSignature:** Request and receive signatures directly through Private Messaging app from their tablet, no staff required.

- **Unlimited Communications:** Send as many secure messages as needed, no per- message limits.

- **Compliant & Facility-Approved:** Built in collaboration with facility security standards to ensure compliance while preserving privacy.

Get Started

1. Visit: https://GettingOut.com or scan the QR code:

2. Register, find & send a monitored message to your detained client to make the connection, then submit your attorney credentials via GettingOut Messaging and wait for facility verification and approval.
3. Once approved for Private Messaging you are cleared to use the platform.
4. **Promotional Period Pricing Until February 1 2026 is $49.99 for unlimited contacts, messages and eSignatures.**

Special pricing for ICE Attorneys <u>after</u> Promotional Period Expires:

-$20 per month per client
-**Use promo code: ICETALTONPRIVATE20267571** beginning Feb 1, 2026
- includes unlimited private messages and eSignatures.

Talton Private Messaging Service Attorney Onboarding

December 2025

IMPORTANT

This document is provided on a license-only basis. The use of this document is limited to authorized correctional facility personnel. Any other use is strictly prohibited.

Contents

Introduction

Many facilities these days are now required to facilitate private communications between detainees and legal counsel. Talton's Private Messaging for facilities provides a new communication solution that delivers private and provable attorney-client communications.

Built on the framework of Talton's secure and reliable Messaging app, our Private Messaging app ensures private, encrypted, and secure text and file sharing between detainees and their approved legal counsel.

Talton **Private Messaging** offers facilities a streamlined management process of legal communications:

- Talton enables **Private Messaging** using **Talton Command**.

- Talton can enable or disable **Private Messaging** at any time.

- Management is within **Command** for easy access and ease-of-use.

- Leverages the proven **Messaging** app framework.

- Facilities point of attorney approval, or denial, is executed in **Command**.

- Contact management elements leverage the **Messaging** app functionality.

- Ongoing management of contacts in **Command** based on the **Messaging** app community.

- The available sorting and data is viewable from the **Command** dashboard.

- No need to review attorney / client exchanged communications with **Private Messaging**.

Attorney Private Messaging Onboarding

Talton's Private Messaging app is built on our proven and reliable Talton Messaging app and leverages that foundation to onboard and connect detainees to their legal counsel.

Legal counsel follows the steps below to onboard to the **Talton Private Messaging** app.

Creating a Valid Messaging App Account

1. Go to the **App Store** on your phone and search for **GettingOut**.
2. Tap the **Download** icon. The **GettingOut** sign-in screen displays.
3. Create a new account by tapping **Create one here**. The **Create New Account** screen displays.
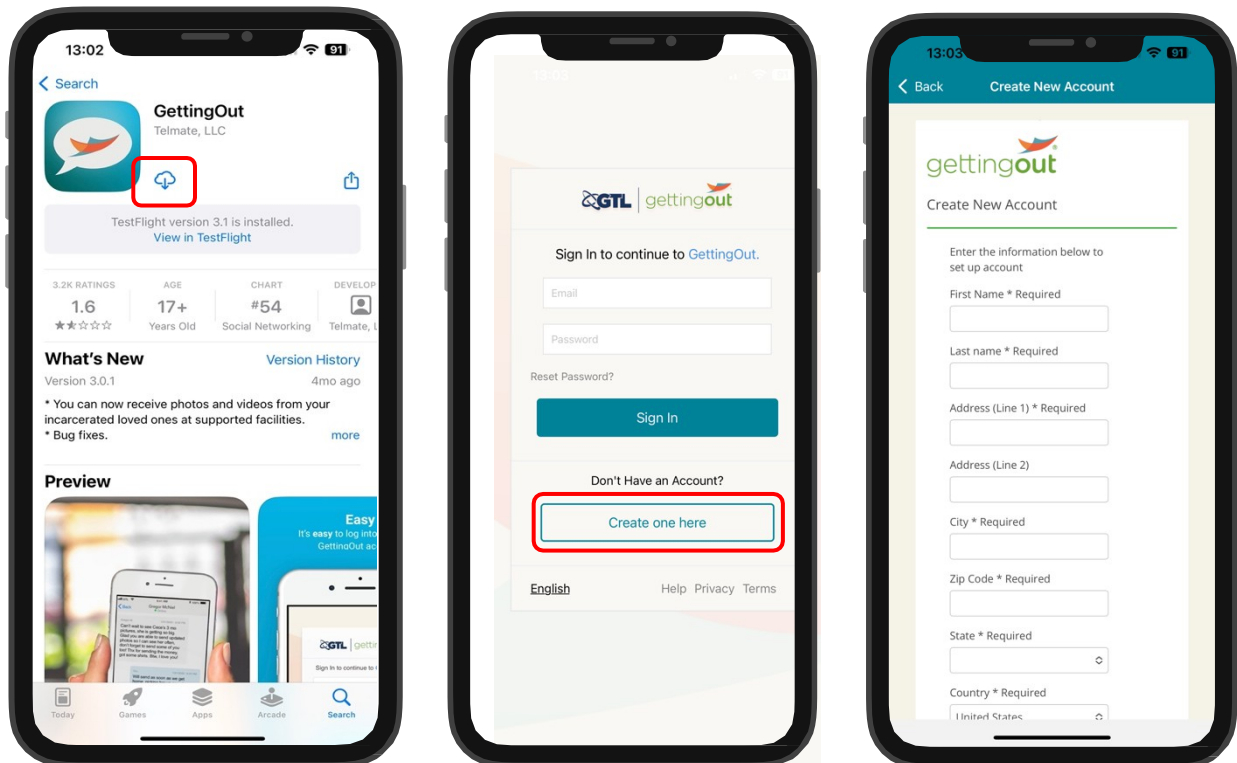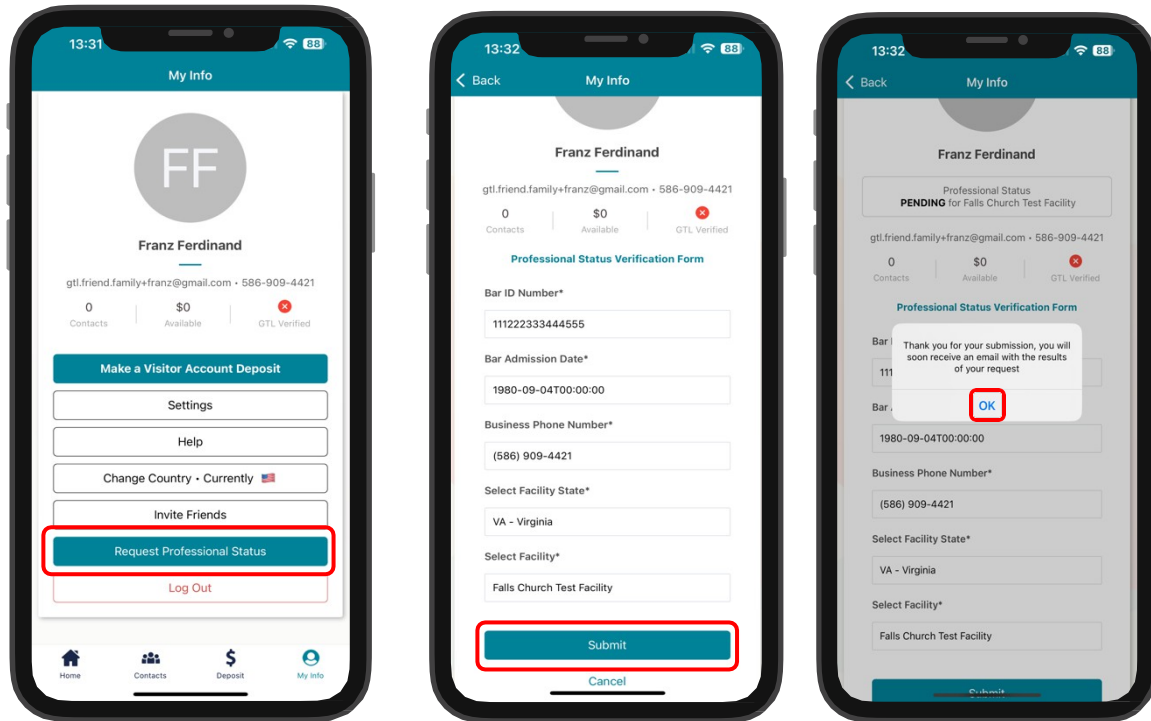
Requesting Professional Status

1. Legal counsel fills out **the Create New Account** form and taps **Save**.
2. The **Confirmation** screen displays. Counsel follows the instructions on the screen to go to the email they provided to continue the onboarding process.
3. Once the email address has been confirmed, counsel taps **Return to Sign In**. The **Activate Account** screen displays.
4. Counsel taps **Activate Account**. The **Messaging App Home** screen displays.
5. Counsel taps **My Info**.
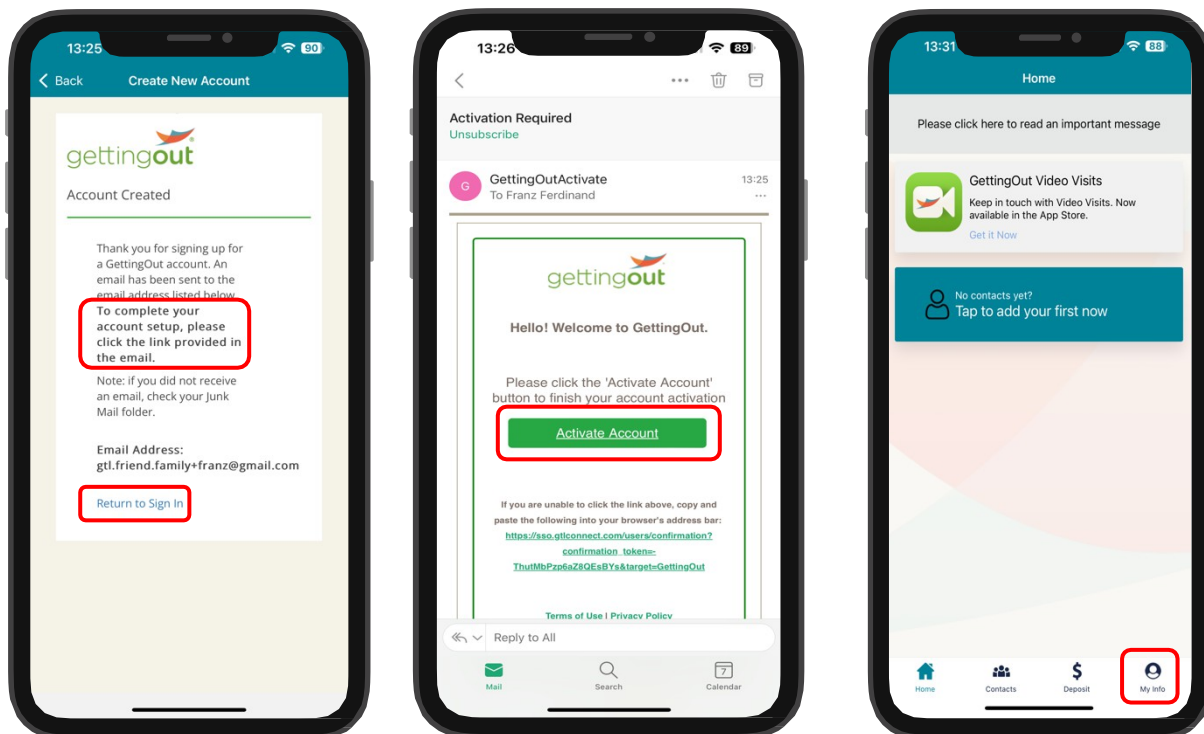
Note: There are modified onboarding procedures for current **Messaging App** account holders. The same email address is required for **Professional Message** authorization.

6. From the **My Info** screen in the **Messaging** app, Counsel taps **Request Professional Status**.
7. Counsel enters their professional details into the required fields on the screen and taps **Submit**. Counsel gets a pop-up message saying their request is being processed.
8. Counsel taps **OK** to acknowledge the text message.

Creating Private Messaging Account

1. The **Professional Status PENDING** screen displays.

2. This triggers a request to the facility inside Command for credentials to be verified.

   Note: The facility sees the request in **Command**.

3. If their credentials are approved by the facility, Counsel clicks <u>HERE</u> to continue the onboarding process. The **Create PM Account** screen displays.

4. Counsel receives an email confirmation showing **Approved**.

5. Counsel clicks the link in the email to sign up for **Private Messaging**.

6. Counsel taps **Continue to Talton Private Messaging** on their device.

   The **Chat** screen displays. If payment is required, Counsel is instructed to make a payment upon signing up.
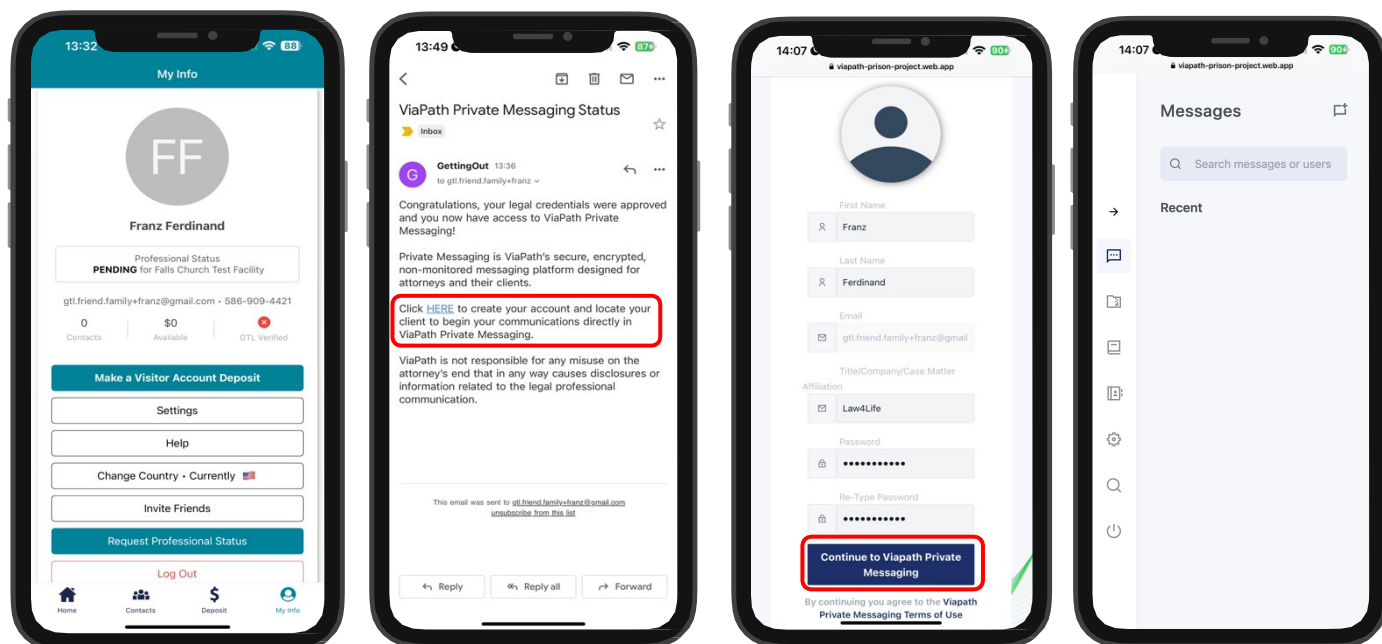
Note: Private Messaging provides an attorney two paths to complete professional account set-up:

- Attorney can follow the URL provided to their desktop web version.
- Attorney can use their mobile app.

This triggers a request to the facility inside Command for credentials to be verified.

# Creating New Detainee Contact by Counsel

Once the **Private Messaging** login and password are set, Counsel should go back to the **GettingOut Messaging** app to **Add a Contact**. This is where all client contacts are initiated for both monitored and private communications.

1. Counsel selects **Add a Contact** and selects the facility from the facility screen.
2. Counsel enters the name of the detainee in the dialog box.
3. Counsel selects the detainee and taps **Add a Contact**.
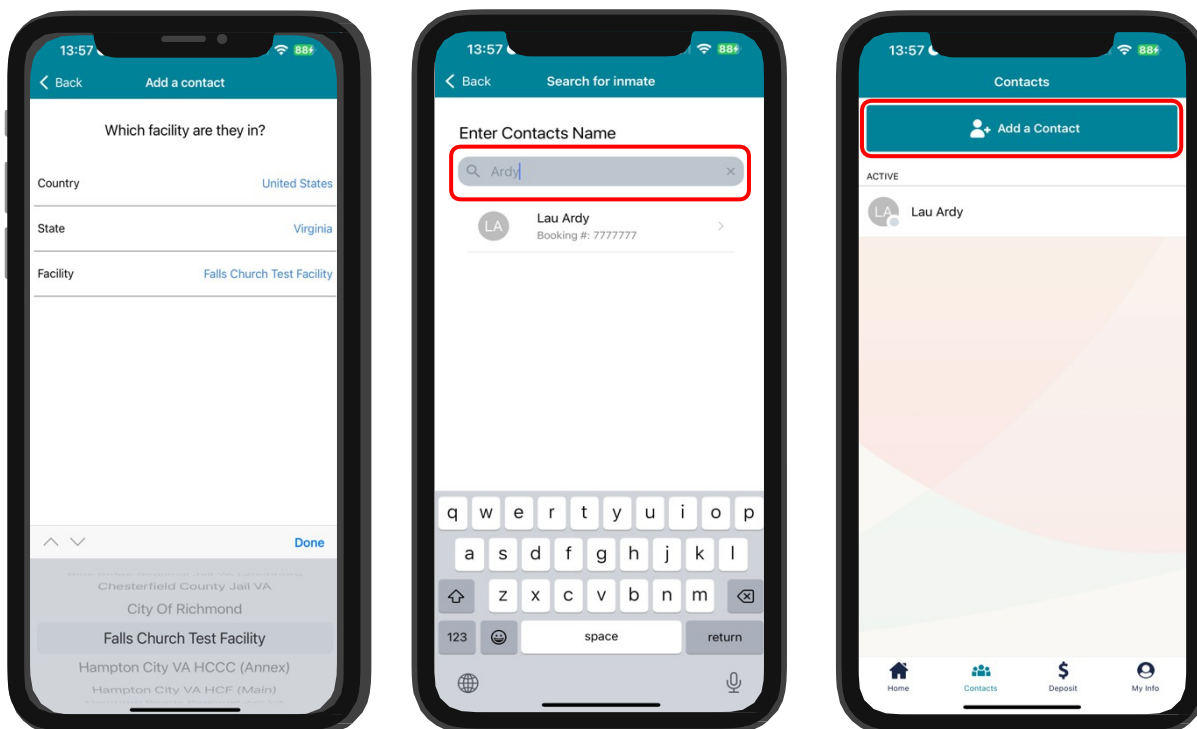
4. The detainee contact's card displays. Counsel taps **Message** and types a message to the contact.
5. Detainee receives the message and gets the option to select **PRIVATE** message for privileged communication between the detainee contact and legal counsel in the **GettingOut Messaging** thread.

Messages between legal counsel **Franz Ferdinand** and detainee contact **Lau Ardy** are now private and **cannot** be monitored or recorded by the facility.
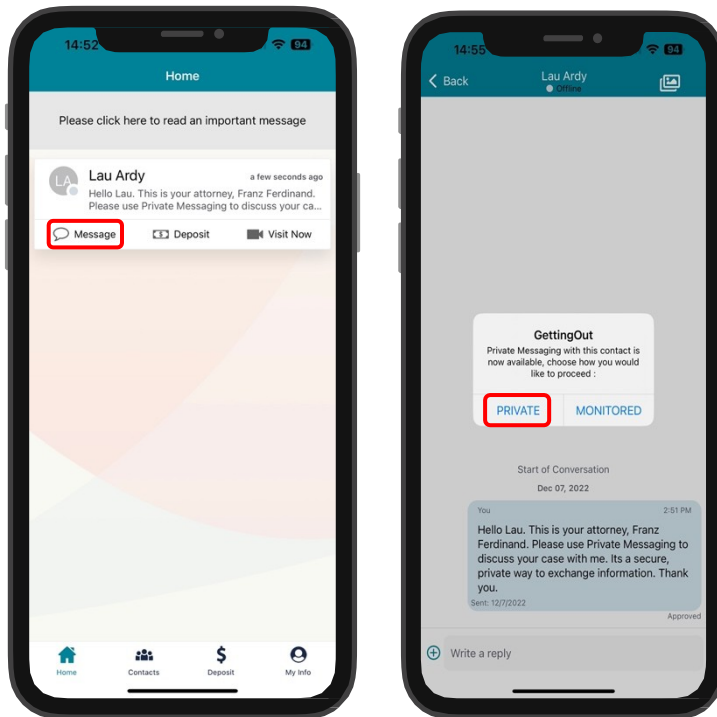
Important: If the detainee mistakenly chooses **Monitored**, the messages are considered standard messages subject to monitoring and recording. There are **no** confirmation prompts.

# Detainee Private Messaging Onboarding Process

Detainee private messaging leverages and is launched through Talton's **Messaging** app. The detainee follows these steps to access and use private messaging with legal counsel.

Similar to the **Messaging** app, there are two ways an detainee can create a contact:

- Detainee sends a **Contact Request** to legal counsel for **Private Messaging** via the **Contacts** App
- Legal counsel sends a request to an detainee.

Detainee Sends a Contact Request

1. Detainee logs on and opens a tablet session.
2. Detainee taps **Contacts** and **Add a Contact**. The **Invite your contacts** screen displays.
3. Detainee enters their legal counsel's email address in the text box and taps **Send**.
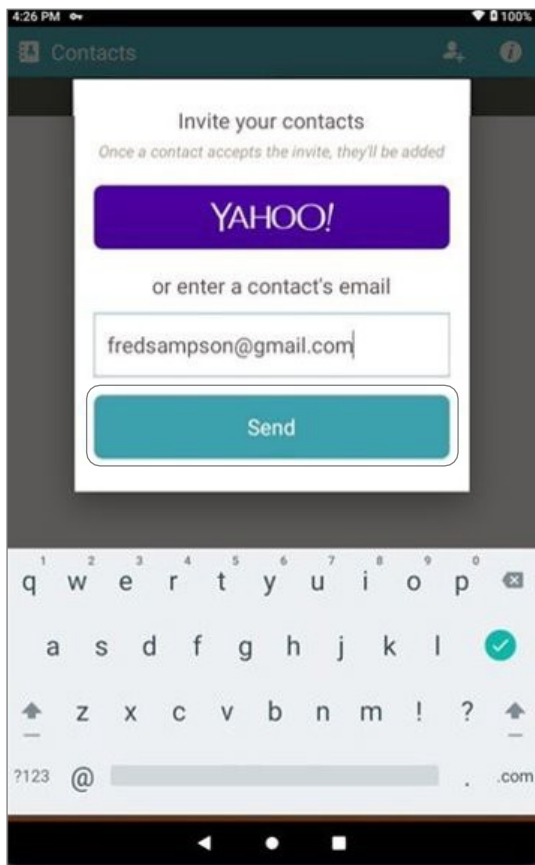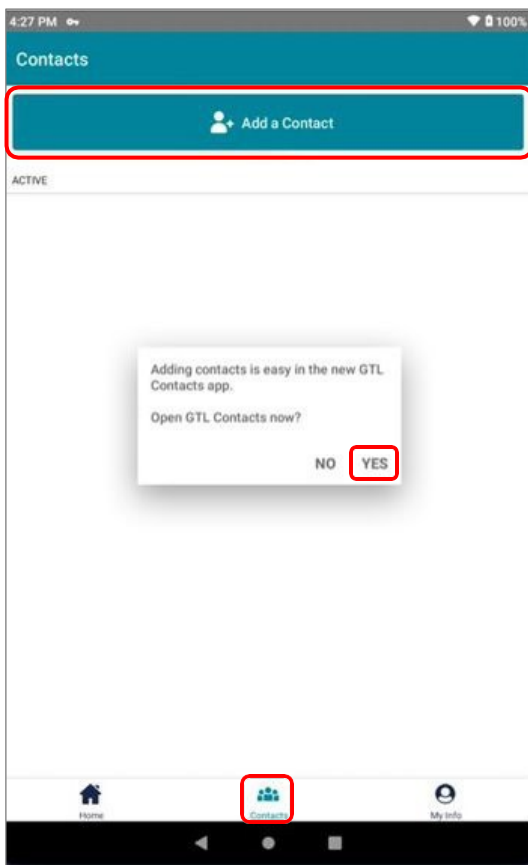
Once Counsel has accepted the **Contact** request from their side, the new contact appears in the **Contacts** list.

4. Detainee taps the contact's name to send a message.
5. Detainee taps **Send a Message**.
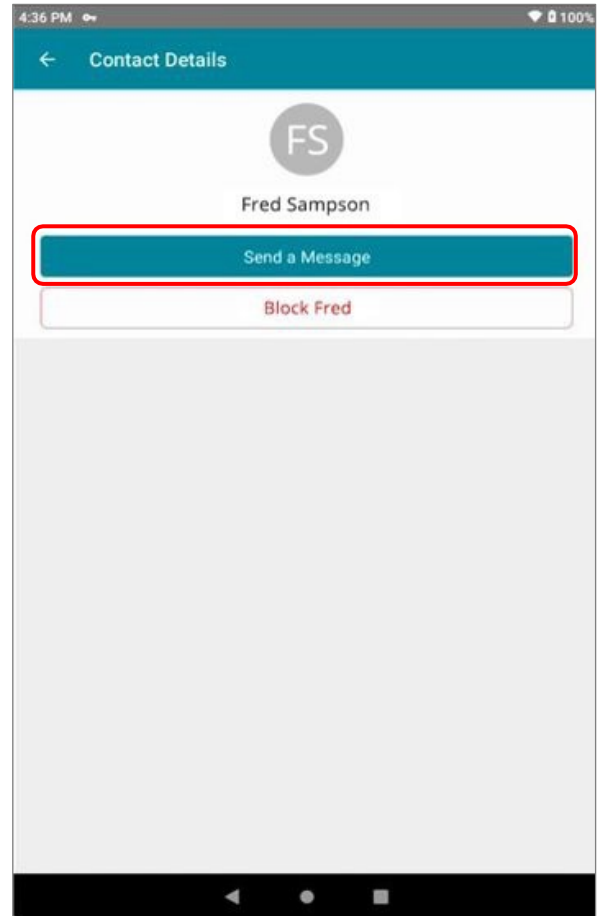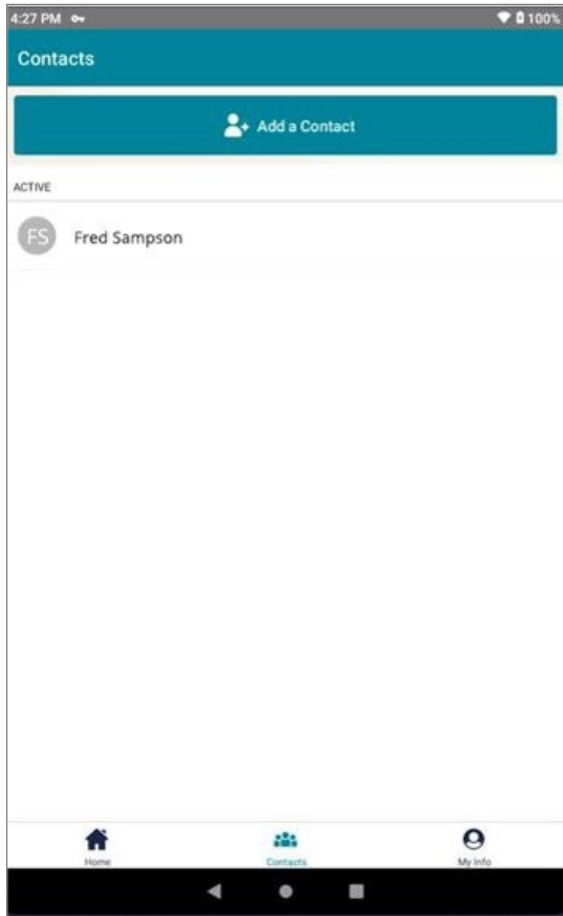
6. The detainee's messaging screen displays with the option to make this contact a **Private Message** contact. Detainee taps **PRIVATE**. The **Private Messaging** sign-up screen displays.

   Talton Command creates a hashed email account imported in a non-editable format into the sign-up screen.

7. Detainee provides requested information for account creation on the sign-up screen.

8. Detainee is required to input password phrases for secure account recovery.

   Important: Detainee should write down their password and password recovery phrases as they cannot recover their account without them.

9. Once the registration process is complete, the **Private Messaging** account is created.

Note: If the detainee is initiating the invite to the regular **Messaging** app, the email address the detainee uses **must** be the email address the legal counsel uses to sign up for regular messaging **AND** be the same one that legal counsel uses to request professional status for private messaging.

10. Detainee fills out form to set up a **Private Messaging** (legal counsel) contact and taps **Continue to Talton Private Messaging**.

11. Detainee taps the **+** chat in the upper right corner of the screen and chooses the title of the message thread, and taps the approved Counsel to communicate with.

12. Detainee can now communicate with their legal counsel privately. These messages will not be monitored or recorded by the facility.
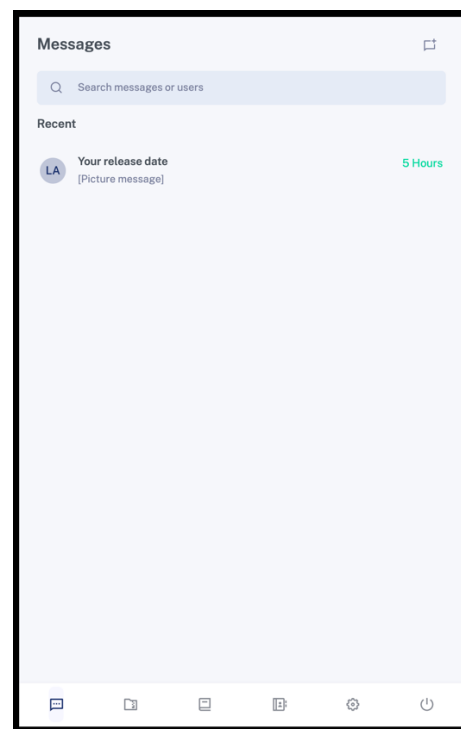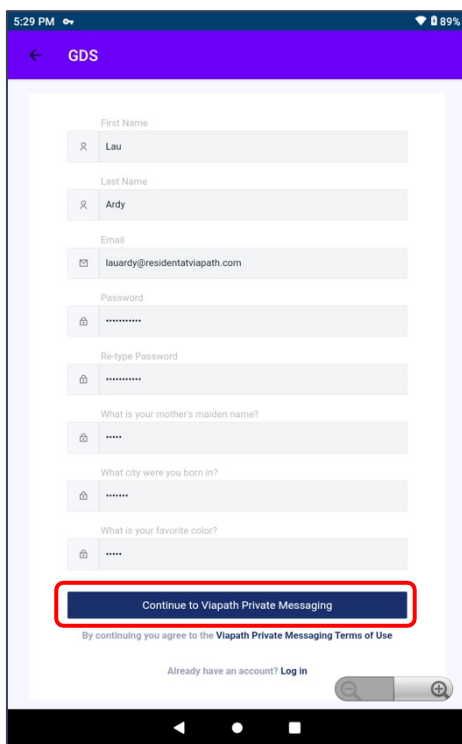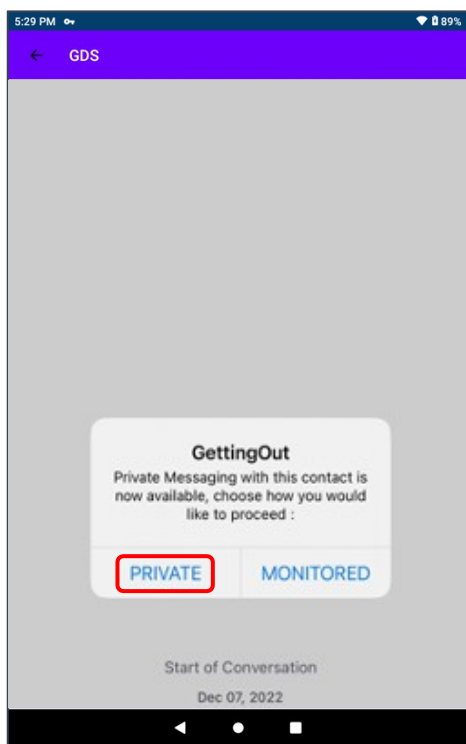
Legal Counsel Sends a Contact Request to Detainee

1. Counsel selects **Add a Contact** and selects the facility from the facility screen.
2. Counsel enters the name of the detainee in the dialog box.
3. Counsel selects the detainee and taps **Add a Contact**.
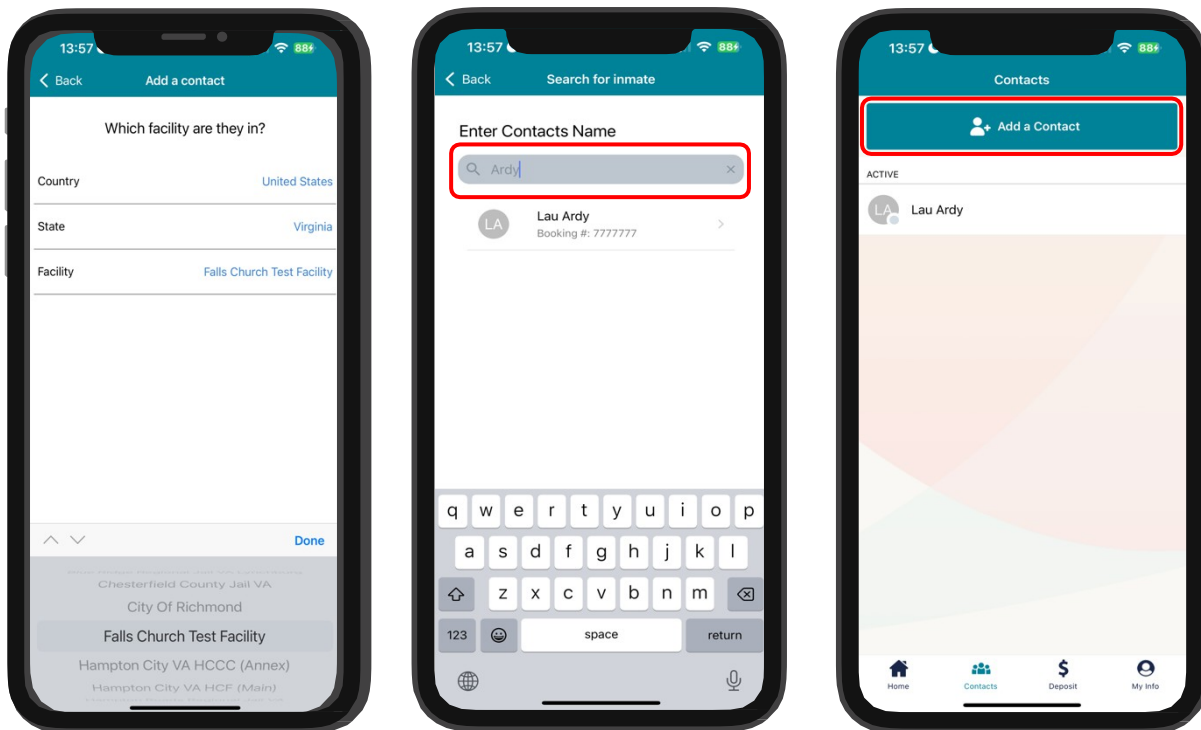
4. The detainee contact's card displays. Counsel taps **Message** and types a message to the contact through **Monitored** messaging.

Note: For Counsel to start a **PRIVATE** session, they must first select **MONITORED** to start the messaging session. When the detainee selects **PRIVATE**, the session is now private and will not be recorded or monitored.

5. Detainee receives the message and gets the option to select **PRIVATE** messaging for privileged communication between the detainee contact and legal counsel.

6. When the detainee chooses **PRIVATE**, the chat continues in **PRIVATE** mode until that session completes.

Messages between legal counsel **Franz Ferdinand** and detainee contact **Lau Ardy** are now private and cannot be monitored or recorded by the facility.